

**National Guardian Life Insurance Company:**  
**Austin College Student Health Insurance Plan**

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

**Policy Number: 2015A4A03**  
**Coverage Period: 08/01/2015-07/31/2016**

Coverage for: Student and Dependents | Plan Type: PPO



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at <https://austincollege.myahpcare.com> or by calling 1-855-370-7215.

Important	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	Yes. <b>\$250 Per Covered Person, Per Plan Year</b> Does not apply to Preventive Services and Prescription Drugs.	You must pay all the costs up to the <b>deductible</b> amount before this plan begins to pay for covered services you use. See the chart starting on page 2 for how much you pay for covered services after you meet the <b>deductible</b> .
Are there other <u>deductibles</u> for specific services?	No. There are no other specific deductibles.	You don't have to meet <b>deductibles</b> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket limit</u> on my expenses?	Yes. <b>\$6,600 Individual/\$13,200 Family.</b>	The <b>out-of-pocket limit</b> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, and health care this plan doesn't cover	Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for specific covered services, such as office visits.
Does this plan use a <u>network of providers</u> ?	Yes. For a list of In-Network providers, visit <a href="http://www.cigna.com/hcpdirectory/">www.cigna.com/hcpdirectory/</a> or call 800-997-1654.	If you use an In-Network doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware, your In-Network doctor or hospital may use an Out-of-Network <b>provider</b> for some services. Plans use the term In-Network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> .
Do I need a referral to see a <u>specialist</u> ?	No.	You can see the <b>specialist</b> you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <b>excluded services</b> .

**Questions:** Call 1-855-370-7215 or visit us at <https://austincollege.myahpcare.com>.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <https://austincollege.myahpcare.com> or call 1-855-370-7215 to request a copy.

**National Guardian Life Insurance Company:  
Austin College Student Health Insurance Plan**

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

**Policy Number: 2015A4A03  
Coverage Period: 08/01/2015-07/31/2016**

Coverage for: Student and Dependents | Plan Type: PPO

- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use In-Network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$20 copay/visit (Deductible Waived)	40% coinsurance	Visit limits may apply
	Specialist visit	20% coinsurance	40% coinsurance	---None---
	Other practitioner office visit	20% coinsurance	40% coinsurance	---None---
	Preventive care/ screening/ immunization	0% coinsurance	40% coinsurance	Includes preventive health services specified in the health care reform law or benefits provided as mandated by state law.
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	40% coinsurance	---None---
	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	---None---

**Questions:** Call 1-855-370-7215 or visit us at <https://austincollege.myahpcare.com>.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <https://austincollege.myahpcare.com> or call 1-855-370-7215 to request a copy.

**National Guardian Life Insurance Company:  
Austin College Student Health Insurance Plan**

**Summary of Benefits and Coverage:** What this Plan Covers & What it Costs

**Policy Number: 2015A4A03  
Coverage Period: 08/01/2015-07/31/2016**

**Coverage for: Student and Dependents | Plan Type: PPO**

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
<b>If you need drugs to treat your illness or condition</b> More information about <b>prescription drug coverage</b> is available at <a href="https://austincollege.myahpcare.com">https://austincollege.myahpcare.com</a>	Generic drugs	\$10 copay (retail) /prescription	\$10 copay/ prescription plus 40% coinsurance	Retail: 30 day supply
	Preferred brand drugs	\$25 copay (retail) /prescription	\$25 copay / prescription plus 40% coinsurance	Retail: 30 day supply
	Non-preferred brand drugs	100% coinsurance	100% coinsurance	---None---
	Specialty drugs	100% coinsurance	100% coinsurance	---None---
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	---None---
	Physician/surgeon fees	20% coinsurance	40% coinsurance	---None---
<b>If you need immediate medical attention</b>	Emergency room services	\$150 copay/visit plus 20% coinsurance	\$150 copay/visit plus 20% coinsurance for Emergency	Non-emergency care is covered at 40% coinsurance after \$150 copay and deductible for Out-of-Network.
	Emergency medical transportation	20% coinsurance	20% coinsurance	Ground and air transportation covered
	Urgent care	\$20 copay/visit	40% coinsurance	---None---

**Questions:** Call 1-855-370-7215 or visit us at <https://austincollege.myahpcare.com>.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <https://austincollege.myahpcare.com> or call 1-855-370-7215 to request a copy.

**National Guardian Life Insurance Company:**  
**Austin College Student Health Insurance Plan**

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

**Policy Number: 2015A4A03**  
**Coverage Period: 08/01/2015-07/31/2016**

Coverage for: Student and Dependents | Plan Type: PPO

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	---None---
	Physician/surgeon fee	20% coinsurance	40% coinsurance	---None---
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	20% coinsurance	40% coinsurance	---None---
	Mental/Behavioral health inpatient services	20% coinsurance	40% coinsurance	---None---
	Substance use disorder outpatient services	20% coinsurance	40% coinsurance	---None---
	Substance use disorder inpatient services	20% coinsurance	40% coinsurance	---None---
If you are pregnant	Prenatal and postnatal care	20% coinsurance	40% coinsurance	---None---
	Delivery and all inpatient services	20% coinsurance	40% coinsurance	---None---
If you need help recovering or have other special health needs	Home health care	20% coinsurance	40% coinsurance	Limited to 60 visits per plan year
	Rehabilitation services	20% coinsurance	40% coinsurance	Visit limits may apply
	Habilitation services	20% coinsurance	40% coinsurance	Visit limits may apply
	Skilled nursing care	20% coinsurance	40% coinsurance	Visit limits may apply
	Durable medical equipment	20% coinsurance	40% coinsurance	---None---
	Hospice service	20% coinsurance	40% coinsurance	---None---

**Questions:** Call 1-855-370-7215 or visit us at <https://austincollege.myahpcare.com>.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <https://austincollege.myahpcare.com> or call 1-855-370-7215 to request a copy.

**National Guardian Life Insurance Company:**  
**Austin College Student Health Insurance Plan**

**Summary of Benefits and Coverage:** What this Plan Covers & What it Costs

**Policy Number: 2015A4A03**  
**Coverage Period: 08/01/2015-07/31/2016**

**Coverage for: Student and Dependents | Plan Type: PPO**

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If your child needs dental or eye care	Eye exam	0% coinsurance	40% coinsurance	Preventive Only. Limited to one exam per plan year
	Glasses	0% coinsurance	40% coinsurance	Limited to one pair per plan year
	Dental check-up	0% coinsurance	40% coinsurance	Preventive Only. Limited to one exam per 6 months

**Excluded Services & Other Covered Services:**

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other <u>excluded services</u> .)		
<ul style="list-style-type: none"> <li>Acupuncture</li> <li>Bariatric Surgery</li> <li>Cosmetic Surgery</li> </ul>	<ul style="list-style-type: none"> <li>Dental Care (Adult), except as noted in the policy</li> <li>Infertility Treatment</li> <li>Long-Term Care</li> </ul>	<ul style="list-style-type: none"> <li>Routine Foot Care</li> <li>Weight Loss Programs</li> </ul>

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)		
<ul style="list-style-type: none"> <li>Chiropractic care</li> <li>Hearing aids (limited to one new aid per hearing impaired ear up to the maximum per 36-month period)</li> </ul>	<ul style="list-style-type: none"> <li>Non-emergency care when traveling outside the U.S.</li> </ul>	<ul style="list-style-type: none"> <li>Private Duty Nursing</li> <li>Routine Eye Care (Adult)</li> </ul>

**Questions:** Call 1-855-370-7215 or visit us at <https://austincollege.myahpcare.com>.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <https://austincollege.myahpcare.com> or call 1-855-370-7215 to request a copy.

### Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your premium. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on you rights to continue coverage, contact the insurer at 1-855-370-7215. You may also contact your state insurance department at 1-800-252-3439 or visit <http://www.tdi.texas.gov>.

### Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact state insurance department at 1-800-252-3439 or visit <http://www.tdi.texas.gov>, or contact U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). Additionally, a consumer assistance program can help you file your **appeal**. Contact the Texas Department of Insurance's Consumer Health Assistance Program at 1-855-839-2427 or visit [www.texashealthoptions.com](http://www.texashealthoptions.com).

### Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy does provide minimum essential coverage.**

### Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-370-7215.

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*—————

**Questions:** Call 1-855-370-7215 or visit us at <https://austincollege.myahpcare.com>.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <https://austincollege.myahpcare.com> or call 1-855-370-7215 to request a copy.

**National Guardian Life Insurance Company:**  
**Austin College Student Health Insurance Plan**

**Summary of Benefits and Coverage:** What this Plan Covers & What it Costs

**Policy Number: 2015A4A03**  
**Coverage Period: 08/01/2015-07/31/2016**

**Coverage for: Student and Dependents | Plan Type: PPO**

**About these Coverage Examples:**

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



**This is not a cost estimator.**

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

**Having a baby**  
 (normal delivery)

- **Amount owed to providers:** \$7,540
- **Plan pays** \$5,520
- **Patient pays** \$2,020

**Sample care costs:**

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
<b>Total</b>	<b>\$7,540</b>

**Patient pays:**

Deductibles	\$500
Copays	\$20
Coinsurance	\$1,350
Limits or exclusions	\$150
<b>Total</b>	<b>\$2,020</b>

**Managing type 2 diabetes**  
 (routine maintenance of a well-controlled condition)

- **Amount owed to providers:** \$5,400
- **Plan pays** \$3,520
- **Patient pays** \$1,880

**Sample care costs:**

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
<b>Total</b>	<b>\$5,400</b>

**Patient pays:**

Deductibles	\$500
Copays	\$1,060
Coinsurance	\$240
Limits or exclusions	\$80
<b>Total</b>	<b>\$1,880</b>

**Questions:** Call 1-855-370-7215 or visit us at <https://austincollege.myahpcare.com>.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <https://austincollege.myahpcare.com> or call 1-855-370-7215 to request a copy.

**Questions and answers about the Coverage Examples:**

**What are some of the assumptions behind the Coverage Examples?**

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

**What does a Coverage Example show?**

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

**Does the Coverage Example predict my own care needs?**

- \* **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

**Does the Coverage Example predict my future expenses?**

- \* **No.** Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

**Can I use Coverage Examples to compare plans?**

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

**Are there other costs I should consider when comparing plans?**

- ✓ **Yes.** An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

**Questions:** Call 1-855-370-7215 or visit us at <https://austincollege.myahpcare.com>.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <https://austincollege.myahpcare.com> or call 1-855-370-7215 to request a copy.