Student Portal Registration Process

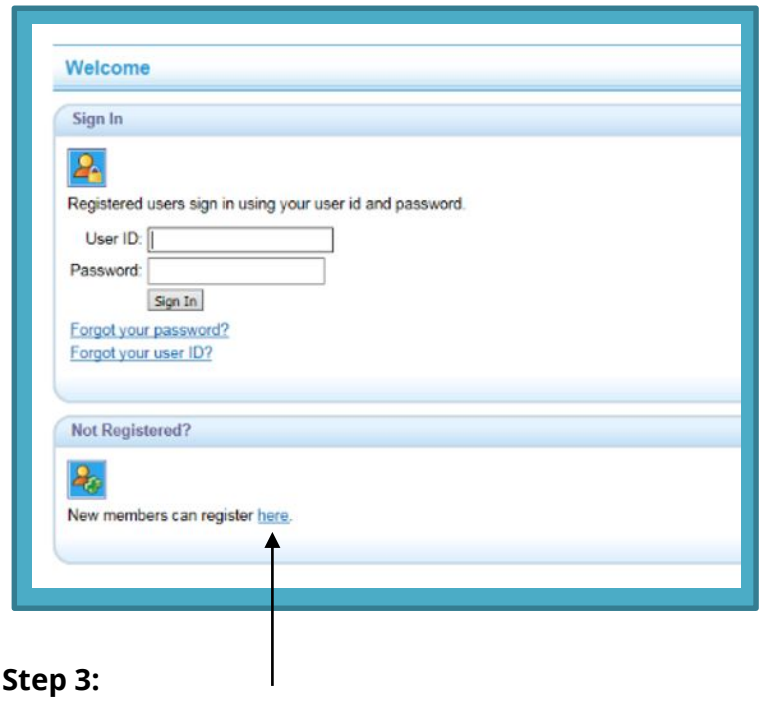
In order to access the Christie Student Health Portal, you must register first. By registering, members can do the following: view their ID card, view claims, view benefit information, view referrals and more. Please follow the below step by step instructions for members to register for the Christie Student Health portal.

Step 1:

Visit www.christiestudenthealth.com

Using the "Find My School" function, select your school.

Step 2: Enter your school-specific site. On the home page, scroll down and click "Register in our Student Portal". This will bring you to the below screen:

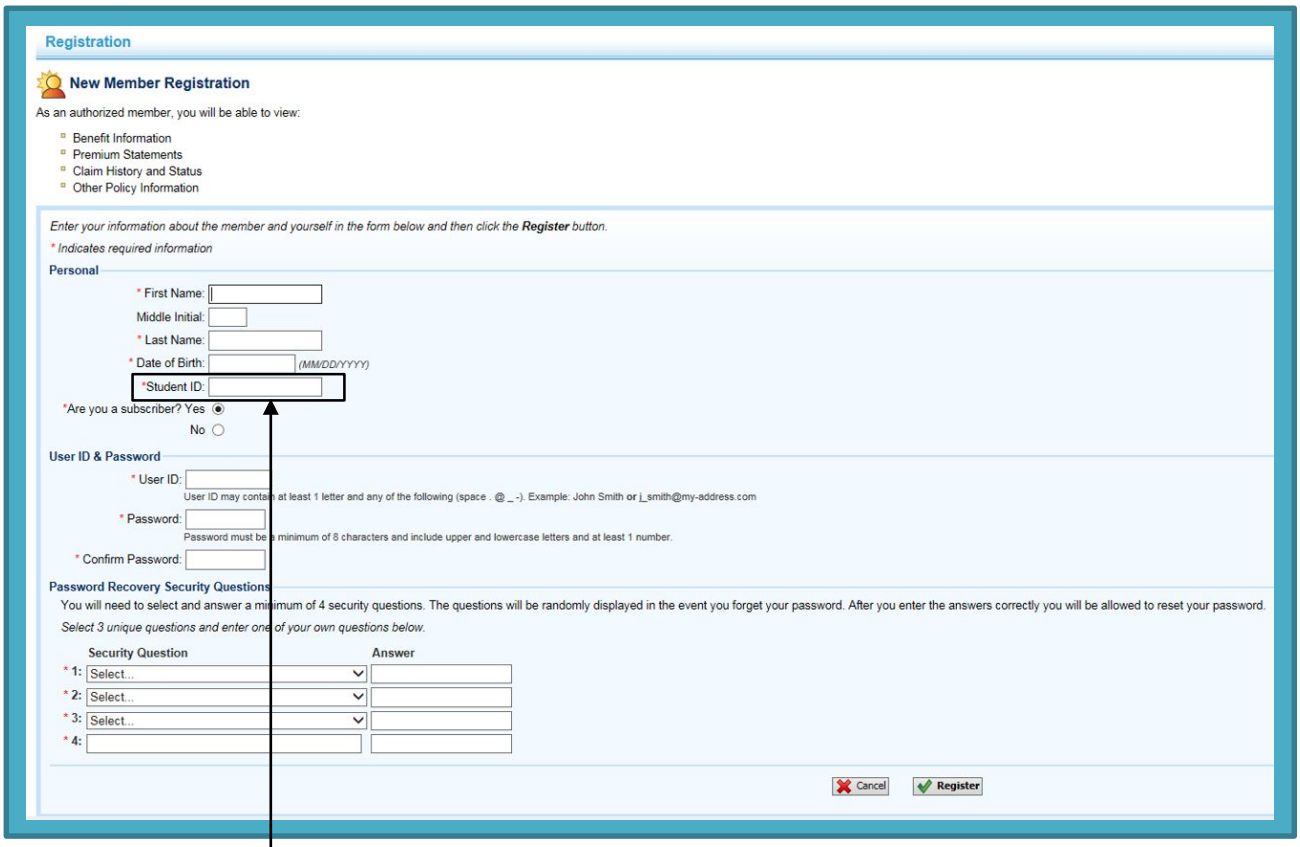


Step 3:
Select the option that says "New Members can register here."

Step 4:
You will enter the New Member Registration page. You must enter information about yourself, including:

- First Name
- Last Name
- Date of Birth
- Student ID (Enter your Rattler ID including the numbers "01" at the end. Example "S00XXXXXX01")
- Are you the Subscriber?

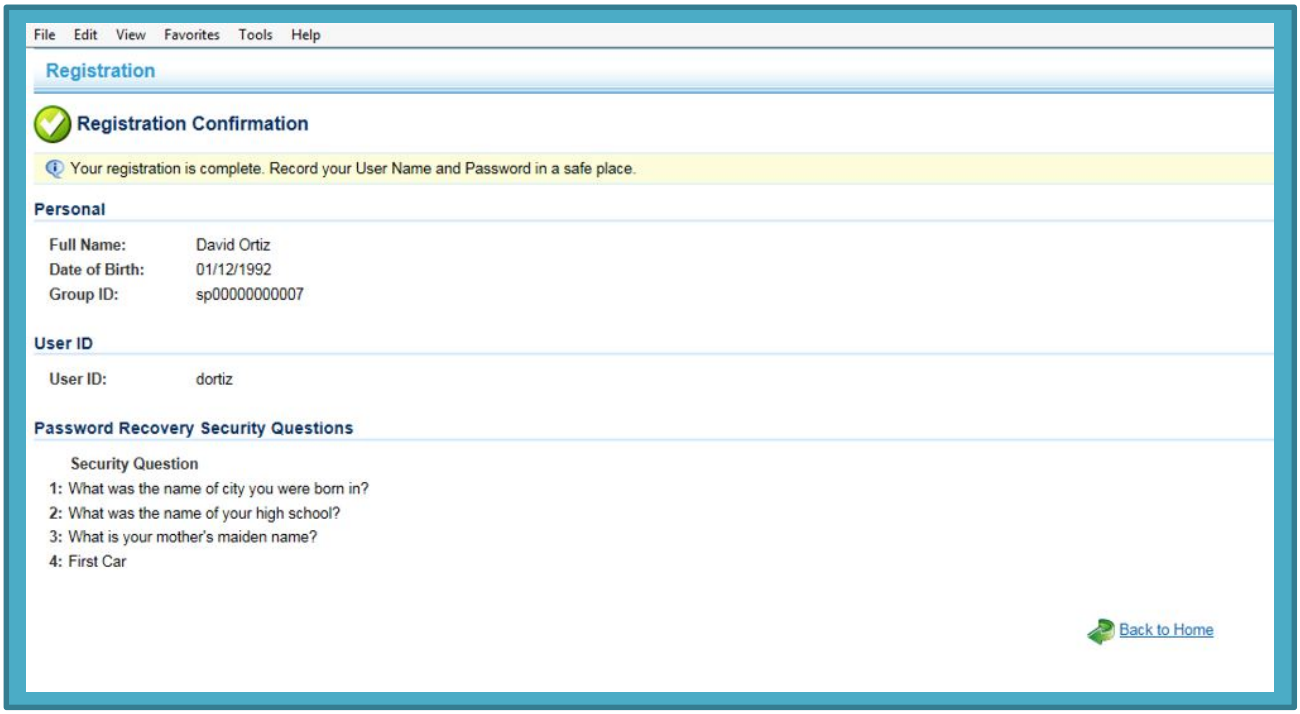
Once you have filled out the above required fields, you will create your own User ID and Password.
You will need to select and answer a minimum of 4 Password Recovery Security Questions in the event you forget your password.



Step 5:

In the required Student ID Field, please enter your Rattler ID (your Rattler Student ID is a total of 9 characters, with the first 3 characters as "S00" followed by a six-digit numerical unique number) **followed by the numbers "01".** For example, if your Rattler ID is S00123456 then you must add "01" at the end so it would read "S0012345601" in the Student ID field. After you have filled out all of these required fields, click the "Register" button at the bottom of the screen. Once you have done this, you will receive a confirmation notice that your registration has been successfully completed.

Please note: *Keep your User ID and Password in a safe place in case you need to reference it in the future.*

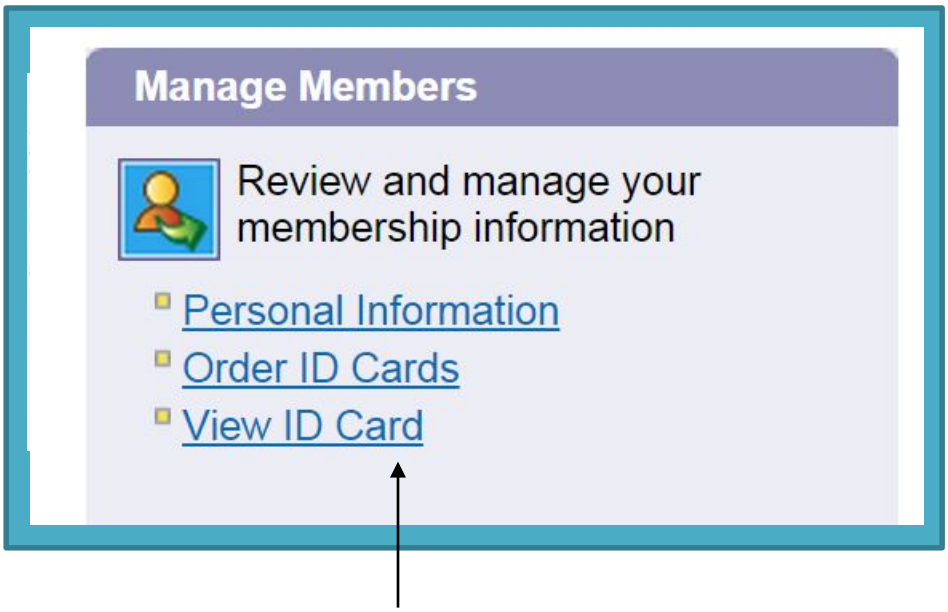


Accessing Your ID Card

Once you have completed the above steps, you may access your ID card by either viewing electronically or by requesting a hard copy of your ID card to be mailed to your address.

To View Your ID Card Electronically:

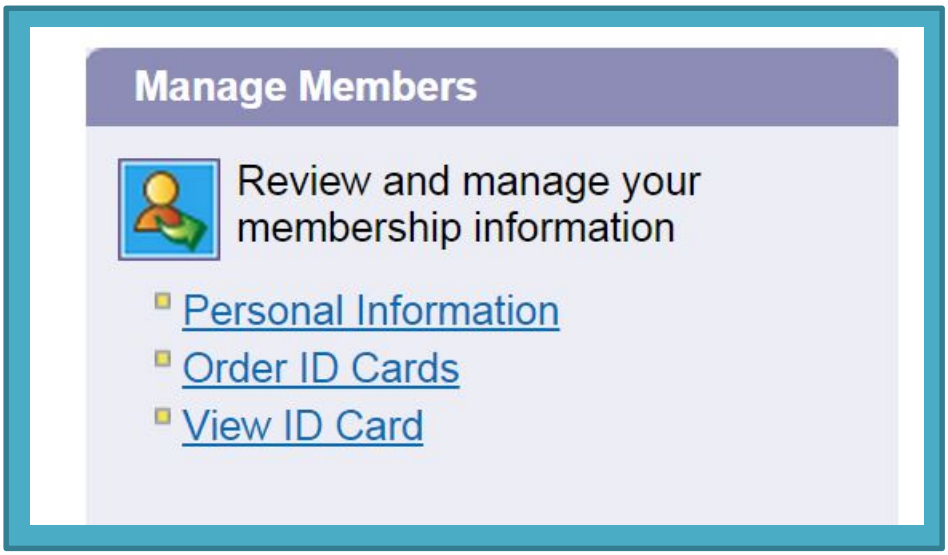
You may view your ID card electronically by clicking the "View ID Card" link on your portal home page.



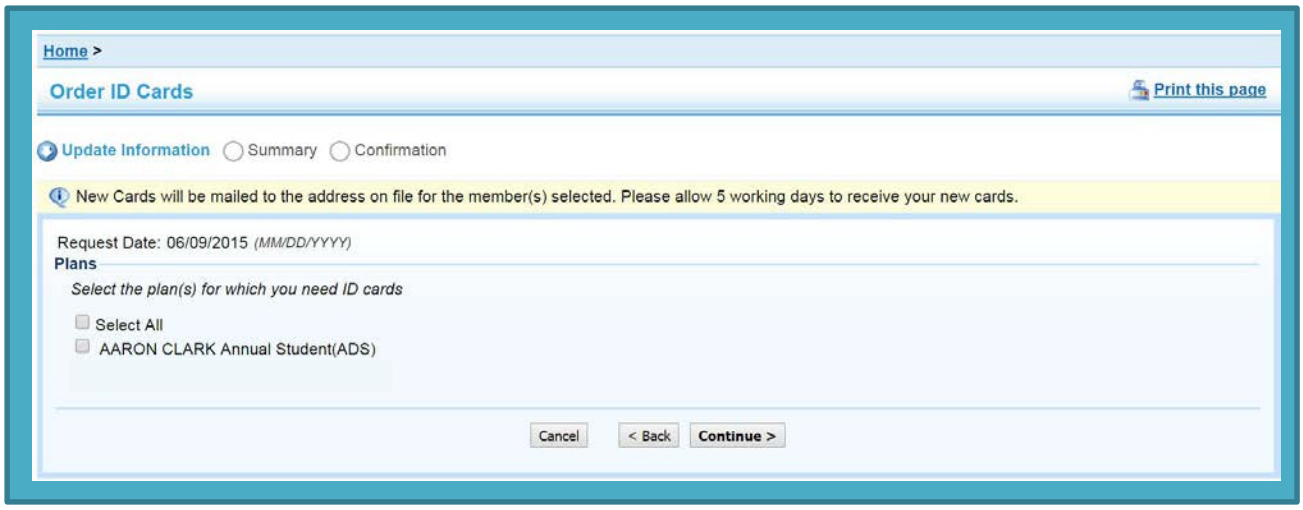
On the Home Page of the Student Portal. Click "View ID Card" on the right-hand side under the "Manage Members" section of the page. Your ID Card will be displayed in a new window, where you can view, download or print the ID card for use.

To Request a Hard Copy ID Card for Mailing:

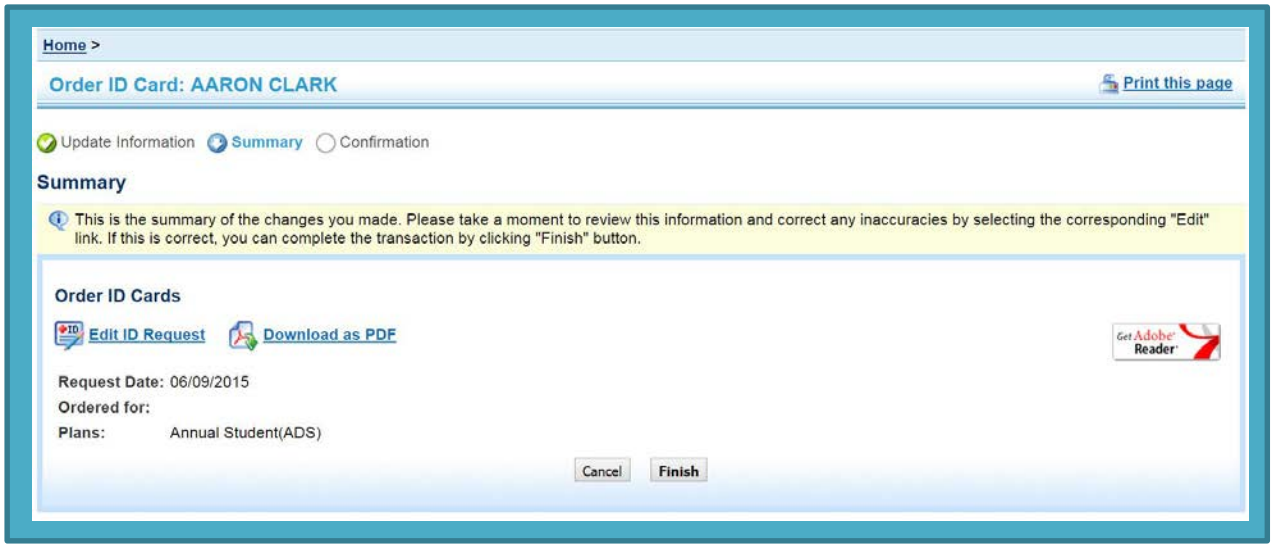
You may request a hard copy of your ID card by clicking the "Order ID Card" link on your portal home page.



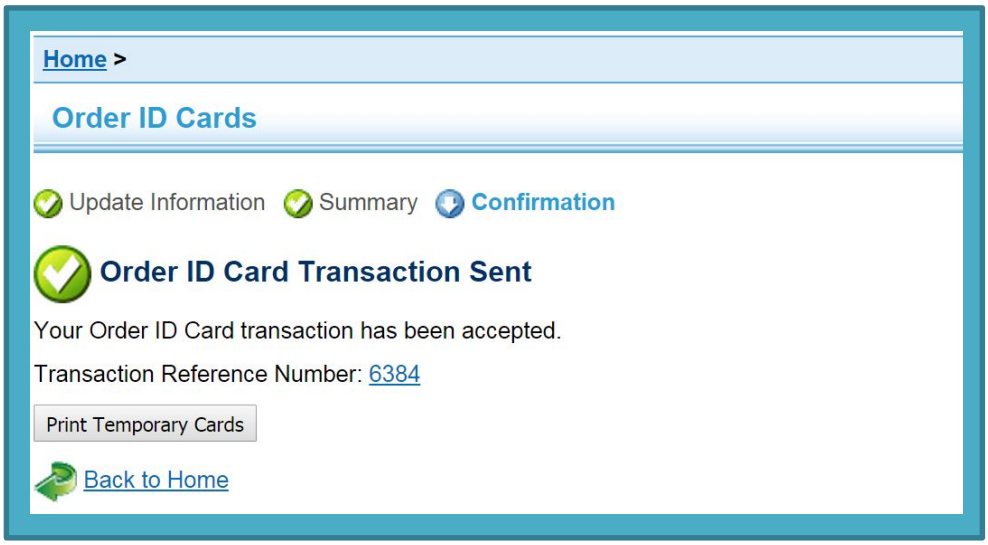
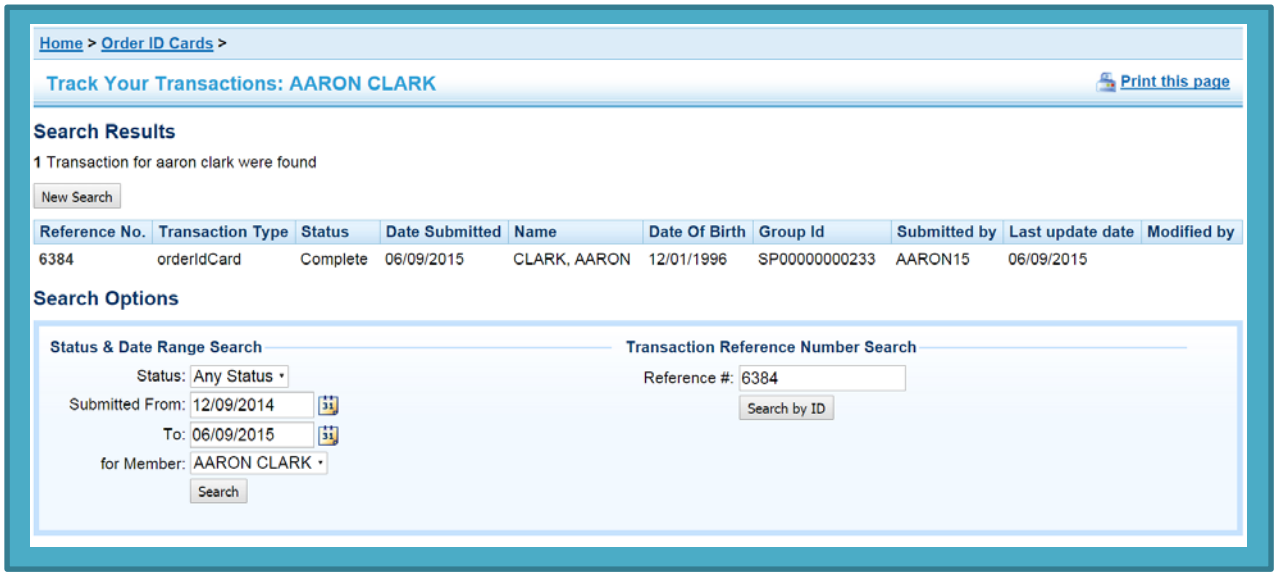
1. Select the plan(s) for which you need an ID card. Press “Continue”.



2. Review the order summary, and correct any edits if necessary.



3. Click “finish”. Your Order ID Card Transaction Confirmation will appear with your Transaction Reference Number. If you need to use your ID card immediately, you may click “Print Temporary Cards” to print a temporary version of your ID card for use.



4. You may track your transaction by clicking the transaction reference number: