

Log in to Blue Access for MembersSM (BAM)

Your Online Resource

Would you like to get health tips by text? Do you need to find a doctor near your college? BAM, the secure member portal for **AcademicBlue**, can help. Get immediate online access to health and wellness information, and:

- Check the status of a claim and your claims history
- Set your preferences to receive notifications for claims status and wellness updates through emails or text alerts
- Request a new or replacement member ID card or print a temporary member ID card
- Locate a doctor or hospital in the network
- Confirm the family members who are covered under your plan
- View and print an Explanation of Benefits (EOB) statement for a claim
- Select an option to stop receiving EOBs by mail

Use BAM while you're on the go. Register or log in by going to bcbstx.com from your mobile device browser for secure and convenient access.

It's easy to get started

1. Go to bcbstx.com.
2. Click **Register Now**.
3. Use the information on your ID card from Blue Cross and Blue Shield of Texas to complete the registration process.

OR

Text* **BCBSTXAPP** to **33633** to get the **BCBSTX** app that lets you use BAM while you're on the go.

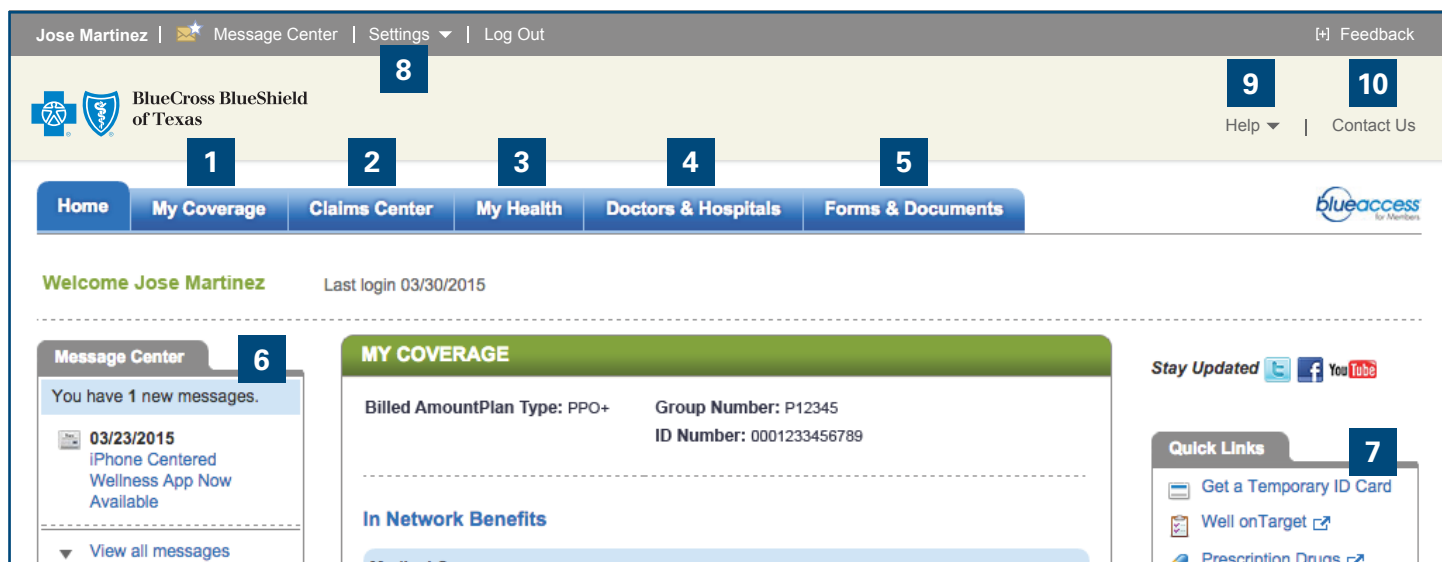
*Message and data rates may apply

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Find what you need at Blue Access for Members



The screenshot shows the Blue Access for Members website interface. At the top, there is a user profile for Jose Martinez with links for Message Center, Settings, and Log Out. The main navigation bar includes Home, My Coverage, Claims Center, My Health, Doctors & Hospitals, and Forms & Documents. A secondary navigation bar contains Home, My Coverage, Claims Center, My Health, Doctors & Hospitals, and Forms & Documents. The main content area is divided into sections: Message Center (with 1 new message), MY COVERAGE (showing plan details like PPO+ and Group Number), and Quick Links (including Get a Temporary ID Card, Well onTarget, and Prescription Drugs). The interface also features a 'Stay Updated' section with social media links and a 'Feedback' link in the top right corner.

- 1 My Coverage:** Review benefit details for you and the family members covered under your plan.
- 2 Claims Center:** View and organize details such as payments, dates of service, provider names, claims status and more.
- 3 My Health:** Make more informed health care decisions by reading about health and wellness topics and researching specific conditions.
- 4 Doctors & Hospitals:** Use Provider Finder[®] to locate a network doctor, hospital or other health care provider, and get driving directions.
- 5 Forms & Documents:** Use the form finder to get forms related to medical and pharmacy coverage, as well as dental coverage (if enrolled), quickly and easily.
- 6 Message Center:** Learn about updates to your benefit plan, and receive notification of pending and finalized claims via secure messaging.
- 7 Quick Links:** Go directly to some of the most popular pages for information, such as medical coverage, replacement ID cards, manage preferences and more.
- 8 Settings:** Set up notifications and alerts to receive updates via text messaging and email, review your member information, and change your secure password at anytime.
- 9 Help:** Look up definitions of health insurance terms, get answers to frequently asked questions and find helpful articles and videos available from Health Care School (after you log in to BAM, click on "Help" at the top of the page).
- 10 Contact Us:** Submit a question and a Customer Service Advocate will respond by phone or through the message center.