UK Student ARC Online Guide

How to obtain your Medical and Pharmacy ID Card

Create an account at www.arcsvs.com and select “Create New Account”. You will be directed to this screen to answer personal information:

Once your account is created, you are able to view and print your ID card by selecting “ID CARD” from the menu:
How to View your Medical Claims and EOBs online

To view claims and EOBs, select “VIEW CLAIMS” from the tablet:

Provider Network:

To search participating providers, select “PROVIDER SEARCH” from the tablet. This will direct you to Anthem.com where you can search network doctors in your area.
Once on Anthem.com, select “FIND A DOCTOR”:

To insure all providers are in your network, enter your UKY prefix in this section:
Select your search criteria and click “Search”

Find a Doctor

I want to search using the first three letters of my identification number:
UKY

I’m looking for a:  
 Doctor/Medical Professional

Who specializes in:
Family/General Practice, Internal Med

Whose name is: (optional)
Enter name

Located near:
40507

Within a distance of:
10 miles

Who is: (optional)
✓ Accepting New Patients
✓ Able to serve as Primary Care Physician (PCP)

Search

ARC Administrators
P.O. Box 12290
Lexington, KY 40582
Email: eligibility@arcsvs.com
UK Member Services: 855-214-8287