

National Guardian Life Insurance Company:
John Brown University Student Health Insurance Plan

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Policy Number: 2016A4A06
Coverage Period: 08/15/2016-08/14/2017

Coverage for: Student and Dependents | Plan Type: PPO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at <https://jbu.myahpcare.com> or by calling 1-855-850-4302.

Important	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	Yes. \$250 Per Covered Person, Per Plan Year Does not apply to preventive care and generic drugs.	You must pay all the costs up to the deductible amount before this plan begins to pay for covered services you use. See the chart starting on page 2 for how much you pay for covered services after you meet the deductible .
Are there other <u>deductibles</u> for specific services?	No. There are no other specific deductibles.	You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket limit</u> on my expenses?	Yes. \$6,600 Individual/\$13,200 Family.	The out-of-pocket limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, and health care this plan doesn't cover	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for specific covered services, such as office visits.
Does this plan use a <u>network of providers</u> ?	Yes. For a list of In-Network providers, visit www.cigna.com/hcpdirectory/ or call 800-997-1654.	If you use an In-Network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your In-Network doctor or hospital may use an Out-of-Network provider for some services. Plans use the term In-Network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a <u>specialist</u> ?	No.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .

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- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use In-Network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	20% coinsurance	40% coinsurance	---None---
	Specialist visit	20% coinsurance	40% coinsurance	---None---
	Other practitioner office visit	20% coinsurance	40% coinsurance	Visit limits may apply.
	Preventive care/ screening/ immunization	0% coinsurance	40% coinsurance	Includes preventive health services specified in the health care reform law or benefits provided as mandated by state law.
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	40% coinsurance	---None---
	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	---None---

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If you need drugs to treat your illness or condition More information about prescription drug coverage is available at jbu.myahpcare.com	Generic drugs	\$10 copay (retail) /prescription	40% coinsurance	Retail: 30 day supply
	Preferred brand drugs	\$25 copay (retail) /prescription	40% coinsurance	Retail: 30 day supply
	Non-preferred brand drugs	100% coinsurance	100% coinsurance	---None---
	Specialty drugs	100% coinsurance	100% coinsurance	---None---
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	---None---
	Physician/surgeon fees	20% coinsurance	40% coinsurance	---None---
If you need immediate medical attention	Emergency room services	\$50 copay/visit plus 20% coinsurance	\$50 copay/visit plus 20% coinsurance	Non-emergency care: 20% coinsurance after \$250 copay and deductible for In-Network. Non-emergency care: 40% coinsurance after \$250 copay and deductible for Out-of-Network.
	Emergency medical transportation	20% coinsurance	20% coinsurance	Ground limited to \$1,000 per trip. Air limited to one air trip per plan year.
	Urgent care	20% coinsurance	40% coinsurance	---None---

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If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	---None---
	Physician/surgeon fee	20% coinsurance	40% coinsurance	---None---
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	20% coinsurance	40% coinsurance	---None---
	Mental/Behavioral health inpatient services	20% coinsurance	40% coinsurance	---None---
	Substance use disorder outpatient services	20% coinsurance	40% coinsurance	---None---
	Substance use disorder inpatient services	20% coinsurance	40% coinsurance	---None---
If you are pregnant	Prenatal and postnatal care	20% coinsurance	40% coinsurance	---None---
	Delivery and all inpatient services	20% coinsurance	40% coinsurance	---None---
If you need help recovering or have other special health needs	Home health care	20% coinsurance	40% coinsurance	Limited to 50 visits per plan year
	Rehabilitation services	20% coinsurance	40% coinsurance	Visit limits may apply
	Habilitation services	20% coinsurance	40% coinsurance	Visit limits may apply
	Skilled nursing care	20% coinsurance	40% coinsurance	Limited to 60 days per plan year
	Durable medical equipment	20% coinsurance	40% coinsurance	---None---
	Hospice service	20% coinsurance	40% coinsurance	---None---

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If your child needs dental or eye care	Eye exam	0% coinsurance	40% coinsurance	Preventive Only. Limited to one exam per plan year
	Glasses	0% coinsurance	40% coinsurance	Limited to one pair per plan year
	Dental check-up	0% coinsurance	40% coinsurance	Preventive Only. Limited to one exam per 6 months

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other <u>excluded services</u> .)		
<ul style="list-style-type: none"> Acupuncture Bariatric Surgery Cosmetic Surgery 	<ul style="list-style-type: none"> Dental Care (Adult), except as noted in the policy Infertility Treatment, except in vitro fertilization Long-Term Care 	<ul style="list-style-type: none"> Routine eye care (Adult) Routine Foot Care Weight Loss Programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services. Issuer may not add any other benefits to the Other Covered Services box other than the ones listed.)		
<ul style="list-style-type: none"> Chiropractic care Hearing Aids 	<ul style="list-style-type: none"> Non-emergency care when traveling outside the U.S. 	<ul style="list-style-type: none"> Private Duty Nursing

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Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your premium. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 1-855-850-4302. You may also contact your state insurance department at Arkansas Insurance Department at 1-501-371-2640 or 1-800-852-5494 or visit <http://www.insurance.arkansas.gov/>.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact Arkansas Insurance Department at 1-501-371-2640 or 1-800-852-5494 or visit <http://www.insurance.arkansas.gov/>. Additionally, a consumer assistance program can help you file your appeal, contact Arkansas Insurance Department, Consumer Services Division at 1-855-332-2227. A list of states with Consumer Assistance Programs is available at <http://ciio.cms.gov/prgrams/consumer/capgrants/index.html>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.**

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*—————

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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby
(normal delivery)

- **Amount owed to providers:** \$7,540
- **Plan pays** \$1,790
- **Patient pays** \$5,750

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$300
Copays	\$50
Coinsurance	\$5,200
Limits or exclusions	\$200
Total	\$5,750

Managing type 2 diabetes
(routine maintenance of a well-controlled condition)

- **Amount owed to providers:** \$5,400
- **Plan pays** \$3,820
- **Patient pays** \$1,580

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$300
Copays	\$900
Coinsurance	\$300
Limits or exclusions	\$80
Total	\$1,580

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

- * **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

- * **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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