



THE UNIVERSITY of TEXAS SYSTEM
FOURTEEN INSTITUTIONS. UNLIMITED POSSIBILITIES.

How To File A Medical Claim 2016-2017

Mail prescription drug receipts (for providers outside of those contracting with HealthSmart Rx®), medical and hospital bills to the address below. Make sure the following information is included with the bills (some of the information may be printed on the bills, but you may be asked to provide additional information):

Patient Information:

- Name
- Date of birth

Insured Student Information:

- Name
- Address
- Social Security Number
- Name of school student attends

File claims within 30 days of Injury or first treatment for a Sickness or as soon as reasonably possible. Bills should be received by the Company within 90 days of service. Bills submitted after one year will not be considered for payment except in the absence of legal capacity.

Submit Claims and Inquiries to:

HealthSmart
3320 W. Market St., Suite 100
Fairlawn, OH 44333
(EDI # 34145)

HealthSmart Customer Service:

☎ (800) 331-1096

All Other Calls:

☎ (855) 247-7587

or email:

🌐 akronclaims@healthsmart.com