

What you need to know about...

Student Health Insurance

Policy Year: Aug. 1, 2017 – July 31, 2018

Welcome to the University of Arkansas!

The university-sponsored student health insurance policy is offered by Academic HealthPlans (AHP), and is underwritten by UnitedHealthcare StudentResources.

For more information about the plan, go to uark.myahpcare.com. Policy details are listed under the “Benefits” tab.

ELIGIBILITY

All students enrolled in at least one (1) hour of graduate study, or six (6) hours of undergraduate study, are eligible for the student health insurance policy. All international students enrolled in Optional Practical Training (OPT) and visiting scholars are also eligible to enroll in the policy.

COVERAGE

Most services at the Pat Walker Health Center are covered at 100% with this policy. There is a \$20.00 co-pay for each visit to the health center.

The Preferred Provider Organization (PPO) is UnitedHealthcare Options PPO Network, which includes Washington Regional Medical Center, as well as most hospitals in Northwest Arkansas.

To find local providers/hospitals, go to uark.myahpcare.com, and click “Find a Doctor or Hospital in the Quick Links. If you have a life-threatening emergency, proceed to the emergency room or call 9-1-1.

HEALTH INSURANCE CARD

After paying for your health insurance, your coverage will be posted and an email will be sent to you from notifications@uhcsr.com.

Once you have set up your online account, you can print your insurance card or download it to your phone. **YOU WILL NOT BE MAILED A CARD SO IT IS IMPORTANT TO WATCH FOR THIS EMAIL.** You can also visit www.uhcsr.com/myaccount.

All notifications about your health insurance policy will be sent to your email. Make sure to respond to important emails in a timely manner.

Student Insurance Representative



Pam Delaney

Office: Pat Walker Health Center

Phone: 479-575-4406

Email: pdelane@uark.edu

Pat Walker Health Center

525 N. Garland Ave

Fayetteville, AR 72701

Phone: 479-575-4451

Web: health.uark.edu

Social Media: @UofAhealth

General Hours of Operation

Monday - Friday: 8 am - 5 pm

The Pat Walker Health Center is also open on Saturday's from 9 a.m. to 3 p.m. (except for home football games, academic breaks/holidays and summer semester.)

INSURANCE CARD QUESTIONS?

Call UHC Customer Service at 1-800-767-0700.

STUDENT HEALTH INSURANCE FRINGE BENEFIT

GRADUATE ASSISTANTS/TEACHING ASSISTANTS (50% APPOINTED)

As a fringe benefit, the U of A will pay 66.6% of the total plan cost each semester. Your cost (remaining 33.4%) for Fall is **\$271.88**. Spring/Summer is **\$377.09**. The enrollment option will be available on your UAConnect student account once your department has completed your paperwork/payroll. ***If you choose to enroll, select "ACCEPT" on your UAConnect account, rather than signing up through the insurance website.***

Once you pay for insurance (or complete the payroll deduction form), your information will be sent to AHP. An email with next steps/insurance card information will follow. ***If you need to seek medical care or get a prescription before you receive your insurance card, please contact Pam Delaney at least 48-hours in advance.***

INTERNATIONAL STUDENTS (GA/TA): A charge of \$814.00 for Fall and \$1,129.00 for Spring/Summer semesters will appear on your student account until your department has finalized your registration/payroll process. Once completed, the discounted rate will be applied. If you have questions about your assistantship status, please contact your supervisor/department. Timely payment is required to have active health insurance. For payroll deduction, see the Treasurer's office website: http://treasurernet.uark.edu/Payroll_Deduct_Reg.aspx.

GRADUATE (NO ASSISTANTSHIP) & UNDERGRADUATE INTERNATIONAL STUDENTS

You will see a charge for health insurance on your UAConnect account. The total cost for the Fall semester is \$814.00 and \$1,129.00 for the Spring/Summer semesters.

INSURANCE WAIVER REQUESTS

All international students are required to enroll in the student health insurance policy, which will be billed to their UAConnect account each semester. A waiver is available for international students if they qualify for one of the following exceptions:

1. Students in Sponsored Student Programs that receive health insurance through their embassy, Ministry of Education and/or non-government organizations will be provided a waiver by the University of Arkansas-Sponsored Programs Office (if applicable). **STUDENTS IN SPONSORED STUDENT PROGRAMS WILL NOT NEED TO SUBMIT A WAIVER TO THE STUDENT INSURANCE COMPANY.**
2. Students covered by health insurance provided by an insurance company in the United States through employment (either their own or a spouse/ parent), may apply for a waiver by going to uark.myahpcare.com. *If the employer plan qualifies for a waiver, but does not include medical evacuation and repatriation (as required), a link will be sent to you to satisfy this requirement.*

You will receive notification from AHP within 7-10 days on the status of your waiver request. **The deadline to submit a waiver request is Sept. 25, 2017.**

ADDITIONAL INFORMATION

If you wish to add a spouse or child(ren) to your policy, contact [Pam Delaney](mailto:Pam.Delaney@uark.edu) prior to enrollment closing on Sept. 15 for Fall and Feb. 15 for Spring/Summer (unless you have a new qualifying event). The cost of insurance for a spouse and one child is \$1,943.00 each/year; cost to add two or more children is \$3,886.00 each/year (no extra cost for additional children).

OPTIONAL DENTAL/VISION INSURANCE

Open enrollment for optional dental/vision insurance is July 29, 2017 - Sept. 15, 2017 for Fall semester; and Dec. 1, 2017 - Feb. 15, 2018 for Spring/Summer semesters. You can only enroll online at uark.myahpcare.com.