

## Log in to Blue Access for Members<sup>SM</sup> (BAM<sup>SM</sup>)

### Your Online Resource

Would you like to get health tips by text? Do you need to find a doctor near your college? BAM, the secure member website for **AcademicBlue**, can help. Get immediate online access to health and wellness information, and:

- Check the status of a claim and your claims history
- Set your preferences to receive notifications for claims status and wellness updates through emails or text alerts
- Request a new or replacement member ID card or print a temporary member ID card
- Locate a doctor or hospital in the network
- Confirm who is covered under your plan
- View and print an Explanation of Benefits (EOB) statement for a claim

### It's easy to get started.

1. Go to **bcbsil.com/member**.
2. Click **Log In and Register Now**.
3. Use the information on your member ID card from Blue Cross and Blue Shield of Illinois (BCBSIL) to complete the registration process.

For BAM on the go with the **BCBSIL App**, text\*\* **BCBSIL APP** to **33633**.

\*You can opt-out of BCBSIL Text Messaging (SMS) programs at any time by texting "STOP" to cancel. A confirmation message will be sent back to you.

\*\*Message and data rates may apply

AcademicBlue is offered by Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association.

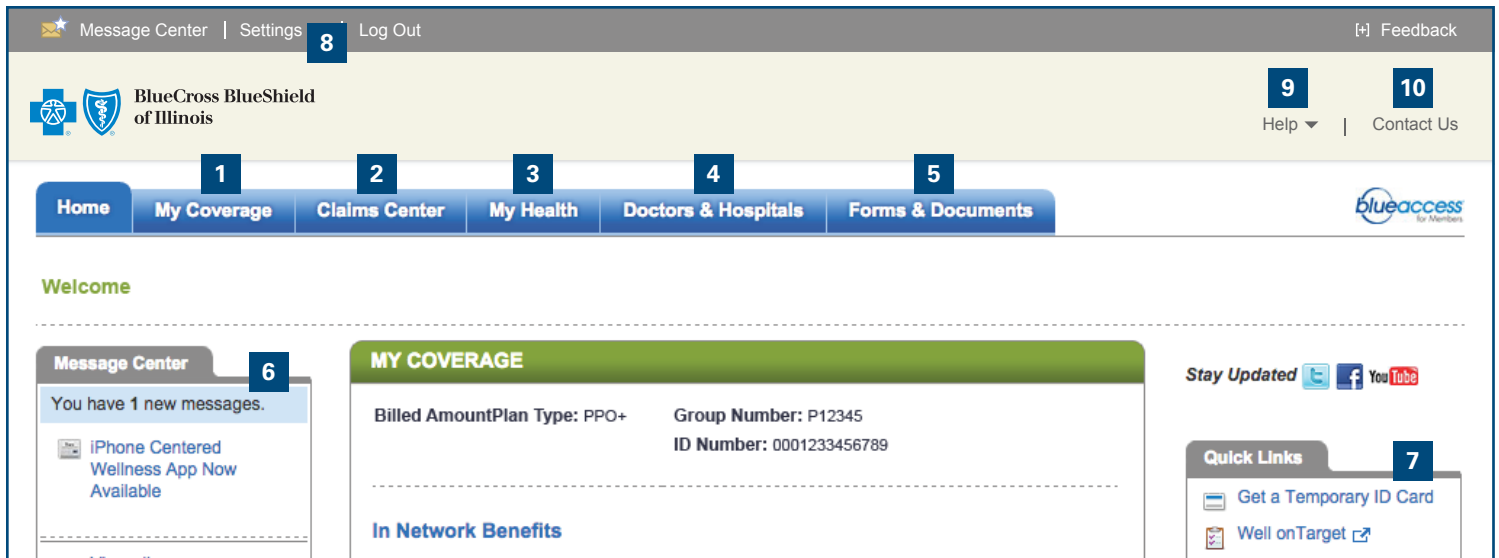
Blue Cross and Blue Shield of Illinois complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, or gender identity.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-710-6984 (TTY: 711).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-855-710-6984 (TTY: 711).



# Find what you need at **Blue Access for Members**



The screenshot shows the Blue Access for Members website interface. At the top, there is a navigation bar with 'Message Center', 'Settings' (callout 8), and 'Log Out'. On the right, there is a 'Feedback' link, 'Help' (callout 9), and 'Contact Us' (callout 10). Below this is the BlueCross BlueShield of Illinois logo. A main navigation menu contains 'Home', 'My Coverage' (callout 1), 'Claims Center' (callout 2), 'My Health' (callout 3), 'Doctors & Hospitals' (callout 4), and 'Forms & Documents' (callout 5). The 'blueaccess for Members' logo is on the right. The main content area features a 'Welcome' message, a 'Message Center' (callout 6) showing 1 new message, a 'MY COVERAGE' section with details like 'Billed Amount', 'Plan Type: PPO+', 'Group Number: P12345', and 'ID Number: 0001233456789', and 'In Network Benefits'. There is also a 'Stay Updated' section with social media icons and a 'Quick Links' (callout 7) section with links for 'Get a Temporary ID Card' and 'Well onTarget'.

- 1 My Coverage:** Review benefit details for you and the members covered under your plan.
- 2 Claims Center:** View and organize details such as payments, dates of service, provider names, claims status and more.
- 3 My Health:** Make more informed health care decisions by reading about health and wellness topics and researching specific conditions.
- 4 Doctors & Hospitals:** Use Provider Finder® to locate a network doctor, hospital or other health care provider, and get driving directions.
- 5 Forms & Documents:** Use the form finder to get forms related to medical and pharmacy coverage, as well as dental coverage (if enrolled), quickly and easily.
- 6 Message Center:** Learn about updates to your benefit plan and receive notification of pending and finalized claims via secure messaging.
- 7 Quick Links:** Go directly to some of the most popular pages for information such as medical coverage, replacement ID cards, preferences and more.
- 8 Settings:** Set up notifications and alerts to receive updates via text messaging and email, review your member information and change your secure password at anytime.
- 9 Help:** Look up definitions of health insurance terms, get answers to frequently asked questions and find helpful articles and videos in our Health Care School (after you log in to BAM, click on "Help" at the top of the page).
- 10 Contact Us:** Submit a question and a Customer Service Advocate will respond by phone or through the message center.