

# Feeling worried? Sad? Out of control? **We are here to help.**



Most people have times when they don't feel their best. But when emotional struggles get in the way of normal activities or last a long time, you may need extra support.

The good news is there are many treatments and support systems available. With help, you may learn to help control your symptoms and live a fuller life.

Your student health plan includes behavioral health benefits so you can get the support you may need for issues such as:

- Alcohol or substance abuse
- Eating disorders
- Anxiety, stress or depression
- Panic disorders
- Attention deficit disorders
- Schizophrenia or other psychotic disorders
- Bipolar disorder

Behavioral health professionals from Blue Cross and Blue Shield of Texas (BCBSTX) are here to help you learn where and how to get help. Call the Customer Service number on the back of your member ID card to get started.

Student communications and information from the program are not meant to replace the advice of health care professionals. Students are encouraged to seek the advice of their doctors or behavioral health specialist to discuss their health care needs. Decisions regarding a treatment plan and place of treatment remain with the student and his or her health care providers. To find a behavioral health provider in your area:

- Go to **bcbstx.com**. Select *Find a Doctor or Hospital.*
- Call the Customer Service number on the back of your member ID card if you need help finding the right provider or have questions about your benefits.



## **Need more help?**

The resources below are also available to you and your covered dependents. Call the Customer Service number on the back of your member ID card or visit **bcbstx.com** to learn more.

# Blue Access for Members $^{\mbox{\scriptsize SM}}$ and the BCBSTX App

View coverage details, request ID cards, check claims status or learn about health and wellness from your mobile device or computer.

### **Virtual Visits**

Virtual visits provide a live consultation between you and a board-certified doctor for many behavioral health and nonemergency medical needs.

### 24/7 Nurseline

Call a registered nurse toll-free, around the clock. You can also learn about hundreds of health topics through an audio library system. Available in English and Spanish.

### Well onTarget®

This online wellness portal offers a health assessment, online courses (like stress management), tools and trackers. Visit **wellontarget.com** to learn more.



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ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-710-6984 (TTY: 711). CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-710-6984 (TTY: 711).