



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. **NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, visit [www.uhcsr.com/louisville](http://www.uhcsr.com/louisville) or call (866) 907-6342. For general definitions of common terms, such as allowed amount, balance billing, coinsurance (coins), copayment (copay), deductible (ded), provider, or other underlined terms see the Glossary. You can view the Glossary at [www.cciio.cms.gov](http://www.cciio.cms.gov) or call (866) 907-6342 to request a copy.

| Important Questions   | Answers  | Why This Matters:  |
|---|--|--|
| <b>What is the overall <u>deductible</u>?</b>                             | Preferred Providers \$200 (Person)<br>In-Network Providers \$700 (Person)<br>Out of Network \$1,000 (Person)   | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay.   |
| <b>Are there services covered before you meet your <u>deductible</u>?</b> | Yes. <u>Preventive care</u> , Pediatric Dental, Pediatric Vision and categories with <u>copay</u> are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .   |
| <b>Are there other <u>deductibles</u> for specific services?</b>          | Yes. Pediatric Dental \$500, Urgent Care Center \$50 Ded per visit. There are no other specific <u>deductibles</u> .                                   | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.   |
| <b>What is the <u>out-of-pocket limit</u> for this <u>plan</u>?</b>       | \$5,000 (Person)<br>\$10,000 (Family)  | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.  |
| <b>What is not included in the <u>out-of-pocket limit</u>?</b>            | <u>Premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.  | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .   |
| <b>Will you pay less if you use a <u>network provider</u>?</b>            | Yes. See <a href="http://www.uhcsr.com/louisville">www.uhcsr.com/louisville</a> or call (866) 907-6342 for a list of <u>network providers</u> .        | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| <b>Do you need a <u>referral</u> to see a <u>specialist</u>?</b>          | No.  | You can see the <u>specialist</u> you choose without a <u>referral</u> .   |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common Medical Event                                   | Services You May Need                            | What You Will Pay   |  |   | Limitations, Exceptions, & Other Important Information   |
|--|--|---|--|---|--|
|  |  | Preferred Provider  | In-Network Provider (You will pay the least)   | Out-of-Network Provider (You will pay the most)   |  |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | 10% <u>Coins</u><br>\$30 <u>Copay</u><br>per visit; <u>ded</u><br>does not<br>apply   | 30% <u>Coins</u><br>\$30 <u>Copay</u><br>per visit; <u>ded</u><br>does not<br>apply  | 35% <u>Coins</u><br>\$30 <u>Copay</u><br>per<br>visit; <u>ded</u> does not<br>apply   | May not apply when related to surgery or<br>Physiotherapy.   |
|  | <u>Specialist</u> visit                          | 10% <u>Coins</u><br>\$30 <u>Copay</u><br>per visit; <u>ded</u><br>does not<br>apply   | 30% <u>Coins</u><br>\$30 <u>Copay</u><br>per visit; <u>ded</u><br>does not<br>apply  | 35% <u>Coins</u><br>\$30 <u>Copay</u><br>per<br>visit; <u>ded</u> does not<br>apply   |  |
|  | <u>Preventive care/screening/immunization</u>    | No Charge   | No Charge  | 25% <u>Coins</u>  | Includes <u>preventive services</u> specified in<br>the health care reform law or benefits<br>provided as mandated by state law.<br>You may have to pay for services that<br>aren't preventive. Ask your <u>provider</u> if the<br>services needed are preventive. Then<br>check what your <u>plan</u> will pay for. |
| If you have a test                                     | <u>Diagnostic test</u> (x-ray, blood work)       | Diagnostic X-<br>ray Services:<br>10% <u>Coins</u><br>Laboratory<br>Procedures:<br>10% <u>Coins</u><br>Diagnostic X-<br>ray Services:<br>\$25 <u>Copay</u><br>per visit; <u>ded</u><br>does not | Diagnostic X-<br>ray Services:<br>\$25 <u>Copay</u><br>per visit; <u>ded</u><br>does not<br>apply<br>Diagnostic X-<br>ray Services:<br>30% <u>Coins</u><br>Laboratory<br>Procedures: | Diagnostic X-ray<br>Services: \$25<br><u>Copay</u> per visit;<br><u>ded</u> does not<br>apply<br>Diagnostic X-ray<br>Services: 35%<br><u>Coins</u><br>Laboratory<br>Procedures: 35%<br><u>Coins</u> | —————none—————   |

\*For more information about limitations and exceptions, see plan or policy document at [www.uhcsr.com/louisville](http://www.uhcsr.com/louisville)

| Common Medical Event   | Services You May Need                          | What You Will Pay  |  |  | Limitations, Exceptions, & Other Important Information   |
|--|--|--|--|--|--|
|  |  | Preferred Provider   | In-Network Provider (You will pay the least)                               | Out-of-Network Provider (You will pay the most)                            |  |
|  |  | apply  | 30% <u>Coins</u>   |  |  |
|  | Imaging (CT/PET scans, MRIs)                   | 10% <u>Coins</u><br>\$25 <u>Copay</u> per visit; <u>ded</u> does not apply | \$25 <u>Copay</u> per visit; <u>ded</u> does not apply<br>30% <u>Coins</u> | \$25 <u>Copay</u> per visit; <u>ded</u> does not apply<br>35% <u>Coins</u> | _____none_____   |
| <b>If you need drugs to treat your illness or condition</b><br><br>More information about <b>prescription drug coverage</b> is available at <a href="http://www.uhcsr.com/pdl">www.uhcsr.com/pdl</a> | Tier 1 - Your Lowest-Cost Option               | \$15 <u>Copay</u> per prescription Tier 1; <u>ded</u> does not apply       | \$15 <u>Copay</u> per prescription Tier 1; <u>ded</u> does not apply       | 25% <u>Coins</u>   | Select Providers: up to a 31 day supply per prescription<br>Select Providers: Mail order <u>Prescription Drugs</u> through UHCP at 2 times the retail <u>Copay</u> up to a 90 day supply.<br><u>Preferred Providers</u> : up to a 31 day supply per prescription |
|  | Tier 2 - Your Midrange-Cost Option             | \$30 <u>Copay</u> per prescription Tier 2; <u>ded</u> does not apply       | \$30 <u>Copay</u> per prescription Tier 2; <u>ded</u> does not apply       | 25% <u>Coins</u>   | <u>Preferred Providers</u> : Mail order <u>Prescription Drugs</u> through UHCP at 2 times the retail <u>Copay</u> up to a 90 day supply.<br>You may need to obtain certain <u>specialty drugs</u> from a pharmacy designated by us.                              |
|  | Tier 3 - Your Highest-Cost Option              | \$50 <u>Copay</u> per prescription Tier 3; <u>ded</u> does not apply       | \$50 <u>Copay</u> per prescription Tier 3; <u>ded</u> does not apply       | 25% <u>Coins</u>   | The Insured Person is not responsible for paying a <u>Copay</u> and/or <u>Coins</u> for Preventive Care Medications including contraceptives.  |
|  | Tier 4 - Additional High-Cost Option           | Not Covered  | Not Covered  | Not Covered  | Out: The Insured would need to pay for the prescription in full and submit the receipt to the company for reimbursement.   |
| <b>If you have outpatient surgery</b>  | Facility fee (e.g., ambulatory surgery center) | 10% <u>Coins</u>   | 30% <u>Coins</u>   | 35% <u>Coins</u>   | _____none_____   |
|  | Physician/surgeon fees                         | 10% <u>Coins</u>   | 30% <u>Coins</u>   | 35% <u>Coins</u>   | _____none_____   |
| <b>If you need immediate medical attention</b>   | <u>Emergency room care</u>                     | 10% <u>Coins</u><br>\$150 <u>Copay</u> per visit; <u>ded</u>               | \$150 <u>Copay</u> per visit; <u>ded</u> does not                          | \$150 <u>Copay</u> per visit; <u>ded</u> does not apply                    | May be limited to use of emergency room and supplies.<br>The <u>Copay</u> will be waived if admitted to  |

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| Common Medical Event   | Services You May Need                     | What You Will Pay   |   |   | Limitations, Exceptions, & Other Important Information  |
|--|---|---|---|---|---|
|  |   | Preferred Provider  | In-Network Provider (You will pay the least)  | Out-of-Network Provider (You will pay the most)   |   |
|  |   | does not apply  | apply 30% <u>Coins</u>  | 35% <u>Coins</u>  | the Hospital.   |
|  | <u>Emergency medical transportation</u>   | Not Covered   | 30% <u>Coins</u>  | 30% <u>Coins</u>  | —————none—————  |
|  | <u>Urgent care</u>                        | 10% <u>Coins</u><br>\$50 <u>Copay</u> per visit; <u>ded</u> does not apply  | \$50 <u>Copay</u> per visit; <u>ded</u> does not apply<br>30% <u>Coins</u>  | \$50 <u>Ded</u> per visit<br>35% <u>Coins</u>   | May be limited to facility fees.  |
| <b>If you have a hospital stay</b>   | Facility fee (e.g., hospital room)        | 10% <u>Coins</u>  | 30% <u>Coins</u>  | 35% <u>Coins</u>  | —————none—————  |
|  | Physician/surgeon fees                    | 10% <u>Coins</u>  | 30% <u>Coins</u>  | 35% <u>Coins</u>  | —————none—————  |
| <b>If you need mental health, behavioral health, or substance abuse services</b> | Outpatient services                       | Physician's Visits: 10% <u>Coins</u><br>Laboratory Procedures: 10% <u>Coins</u><br>Physician's Visits: \$30 <u>Copay</u> per visit; <u>ded</u> does not apply | Laboratory Procedures: 30% <u>Coins</u><br>Physician's Visits: \$30 <u>Copay</u> per visit; <u>ded</u> does not apply<br>Physician's Visits: 30% <u>Coins</u> | Laboratory Procedures: 35% <u>Coins</u><br>Physician's Visits: \$30 <u>Copay</u> per visit; <u>ded</u> does not apply<br>Physician's Visits: 35% <u>Coins</u> | —————none—————  |
|  | Inpatient services                        | 10% <u>Coins</u>  | 30% <u>Coins</u>  | 35% <u>Coins</u>  | —————none—————  |
| <b>If you are pregnant</b>   | Office visits                             | 10% <u>Coins</u><br>\$30 <u>Copay</u> per visit; <u>ded</u> does not apply  | 30% <u>Coins</u><br>\$30 <u>Copay</u> per visit; <u>ded</u> does not apply  | 35% <u>Coins</u><br>\$30 <u>Copay</u> per visit; <u>ded</u> does not apply  | <u>Cost sharing</u> does not apply for <u>preventive services</u> when provided by a <u>preferred provider</u> . Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). |
|  | Childbirth/delivery professional services | 10% <u>Coins</u>  | 30% <u>Coins</u>  | 35% <u>Coins</u>  |   |
|  | Childbirth/delivery facility services     | 10% <u>Coins</u>  | 30% <u>Coins</u>  | 35% <u>Coins</u>  | —————none—————  |
| <b>If you need help</b>  | <u>Home health care</u>                   | 10% <u>Coins</u>  | 30% <u>Coins</u>  | 35% <u>Coins</u>  | —————none—————  |

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| Common Medical Event                          | Services You May Need            | What You Will Pay  |   |  | Limitations, Exceptions, & Other Important Information                      |
|---|----------------------------------|--|---|--|---|
|   |                                  | Preferred Provider   | In-Network Provider (You will pay the least)                  | Out-of-Network Provider (You will pay the most)  |   |
| recovering or have other special health needs | <u>Rehabilitation services</u>   | Physiotherapy : No Charge<br>Inpatient Rehabilitation Facility: 10% <u>Coins</u><br>Physiotherapy : \$20 <u>Copay</u> per visit; <u>ded</u> does not apply | 30% <u>Coins</u>  | Inpatient Rehabilitation Facility: 35% <u>Coins</u><br>Physiotherapy: 25% <u>Coins</u> | _____none_____  |
|   | <u>Habilitation services</u>     | \$20 <u>Copay</u> per visit; <u>ded</u> does not apply   | 30% <u>Coins</u>  | 25% <u>Coins</u>   | _____none_____  |
|   | <u>Skilled nursing care</u>      | 10% <u>Coins</u>   | 30% <u>Coins</u>  | 35% <u>Coins</u>   | _____none_____  |
|   | <u>Durable medical equipment</u> | 10% <u>Coins</u>   | 30% <u>Coins</u>  | 35% <u>Coins</u>   | _____none_____  |
|   | <u>Hospice services</u>          | Paid at least equal to the Medicare benefits for Hospice Care  | Paid at least equal to the Medicare benefits for Hospice Care | Paid at least equal to the Medicare benefits for Hospice Care                          | _____none_____  |
| If your child needs dental or eye care        | Children's eye exam              | See your plan's Pediatric Vision Benefit Details   | \$20 <u>Copay</u> per exam; <u>ded</u> does not apply         | 25% <u>Coins</u> ; <u>ded</u> does not apply   | See your <u>plan's</u> Pediatric Vision Benefit Details. Age limits apply.* |
|   | Children's glasses               | See your plan's Pediatric Vision Benefit   | Lens: \$40 <u>Copay</u> ; <u>ded</u> does not apply           | 25% <u>Coins</u> ; <u>ded</u> does not apply   | See your <u>plan's</u> Pediatric Vision Benefit Details. Age limits apply.* |

\*For more information about limitations and exceptions, see plan or policy document at [www.uhcsr.com/louisville](http://www.uhcsr.com/louisville)

| Common Medical Event | Services You May Need      | What You Will Pay                                |   |   | Limitations, Exceptions, & Other Important Information                      |
|----------------------|----------------------------|--|---|---|---|
|                      |                            | Preferred Provider                               | In-Network Provider (You will pay the least)  | Out-of-Network Provider (You will pay the most) |   |
|                      |                            | Details  | Frames:<br>Tiered<br><u>Copays</u> from no charge to 40% based on retail cost.<br><u>ded</u> does not apply |   |   |
|                      | Children's dental check-up | See your plan's Pediatric Dental Benefit Details | 50% <u>Coins</u>  | 50% <u>Coins</u>                                | See your <u>plan's</u> Pediatric Dental Benefit Details. Age limits apply.* |

\*For more information about limitations and exceptions, see plan or policy document at [www.uhcsr.com/louisville](http://www.uhcsr.com/louisville)

## Excluded Services & Other Covered Services:

### Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture except as noted in the policy
- Dental care (Adult) except as noted in the policy
- Routine eye care (Adult)
- Bariatric surgery
- Infertility treatment
- Weight loss programs
- Cosmetic surgery
- Long-term care

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care
- Private-duty nursing
- Hearing aids
- Routine foot care
- Non-emergency care when traveling outside the U.S.

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Kentucky Department of Insurance at 1-800-595-6053 or visit <http://insurance.ky.gov/>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Kentucky Department of Insurance at 1-800-595-6053 or visit <http://insurance.ky.gov/>.

**Does this plan provide Minimum Essential Coverage? Yes**

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

**Does this plan meet the Minimum Value Standards? Yes**

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

**Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-260-2723.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-260-2723.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-260-2723.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-866-260-2723.

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*—————

## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby<br>(9 months of in-network pre-natal care and a hospital delivery)   |                 | Managing Joe's type 2 Diabetes<br>(a year of routine in-network care of a well-controlled condition)  |                | Mia's Simple Fracture<br>(in-network emergency room visit and follow up care)   |                |
|---|-----------------|---|----------------|---|----------------|
| ■ The <u>plan's overall deductible</u>  | \$700           | ■ The <u>plan's overall deductible</u>  | \$700          | ■ The <u>plan's overall deductible</u>  | \$700          |
| ■ <u>Specialist copayment</u>   | \$30            | ■ <u>Specialist copayment</u>   | \$30           | ■ <u>Specialist copayment</u>   | \$30           |
| ■ Hospital (facility) <u>coinsurance</u>  | 30%             | ■ Hospital (facility) <u>coinsurance</u>  | 30%            | ■ Hospital (facility) <u>coinsurance</u>  | 30%            |
| ■ Other <u>coinsurance</u>  | 30%             | ■ Other <u>coinsurance</u>  | 30%            | ■ Other <u>coinsurance</u>  | 30%            |
| <p><b>This EXAMPLE event includes services like:</b><br/>                     Specialist office visits (<i>prenatal care</i>)<br/>                     Childbirth/Delivery Professional Services<br/>                     Childbirth/Delivery Facility Services<br/>                     Diagnostic tests (<i>ultrasounds and blood work</i>)<br/>                     Specialist visit (<i>anesthesia</i>)</p> |                 | <p><b>This EXAMPLE event includes services like:</b><br/>                     Primary care physician office visits (<i>including disease education</i>)<br/>                     Diagnostic tests (<i>blood work</i>)<br/>                     Prescription drugs<br/>                     Durable medical equipment (<i>glucose meter</i>)</p> |                | <p><b>This EXAMPLE event includes services like:</b><br/>                     Emergency room care (<i>including medical supplies</i>)<br/>                     Diagnostic test (<i>x-ray</i>)<br/>                     Durable medical equipment (<i>crutches</i>)<br/>                     Rehabilitation services (<i>physical therapy</i>)</p> |                |
| <b>Total Example Cost</b>   | <b>\$12,800</b> | <b>Total Example Cost</b>   | <b>\$7,400</b> | <b>Total Example Cost</b>   | <b>\$1,900</b> |
| <b>In this example, Peg would pay:</b>  |                 | <b>In this example, Joe would pay:</b>  |                | <b>In this example, Mia would pay:</b>  |                |
| <i>Cost Sharing</i>   |                 | <i>Cost Sharing</i>   |                | <i>Cost Sharing</i>   |                |
| Deductibles   | \$700           | Deductibles   | \$700          | Deductibles   | \$700          |
| Copayments  | \$50            | Copayments  | \$1,000        | Copayments  | \$90           |
| Coinsurance   | \$3,600         | Coinsurance   | \$500          | Coinsurance   | \$300          |
| <i>What isn't covered</i>   |                 | <i>What isn't covered</i>   |                | <i>What isn't covered</i>   |                |
| Limits or exclusions  | \$60            | Limits or exclusions  | \$60           | Limits or exclusions  | \$0            |
| <b>The total Peg would pay is</b>   | <b>\$4,410</b>  | <b>The total Joe would pay is</b>   | <b>\$2,260</b> | <b>The total Mia would pay is</b>   | <b>\$1,090</b> |

The plan would be responsible for the other costs of these EXAMPLE covered services.

## NON-DISCRIMINATION NOTICE

UnitedHealthcare StudentResources does not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to:

Civil Rights Coordinator  
United HealthCare Civil Rights Grievance  
P.O. Box 30608  
Salt Lake City, UTAH 84130  
[UHC\\_Civil\\_Rights@uhc.com](mailto:UHC_Civil_Rights@uhc.com)

You must send the written complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again.

If you need help with your complaint, please call the toll-free member phone number listed on your health plan ID card, Monday through Friday, 8 a.m. to 8 p.m. ET.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

**Online** <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**Phone:** Toll-free **1-800-368-1019, 800-537-7697** (TDD)

**Mail:** U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

We also provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for free language services such as speaking with an interpreter. To ask for help, please call the toll-free member phone number listed on your health plan ID card, Monday through Friday, 8 a.m. to 8 p.m. ET.



