

# Maximize access to your plan information

SINGLE SIGN ON

## You're only a few steps away

from getting online access to your health insurance plan information from Blue Cross and Blue Shield of New Mexico (BCBSNM).

To begin, you must be enrolled in the Student Health Insurance Plan and then register with Academic HealthPlans (AHP<sup>+</sup>). From there you'll be able to link to Blue Access for Members<sup>SM</sup> (BAM<sup>SM</sup>), the BCBSNM website for members.

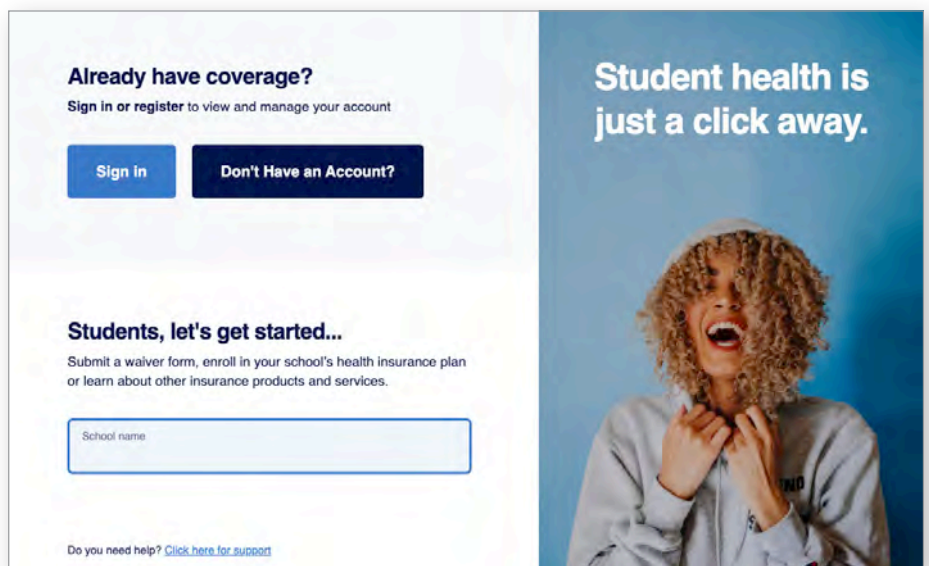
To fully access your account, complete the registration process to create a login and password. After you have registered, you will be able to view enrollment, benefit and claims information; view or request a member ID card; and much more.



**STEP 1:**  
**Go to**  
**[myahpcare.com](https://myahpcare.com).**

**New students:**  
Click on "Don't Have an Account?".

**Current students:**  
Sign in with your established user name and password.




**Already have coverage?**  
Sign in or register to view and manage your account

[Sign In](#) [Don't Have an Account?](#)

**Students, let's get started...**  
Submit a waiver form, enroll in your school's health insurance plan or learn about other insurance products and services.

Do you need help? [Click here for support](#)

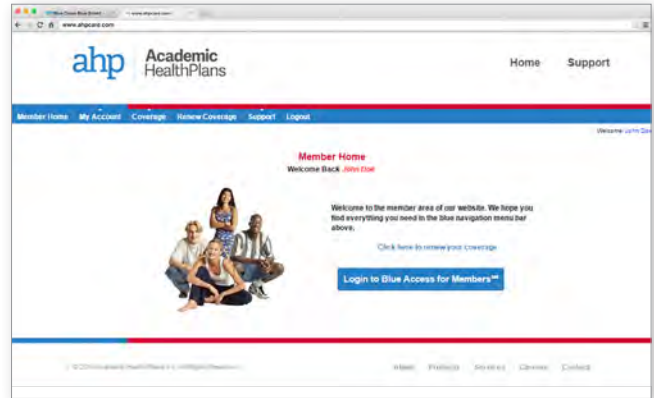
**Student health is just a click away.**





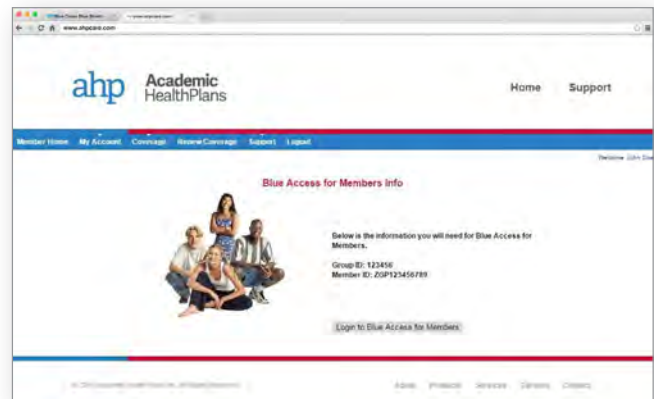
## STEP 2: Access your student information.

After creating a user name and password, you will be directed to this screen. When you click on the blue box, the page will be redirected to Step 3.



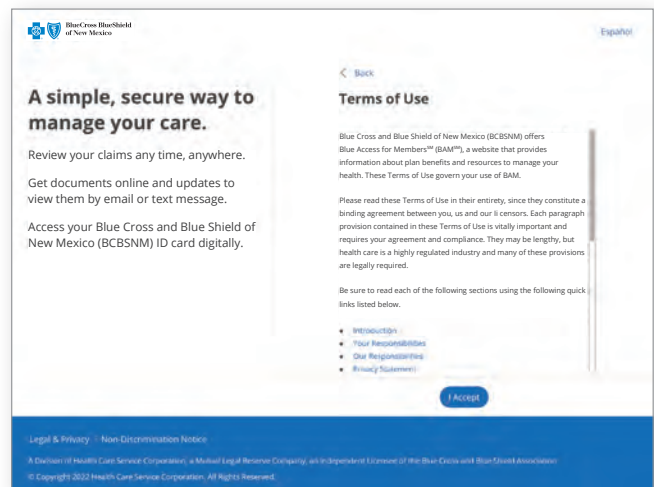
## STEP 3: Enter Group and Member IDs.

The window that pops up in your browser will show your Group ID and Member ID. (You can also refer to your member ID card for this information.) Click on Login to Blue Access for Members to begin the final process. (This will be a pop-up or new tab.)



## STEP 4: Agree to Terms of Use.

Please review and acknowledge the Terms of Use. A confirmation screen will appear stating a confirmation email has been sent.





Blue Cross Blue Shield of New Mexico

Expanded

Enter Identification Number

Create Login

Enroll My Account

Step 1 of 2

Back

**Please fill out your policy information.**

Registering your account will only take a minute. To get started, have your Blue Cross and Blue Shield of New Mexico (BCBSNM) ID card handy.

First Name

Last Name

Date of Birth

Identification Number

Are You a Legal Guardian?

I am a Legal Guardian

Legal & Privacy | Non-Discrimination Notice

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## STEP 5:

**New members: Complete your Blue Cross and Blue Shield of New Mexico registration.**

**Registered members: Log in to your BAM account using your established user name and password.**

Have your Member ID ready to complete the registration page.

Blue Cross Blue Shield of New Mexico

Expanded

Enter Identification Number

Create Login

Enroll My Account

Step 2 of 2

Back

**Create your secure login.**

Email

Username

Password

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## STEP 6:

**Complete username and password registration.**

Enter your username, password and email.

1. You will be asked to receive a one-time passcode by text or email.
2. Enter the code from your text message or email in the box on the login screen. (You can check a box to have the system remember your device for 30 days.)
3. After you've entered your one-time passcode, you'll be logged in to your account.



## THAT'S IT!

I'm now registered with AHP and will be able to access my BCBSNM health insurance plan information through Blue Access for Members.



\* Academic HealthPlans, Inc. (AHP) is an independent company that provides program management and administrative services for the student health insurance plans of Blue Cross and Blue Shield of New Mexico.

Blue Cross and Blue Shield of New Mexico complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To get help and information in your language at no cost, please call us at 855-710-6984.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 855-710-6984 (TTY: 711).

Díí baa akó nínizin: Díí saad bee yánfti'go Diné Bizaad, saad bee áká'ánida'áwo'de'ę'', t'áá jiiik'eh, éí ná hólp', kojji' hódílnih 855-710-6984 (TTY: 711).

478950.0723

**Health care coverage is important for everyone.**

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator  
300 E. Randolph St.  
35th Floor  
Chicago, Illinois 60601

Phone: 855-664-7270 (voicemail)  
TTY/TDD: 855-661-6965  
Fax: 855-661-6960

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building 1019  
Washington, DC 20201

Phone: 800-368-1019  
TTY/TDD: 800-537-7697  
Complaint Portal: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>  
Complaint Forms: <http://www.hhs.gov/ocr/office/file/index.html>

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

Español Spanish	Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.
العربية Arabic	إن كان لديك أو لدى شخص تساعد أسئلة، ف لديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون أية تكلفة. للتحدث مع مترجم فوري، اتصل على الرقم 855-710-6984.
繁體中文 Chinese	如果您，或您正在協助的對象，對此有疑問，您有權利免費以您的母語獲得幫助和訊息。洽詢一位翻譯員，請撥電話號碼 855-710-6984。
Français French	Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 855-710-6984.
Deutsch German	Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an.
ગુજરાતી Gujarati	જો તમને અથવા તમે મદદ કરી રહ્યા હોય એવા કોઈ બીજા વ્યક્તિને એસ.બી.એમ. કાયકમ બાબતે પ્રશ્નો હોય, તો તમને વિના ખર્ચે, તમારી ભાષામાં મદદ અને માહિતી મેળવવાનો હક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કોલ કરો.
हिंदी Hindi	यदि आपके, या आप जिसकी सहायता कर रहे हैं उसके, प्रश्न हैं, तो आपको अपनी भाषा में नि:शुल्क सहायता और जानकारी प्राप्त करने का अधिकार है। किसी अनुवादक से बात करने के लिए 855-710-6984 पर कॉल करें।
Italiano Italian	Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984.
한국어 Korean	만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가 필요하시면 855-710-6984 로 전화하십시오.
Diné Navajo	T'áá ni, éí doodago ła'da bíká anánílwo'ígíí, na'ídíłkidgo, ts'ídá bee ná ahóótí'i' t'áá níłk'e níká a'doolwoł dóó bína'ídíłkídígíí bee níł h odoonih. Ata'dahalne'ígíí bich'í' hodííłnih kwe'e 855-710-6984.
فارسی Persian	اگر شما، یا کسی که شما به او کمک می کنید، سوالی داشته باشید، حق این را دارید که به زبان خود، به طور رایگان کمک و اطلاعات دریافت نمایید. جهت گفتگو با یک مترجم شفاهی، با شماره 855-710-6984 تماس حاصل نمایید.
Polski Polish	Jeśli Ty lub osoba, której pomagasz, macie jakiegokolwiek pytania, macie prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 855-710-6984.
Русский Russian	Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке. Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984.
Tagalog Tagalog	Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984.
اردو Urdu	اگر آپ کو، یا کسی ایسے فرد کو جس کی آپ مدد کر رہے ہیں، کوئی سوال درپیش ہے تو، آپ کو اپنی زبان میں مفت مدد اور معلومات حاصل کرنے کا حق ہے۔ مترجم سے بات کرنے کے لیے، 855-710-6984 پر کال کریں۔
Tiếng Việt Vietnamese	Nêu quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyền được giúp đỡ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, gọi 855-710-6984.