



California Polytechnic State University, San Luis Obispo

Insured and/or administered by:
Cigna Global Insurance Company Limited

Benefits at a Glance
Global Plan for all covered Students
Policy # 09838A
Plan Start Date September 8, 2024

This plan provides minimum essential coverage.

NOTE: This information is a general description of benefits and is not a contract. Refer to your certificate booklet for complete details of coverage and exclusions. If there is any difference between this summary and the certificate, the information in the certificate will apply. Please note that your plan does not cover expenses for services which are not medically necessary.

Cigna Global Customer Service		
Toll Free Telephone Number:	1.800.441.2668	
Direct Telephone:	1.302.797.3100 (collect calls accepted)	
Toll Free Fax Number:	1.800.243.6998	
Direct Fax Number:	001.302.797.3150	
Secure Website:	www.CignaEnvoy.com . Registration is Required (See member kit for registration information.) Secure email available at this site.	
Mail Delivery:	Cigna Global Health Benefits P.O. Box 15050 Wilmington DE 19850-5050 U.S.A.	Cigna Global Health Benefits 300 Bellevue Parkway Wilmington DE 19809 U.S.A.

General Plan Provisions - All Amounts in U.S. Dollars

Global Medical Plan			
	International (Outside of the U.S.)	U.S. In-Network	U.S. Out-of-Network
Area of Cover	Worldwide		
U.S. Medical Network	OAP		
Eligibility	Refer to eligibility definition in the certificate		
Lifetime Maximum	Unlimited		
Policy Year Deductible · Per Individual	\$150	\$150	\$150
· Per Family	\$300	\$300	\$300
Coinsurance (The percentage of covered expenses the plan pays)	100%	100%	70%
Out-of-Pocket Maximum (Includes Deductible) · Per Individual	\$5,000	\$5,000	\$5,000
· Per Family	\$10,000	\$10,000	\$10,000



Global Medical Plan	
Deductible Calculation	Claims for a family member are covered at plan coinsurance: <ul style="list-style-type: none"> • When that family member satisfies the Individual Deductible -OR- • When the Family Deductible is satisfied regardless of whether or not the Individual Deductible is satisfied.
Out-of-Pocket Calculation	Claims for a family member are covered at 100% coinsurance: <ul style="list-style-type: none"> • When that family member satisfies the Individual Out-of-Pocket Maximum -OR- • When the Family Out-of-Pocket Maximum is satisfied regardless of whether or not the Individual Out-of-Pocket Maximum is satisfied. Out-of-Pocket will: Include deductible payments; Include copay payments; Include pharmacy copays; Include pharmacy coinsurance payments; Exclude Pre-Admission Certification/Continued Stay Review penalties.
Network Accumulation	Plan Deductible, Out-of-Pocket, maximums and service specific maximums (dollar and occurrence) will cross-accumulate across international and domestic networks.
Certification Requirements - For services rendered inside the United States	
Precertification for inpatient and outpatient services received in the U.S. may be required. <ul style="list-style-type: none"> • Providers must call our toll-free number, 1.800.441.2668 to pre-certify services. • You or your dependents are responsible for ensuring that Out-of-Network providers pre-certify services. • Failure to obtain precertification may affect Out-of-Pocket costs. • This is a summary only and further details can be found in the certificate booklet. 	



	International (Outside of the U.S.)	U.S. In-Network	U.S. Out-of-Network
Physician's Services · Physician's Office Visit · Surgery Performed In the Physician's Office	100% after deductible 100% after deductible	\$10 copay, then 100% not subject to deductible \$10 copay, then 100% not subject to deductible	70% after deductible 70% after deductible
Student Health Center (if applicable)	100% not subject to deductible	100% not subject to deductible	100% not subject to deductible
Preventive Care · Routine Preventive Care · Policy Year Maximum: Unlimited · Immunizations	100% not subject to deductible 100% not subject to deductible	100% not subject to deductible 100% not subject to deductible	70% after deductible 70% after deductible
Travel Immunizations (Immunizations as required for travel)	100% not subject to deductible	100% not subject to deductible	70% after deductible
Mammograms, PSA, PAP Smear and Colorectal Cancer Screenings	100% not subject to deductible	100% not subject to deductible	70% after deductible
Inpatient Hospital · Inpatient Hospital - Facility Services (Limited to the Semi-Private Room Rate) · Inpatient Hospital Physician Visits/Consultations · Inpatient Professional Services (Surgeon, Radiologist, Pathologist, Anesthesiologist)	100% after deductible 100% after deductible 100% after deductible	100% after deductible 100% after deductible 100% after deductible	70% after deductible 70% after deductible 70% after deductible
Outpatient Services · Outpatient Facility Services · Outpatient Professional Services	100% after deductible 100% after deductible	100% after deductible 100% after deductible	70% after deductible 70% after deductible
Emergency Room	100% after deductible	\$150 per visit copay, then 100% not subject to deductible	\$150 per visit copay, then 100% not subject to deductible
Urgent Care Services	100% after deductible	100% after deductible	70% after deductible
Ambulance	100% after deductible	100% after deductible	100% after deductible



Global Medical Plan			
	International (Outside of the U.S.)	U.S. In-Network	U.S. Out-of-Network
Laboratory Services · Physician Office Visit · Outpatient Facility · Laboratory Services at an Independent Lab facility	100% after deductible 100% after deductible 100% after deductible	100% not subject to deductible 100% after deductible 100% after deductible	70% after deductible 70% after deductible 70% after deductible
Radiology Services · Physician Office Visit · Outpatient Facility	100% after deductible 100% after deductible	100% not subject to deductible 100% after deductible	70% after deductible 70% after deductible
Advanced Radiology (i.e., MRIs, MRAs, CAT Scans, PET Scans) · Physician Office Visit · Inpatient Facility · Outpatient Facility	100% after deductible 100% after deductible 100% after deductible	100% not subject to deductible 100% after deductible 100% after deductible	70% after deductible 70% after deductible 70% after deductible
Outpatient Therapy Services · Physician Office Visit · Outpatient Hospital Facility	100% after deductible 100% after deductible	\$10 copay, then 100% not subject to deductible \$10 copay, then 100% not subject to deductible	70% after deductible 70% after deductible
Policy Year Maximum:	Unlimited for all Therapies Combined		
The limit is not applicable to Mental Health and Substance Use Disorder conditions. <i>Includes:</i> Cardiac and Pulmonary Rehab, Speech, Occupational, Cognitive, and Physical Therapy / Physiotherapy.			



Global Medical Plan			
	International (Outside of the U.S.)	U.S. In-Network	U.S. Out-of-Network
Chiropractic Care Policy Year Maximum: 20 Visits	100% after deductible	100% after deductible	70% after deductible
Maternity Care Services			
· Initial Visit to Confirm Pregnancy	100% after deductible	\$10 copay, then 100% not subject to deductible	70% after deductible
· All subsequent Prenatal Visits, Postnatal Visits and Physician's Delivery Charges (i.e. global maternity fee)	100% after deductible	100% after deductible	70% after deductible
· Physician's Office Visits in addition to the global maternity fee when performed by an OB/GYN or Specialist	100% after deductible	\$10 copay, then 100% not subject to deductible	70% after deductible
· Delivery – Facility			
· Inpatient Hospital	100% after deductible	100% after deductible	70% after deductible
· Birthing Center	100% after deductible	100% after deductible	70% after deductible



Global Medical Plan			
	International (Outside of the U.S.)	U.S. In-Network	U.S. Out-of-Network
Infertility Services · Physician Office Visit and Counseling · Lab and Radiology Tests · Inpatient Facility · Outpatient Facility	Diagnosis of Infertility is covered under general Physician Office Visits. Coverage will be provided for the following services:		
	Not Covered	Not Covered	Not Covered
	Not Covered	Not Covered	Not Covered
	Not Covered	Not Covered	Not Covered
	Not Covered	Not Covered	Not Covered
Hearing Exam · 1 Exam Every 24 Months	100% after deductible	100% after deductible	70% after deductible
Hearing Device / Aids · No Age Limit · \$1,000 per hearing aid unit necessary for each ear, every two years.	100% after deductible	100% after deductible	70% after deductible
Dental Care Limited to changes made for a continuous course of dental treatment started within six months of an injury to teeth · Physician Office Visit · Inpatient Facility · Outpatient Facility Policy Year Maximum	100% after deductible	\$10 copay, then 100% not subject to deductible	70% after deductible
	100% after deductible	100% after deductible	70% after deductible
	100% after deductible	100% after deductible	70% after deductible
		\$2,000	
Mental Health · Physician Office Visit · Inpatient Facility Maximum: (combined with Substance Use Disorder) · Outpatient Facility Maximum: (combined with Substance Use Disorder)	100% after deductible	\$10 copay, then 100% not subject to deductible	70% after deductible
	100% after deductible	100% after deductible	70% after deductible
		Unlimited	
	100% after deductible	100% after deductible	70% after deductible
		Unlimited	
Substance Use Disorder · Physician Office Visit · Inpatient Facility Maximum: (combined with Mental Health) · Outpatient Facility Maximum: (combined with Mental Health)	100% after deductible	\$10 copay, then 100% not subject to deductible	70% after deductible
	100% after deductible	100% after deductible	70% after deductible
		Unlimited	
	100% after deductible	100% after deductible	70% after deductible
		Unlimited	



Prescription Drug Benefits		
International (Outside of the U.S.)		
Purchased outside the United States	No Charge After Deductible	
Purchased Inside the United States Only		
Benefit Highlights	Network Pharmacy (U.S. In-Network)	Non-Network Pharmacy (U.S. Out-of-Network)
Prescription Drug Products at Retail Pharmacies	The amount you pay for up to a consecutive 30-day supply	
Tier 1 - Generic Drugs on the Prescription Drug List	No charge after you pay the \$15 copay	You pay 50% after plan deductible
Tier 2 – Brand Drugs designated as preferred on the Prescription Drug List	No charge after you pay the \$30 copay	You pay 50% after plan deductible
Tier 3 – Brand Drugs designated as non-preferred on the Prescription Drug List	No charge after you pay the \$50 copay	You pay 50% after plan deductible
Prescription Drug Products at Home Delivery Pharmacies	The amount you pay for up to a consecutive 90-day supply	
Tier 1 - Generic Drugs on the Prescription Drug List	No charge after you pay the \$45 copay	In-Network coverage only
Tier 2 – Brand Drugs designated as preferred on the Prescription Drug List	No charge after you pay the \$90 copay	In-Network coverage only
Tier 3 – Brand Drugs designated as non-preferred on the Prescription Drug List	No charge after you pay the \$150 copay	In-Network coverage only
Pharmacy Plan Features for Prescriptions Drugs Purchased Inside the United States Only		
Prescription Drug List	Advantage 3-Tier	
Dispense As Written	If you request to fill a brand name drug that has a generic equivalent available, you will be financially responsible for the difference in cost between the brand name and the generic drug, plus any required brand name drug copayment and/or coinsurance, if applicable. However, if your doctor has determined a generic drug is not an acceptable alternative for you, you will only be responsible for payment of the appropriate brand name drug copayment and/or coinsurance, if applicable	
Utilization Management	Your plan features drug management programs and edits to ensure safe prescribing, and access to medications proven to be the most reliable and cost effective for your medical condition	
Step Therapy	Certain drugs are subject to step therapy requirements. To identify whether a particular drug is subject to step therapy, please refer to your prescription drug list.	
Prior Authorization	Coverage for certain drugs require your Physician to obtain prior authorization from Cigna. To identify whether a particular drug requires prior authorization, please refer to your prescription drug list.	
Quantity Limits	Includes maximum daily dose edits, quantity over time edits, duration of therapy edits, and dose optimization edits	
To see if your medication is covered, you can view Cigna's Prescription Drug List by going to www.Cigna.com/druglist and select "Advantage 3-Tier"		



Global Telehealth

Teladoc Health International	Available 24/7 via the Cigna Wellbeing App and Envoy Home Page (cignaenvoy.com) , Global Telehealth gives you access to licensed doctors around the world. <ul style="list-style-type: none">• Video or phone consultations with licensed doctors when medically necessary• Prescriptions for common health concerns when medically necessary and permitted• Treating medical conditions like fever, rash, pain and more• Assistance with preparations for an upcoming consultation• Discussing medication plan and potential side effects• Diagnosing non-emergency health issues ranging from acute conditions to complex chronic conditions
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