

How to access your plan information



SINGLE SIGN ON

You're only a few steps away

from online access to your health insurance plan information from Blue Cross and Blue Shield of New Mexico.

To begin, you must be enrolled in the Student Health Insurance Plan and then register with Academic HealthPlans* (AHP). From there you'll be able to link to Blue Access for MembersSM, the website from BCBSNM for members.

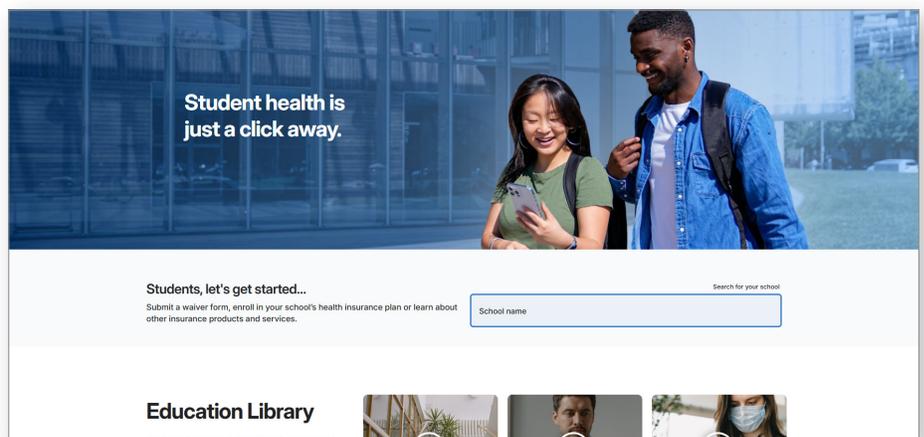
To fully access your account, complete the registration process to create a login and password. After you have registered, you will be able to view enrollment, benefit and claims information; view or request a member ID card; and much more.



STEP 1:

Go to myahpcare.com.

Enter your school name in the search box.





STEP 2:
Click on the “Insurance ID Card & Other Resources” tile at the bottom of the page.



Insurance ID Card & Other Resources

[Click Here to access insurance ID card, account information, and other resources](#)



STEP 3:
Follow the link and instructions in the “Find your Member ID” section.

Follow these steps to find your Member ID:

1. Visit academichealthplans.com/findCoverage
2. Enter your school issued student ID number and date of birth
3. Click “Submit”



STEP 4:
Input your Student ID Number and Date of Birth.

Please Enter the Following Information:

Student ID Number:

Date of Birth:

[Submit](#)



STEP 5:
The system will provide you with your BCBSNM Member ID.

Use this information to register for Blue Access for Members:	
Member ID:	ABC123451111
Group Number:	098765



STEP 6:
Return to your school’s AHP website and click on the “Insurance ID Card & Other Resources” tile at the bottom of the page.

Select “Account Information” then click on “Blue Access for Members (BAM) Login”.

Once on the BCBSNM page, select “Log in”, then click on “Members”.

Expand All

Insurance ID Card +

Find a Provider +

Account Information -

[Blue Access for Members](#)
 Access an electronic ID card, view claims information, prescription formulary, and more

[Blue Access for Members \(BAM\) Login](#)
[AcademicBlue Single Sign On](#)
[Information on Blue Access for Members \(BAM\)](#)
[How to Register/Login for Blue Access for Members \(BAM\)](#)
[BCBSNM Mobile App](#)
[Find Group and Member ID](#)
 To access your temporary ID card, use this data to login to Blue Access for Members or the Temporary ID Card Login links below (it may be 2-3 days before BCBS will have this information and BAM access will be granted)
[BCBS Quick Start Guide](#)



STEP 7:
On the Secure Member Log In page, select “Activate Your Account”.

Secure Member Log In

Username [Forgot Username](#)

Password [Forgot Password](#)

Log In

Don't have an account?
Activate now to get the most of your policy.

[Activate Your Account](#)

Have questions about signing up or logging in?
Visit the [Login Help](#) page in our Help Center.



STEP 8:
Input the requested information.

[Back](#)

Identify Member

Step 2 of 4

Let's grab a few details about you.

*First Name

*Last Name

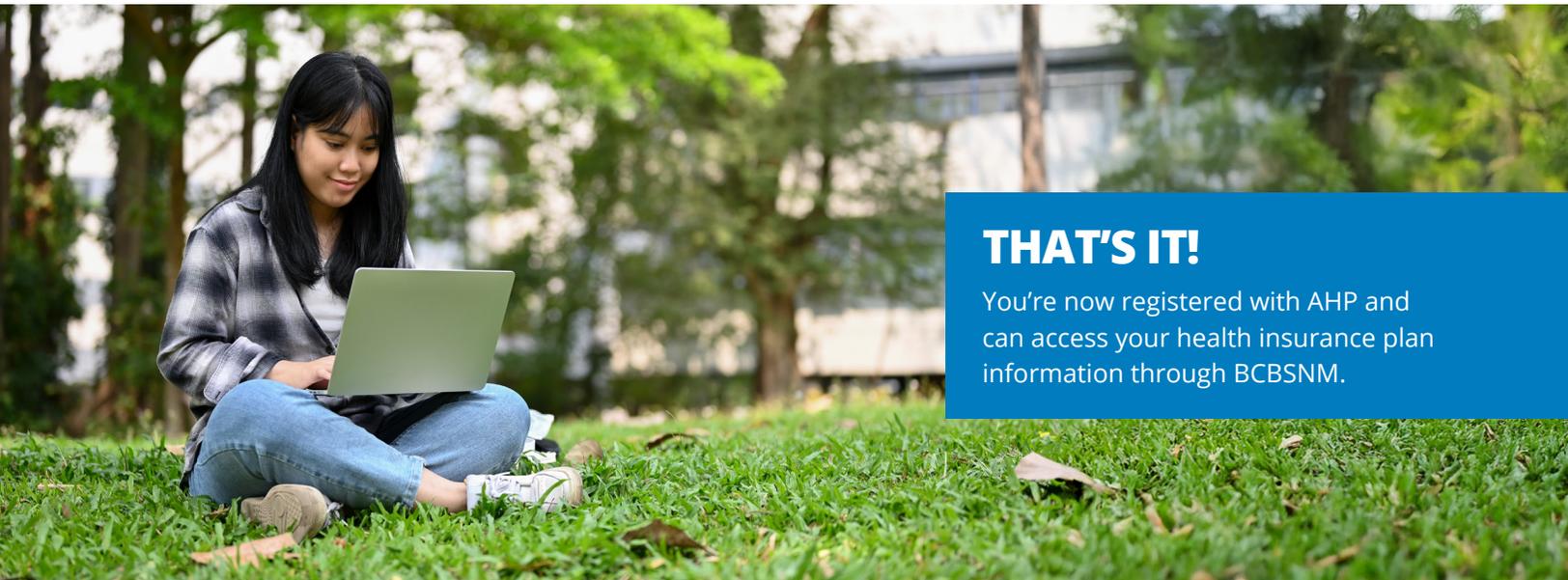
*Date of Birth
MM / DD / YYYY

*Member ID

BlueCross BlueShield of New Mexico

Subscriber Name	Plan	PPO
JOHN DOE	Out-of-Pocket	\$20
Identification Number: ABC1234-56789	Specialty Copay	\$20
	Emergency	\$100
		\$100
Group Number: 123456	SPS	01234
	Benefit Plan	EUOPT

This account is being created on a member's behalf by a legal guardian. What's that?



THAT'S IT!

You're now registered with AHP and can access your health insurance plan information through BCBSNM.



SMART MOVE!

Staying on top of your health is just a click away with BCBSNM.

*Academic HealthPlans, Inc., a Risk Strategies Company is an independent company that provides program management and administrative services for the student health insurance plans of Blue Cross and Blue Shield of New Mexico.

Blue Cross and Blue Shield of New Mexico complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To get help and information in your language at no cost, please call us at 855-710-6984.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 855-710-6984 (TTY: 711).

Díí baa akó nínizin: Díí saad bee yánfti'go Diné Bizaad, saad bee áká'ánida'áwo'de'ę'ę'', t'áá jiiik'eh, éí ná hólp', koj'j' hódílnih 855-710-6984 (TTY: 711).

Health care coverage is important for everyone.

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984. We provide free communication aids and services for anyone with a disability or who needs language assistance.

We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability. If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator
300 E. Randolph St., 35th Floor
Chicago, IL 60601

Phone: 855-664-7270 (voicemail)
TTY/TDD: 855-661-6965
Fax: 855-661-6960

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services
200 Independence Avenue SW
Room 509F, HHH Building 1019
Washington, DC 20201

Phone: 800-368-1019
TTY/TDD: 800-537-7697
Complaint Portal: <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>
Complaint Forms: <https://www.hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html>

To receive language or communication assistance free of charge, please call us at 855-710-6984.

Español	Llámenos al 855-710-6984 para recibir asistencia lingüística o comunicación en otros formatos sin costo.
العربية	لتلقي المساعدة اللغوية أو التواصل مجاناً، يرجى الاتصال بنا على الرقم 855-710-6984.
繁體中文	如欲獲得免費語言或溝通協助，請撥打855-710-6984與我們聯絡。
Français	Pour bénéficier gratuitement d'une assistance linguistique ou d'une aide à la communication, veuillez nous appeler au 855-710-6984.
Deutsch	Um kostenlose Sprach- oder Kommunikationshilfe zu erhalten, rufen Sie uns bitte unter 855-710-6984 an.
ગુજરાતી	ભાષા અથવા સંચાર સહાય મફતમાં મેળવવા માટે, કૃપા કરીને અમને 855-710-6984 પર કોલ કરો.
हिंदी	निःशुल्क भाषा या संचार सहायता प्राप्त करने के लिए, कृपया हमें 855-710-6984 पर कॉल करें।
Italiano	Per assistenza gratuita alla lingua o alla comunicazione, chiami il numero 855-710-6984.
한국어	언어 또는 의사소통 지원을 무료로 받으려면 855-710-6984번으로 전화해 주세요.
Navajo	Niná: Doo bilagáana bizaad dinits'á'góó, shá ata' hodooni nínízingo, t'áájíík'eh bee náhaz'á. 1-866-560-4042 jí' hodíilni.
فارسی	برای دریافت کمک زبانی یا ارتباطی رایگان، لطفاً با شماره 855-710-6984 تماس بگیرید.
Polski	Aby uzyskać bezpłatną pomoc językową lub komunikacyjną, prosimy o kontakt pod numerem 855-710-6984.
Русский	Чтобы бесплатно воспользоваться услугами перевода или получить помощь при общении, звоните нам по телефону 855-710-6984.
Tagalog	Para makatanggap ng tulong sa wika o komunikasyon nang walang bayad, pakitawagan kami sa 855-710-6984.
اردو	مفت میں زبان یا مواصلت کی مدد موصول کرنے کے لیے، براہ کرم ہمیں 855-710-6984 پر کال کریں۔
Tiếng Việt	Để được hỗ trợ ngôn ngữ hoặc giao tiếp miễn phí, vui lòng gọi cho chúng tôi theo số 855-710-6984.