



VISION PLAN 1B

See the Benefits of Your Student Vision Plan

Blue Cross and Blue Shield of New Mexico is pleased to offer you vision benefits administered by EyeMed Vision Care, a leading national provider of vision care programs.

For a list of in-network providers near you, visit member.eyemedvisioncare.com/bcbsnm or call 844-684-2257.

How It Works

Our robust network gives you access to major national and regional retail locations, as well as independent optometrists and ophthalmologists. When you use an in-network provider for products and services you can receive an eye exam and discounted prices on select frames, lenses and contacts.

Do I Need a Vision ID Card?

Although ID cards are not necessary to receive services, you will receive a one-time welcome packet containing two ID cards and a member brochure. Mailed ID cards will only have the students name listed but any covered family member may use the card. For additional ID cards, visit member.eyemedvisioncare.com/bcbsnm or by using the EyeMed App.



Image(s) may have been created or enhanced using artificial intelligence tools.

EyeMed Vision Care, LLC, an independent company, provides customer service and network administration services for BCBSNM. BCBSNM has contracted with First American Administrators (FAA), an independent company, to provide claims administration. The relationship between BCBSNM, FAA, and EyeMed is that of independent contractors.

Blue Cross and Blue Shield of New Mexico complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability. To get help and information in your language at no cost, please call us at 855-710-6984.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 855-710-6984 (TTY: 711).

Díí baa akó nínizin: Díí saad bee yáñíít'go Diné Bizaad, saad bee áká'ánida'áwo'de' e'', t'áá jii'k'eh, éí ná hó'q', kojí' hódílnih 855-710-6984 (TTY: 711).

What are my vision care benefits?

Benefits for covered members include¹:

- **Eye exams, frames, and lenses or contacts lenses**
 - Coverage available once every 12 months
- **Standard Contact Lens Fit and Follow-Up²**
 - \$0 copay, Paid-in-full fit and two follow-up visits
- **Premium Contact Lens Fit and Follow-Up²**
 - \$0 copay, 10% off retail price, then apply \$40 allowance

Are there discounts included?

You receive extra discounts³ above your vision program benefits, including:

- **Lasik or PRK (Photorefractive Keratectomy) Surgery from U.S. Laser Network**
 - 15% off retail price or 5% off promotional price
- **Lens Options — Polarized, Photochromic (Plastic), Other Add-Ons**
 - 20% off retail price
- **Additional Pairs**
 - 40% discount off complete pair eyeglass purchases
 - 15% discount off conventional contact lenses once the funded benefit has been used

Download the EyeMed App

Register to access your vision benefit information on the go and take advantage of the personal cost estimator tool.

Scan a QR code to download the free EyeMed app.



In-Network Benefits¹

Examinations

	Member Cost
Eye Exam with Dilation as Necessary	\$10 copay
Retinal Imaging	Up to \$39

Frames

Any Available Frame at Provider Location	\$0 copay \$130 allowance 20% off balance over \$130
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Standard Plastic Lenses

Single Vision, Bifocal, Trifocal or Lenticular	\$20 copay
Standard Progressive Lens	\$0 copay
Premium Progressive Lens — Tier 1/Tier 2	\$85 copay/\$95 copay

Lens Options

UV Treatment	\$15 copay
Tint (Solid and Gradient)	\$15 copay
Standard Plastic Scratch Coating	\$15 copay
Standard Polycarbonate — Adults	\$40 copay
Standard Polycarbonate — Children under 19	\$0 copay
Standard Anti-Reflective Coating	\$45 copay
Premium Anti-Reflective Coating — Tier 1/Tier 2	\$57 copay/\$68 copay

Contact Lenses

(Allowance includes materials only)

Conventional	\$0 copay \$130 allowance 15% off balance over \$130
Disposable	\$0 copay \$130 allowance Plus balance over \$130
Medically Necessary	\$0 copay Paid-in-full

1. This document does not contain a complete listing of the benefits, exclusions, limitations and conditions that apply to the benefits shown. For more information, please refer to the Vision policy or contact the EyeMed Customer Care Center at 844-684-2257.

2. Contact lens fit and two follow-up visits are available once a comprehensive eye exam has been completed.

3. Discounts are subject to change and may be discontinued at any time.

BCBSNM does not guarantee or make any claims or recommendations regarding these services or products. Members may want to consult with their physicians or an eye care professional prior to use of these services and products.

Services and products are subject to availability by location. BCBSNM reserves the right to discontinue or change this program at any time without notice. For out-of-network coverage, please contact the EyeMed Customer Care Center at 844-684-2257.

Third party brands are the property of their respective owners.

Non-Discrimination Notice

Health Care Coverage Is Important For Everyone

We do not discriminate on the basis of race, religion, color, national origin (including limited English knowledge and first language), age, disability, or sex (as understood in the applicable regulation). We provide people with disabilities with reasonable modifications and free communication aids to allow for effective communication with us. We also provide free language assistance services to people whose first language is not English.

To receive reasonable modifications, communication aids or language assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, you can file a grievance with:

Office of Civil Rights Coordinator
Attn: Office of Civil Rights Coordinator
300 E. Randolph St., 35th Floor
Chicago, IL 60601

Phone: 855-664-7270 (voicemail)
TTY/TDD: 855-661-6965
Fax: 855-661-6960
Email: civilrightscoordinator@bcbsil.com

You can file a grievance by mail, fax or email. If you need help filing a grievance, please call the toll-free phone number listed on the back of your ID card (TTY: 711).

You may file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights, at:

US Dept of Health & Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201

Phone: 800-368-1019
TTY/TDD: 800-537-7697
Complaint Portal:
ocrportal.hhs.gov/ocr/smartscreen/main.jsf
Complaint Forms:
hhs.gov/civil-rights/filing-a-complaint/index.html

This notice is available on our website at bcbsnm.com/legal-and-privacy/non-discrimination-notice

ATTENTION: If you speak another language, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 855-710-6984 (TTY: 711) or speak to your provider.

Español Spanish	ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 855-710-6984 (TTY: 711) o hable con su proveedor.
العربية Arabic	تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على الرقم 855-710-6984 (TTY: 711) أو تحدث إلى مقدم الخدمة.



中文 Chinese	注意：如果您说中文，我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务，以无障碍格式提供信息。致电 855-710-6984（文本电话：711）或咨询您的服务提供商。
Français French	ATTENTION : Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 855-710-6984 (TTY : 711) ou parlez à votre fournisseur.
Deutsch German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistentendienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 855-710-6984 (TTY: 711) an oder sprechen Sie mit Ihrem Provider.
ગુજરાતી Gujarati	ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હો તો મફત ભાષાકીય સહાયતા સેવાઓ તમારા માટે ઉપલબ્ધ છે. યોગ્ય ઓફિસિલરી સહાય અને એક્સેસિબલ ફોર્મેટમાં માહિતી પૂરી પાડવા માટેની સેવાઓ પણ વિના મૂલ્યે ઉપલબ્ધ છે. 855-710-6984 (TTY: 711) પર કોલ કરો અથવા તમારા પ્રદાતા સાથે વાત કરો.
हिंदी Hindi	ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए नि:शुल्क भाषा सहायता सेवाएं उपलब्ध होती हैं। सुलभ प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएँ भी नि:शुल्क उपलब्ध हैं। 855-710-6984 (TTY: 711) पर कॉल करें या अपने प्रदाता से बात करें।
Italiano Italian	ATTENZIONE: se parli Italiano, sono disponibili servizi di assistenza linguistica gratuiti. Sono inoltre disponibili gratuitamente ausili e servizi ausiliari adeguati per fornire informazioni in formati accessibili. Chiama l'855-710-6984 (tty: 711) o parla con il tuo fornitore.
한국어 Korean	주의: 한국어를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 855-710-6984(TTY: 711)번으로 전화하거나 서비스 제공업체에 문의하십시오.
Diné Navajo	SHOOH: Diné bee yáníłt'ígogo, saad bee aná'awo' bee áka'anída'awo'ít'áá jiik'eh ná hóló. Bee ahił hane'go bee nida'anishí t'áá ákodaat'éhígíí dóó bee áka'anída'wo'í áko bee baa hane'í bee hadadilyaa bich'í' ahoot'í'ígíí éí t'áá jiik'eh hóló. Kohjí' 855-710-6984 (TTY: 711) hodíilnih doodago nika'análwo'í bich'í' hanidziih.
فارسی Farsi	توجه: اگر فارسی صحبت می کنید، خدمات پشتیبانی زبانی رایگان در دسترس شما قرار دارد. همچنین کمک ها و خدمات پشتیبانی مناسب برای ارائه اطلاعات در قالب های قابل دسترس، به طور رایگان موجود می باشند. با شماره 855-710-6984 (تله تاپ: 711) تماس بگیرید یا با ارائه دهنده خود صحبت کنید.
Polski Polish	UWAGA: Osoby mówiące po polsku mogą skorzystać z bezpłatnej pomocy językowej. Dodatkowe pomoce i usługi zapewniające informacje w dostępnych formatach są również dostępne bezpłatnie. Zadzwoń pod numer 855-710-6984 (TTY: 711) lub porozmawiaj ze swoim dostawcą.
РУССКИЙ Russian	ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 855-710-6984 (TTY: 711) или обратитесь к своему поставщику услуг.
Tagalog Tagalog	PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga lib्रेng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 855-710-6984 (TTY: 711) o makipag-usap sa iyong provider.
اردو Urdu	توجه دین: اگر آپ اردو بولتے ہیں، تو آپ کے لیے زبان کی مفت مدد کی خدمات دستیاب ہیں۔ قابل رسائی فارمیٹس میں معلومات فراہم کرنے کے لیے مناسب معاون امداد اور خدمات بھی مفت دستیاب ہیں۔ 855-710-6984 (TTY: 711) پر کال کریں یا اپنے فراہم کنندہ سے بات کریں۔
Việt Vietnamese	LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 855-710-6984 (Người khuyết tật: 711) hoặc trao đổi với người cung cấp dịch vụ của bạn.