

Submit Your Claim Online at UHCSR.com/MyAccount

The screenshot shows the UHCSR My Account dashboard with a dark blue navigation bar at the top containing: Home, My Coverage, My Claims, My Benefits, Care Options, Messages, Action Center, and Need Assistance?. Below the navigation bar are several service tiles:

- My Claims/Balances**: Includes Claims Summary, Member Balances, and **Submit Claim** (circled in red).
- My Benefits**: Includes Medical, Dental, Vision, and Additional Benefits.
- Care Options**: Includes Find Medical Provider, Find Mental Health Provider, Student Health Center, Telehealth Medical, Telehealth Behavioral, Pharmacy Locator, and Not Sure Where To Go?.
- ID Card**: Print, View, or Request ID card.
- Enroll Dependent**: Enroll dependents on your plan.
- Coverage Information**: View coverage details.
- Need Assistance?**: How may we help you?
- PRA**: Appoint Personal Representative.

First, go to:
www.UHCSR.com and
log into My Account.
Select “**Submit Claim**”
from the My Account
dashboard.

From the Claims
Submission tab select
“**Submit Claim**” to open
the online form.

Next, select the
claim type: Medical,
Prescription or Foreign
Claim.

Complete the
requested information
and upload applicable
documents, receipts,
etc*.

Submit the form.

After, the claim has
been submitted it
will be **reviewed**. If
additional information is
needed you will receive
an email from UHCSR.

Once the claim has
been processed
access the “Claims
Summary” tab to **view**
the final details.

*Please submit only one claim at a time to avoid delays in processing your request.

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- ATTENTION: Language assistance services, free of charge, are available to you. Please call 1-866-260-2723.
- ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al 1-866-260-2723.
- 請注意：如果您說中文 (Chinese)，我們免費為您提供語言協助服務。請致電：1-866-260-2723。

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