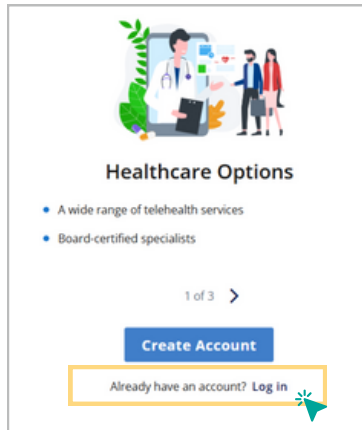


Step 1: Access the Site

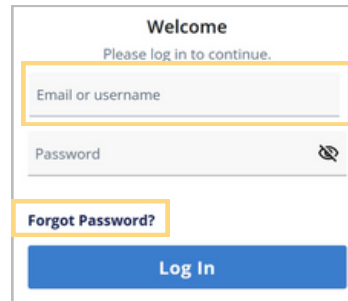
Visit myacademiclivecare.com/onboarding and click Log In at the bottom of the screen.



Step 2: Log In

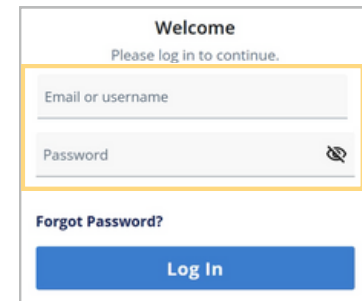
New Users:

Enter your school email address and click Forgot Password and follow the prompts to create your password. Then, proceed to steps 3 & 4.



Existing Users:

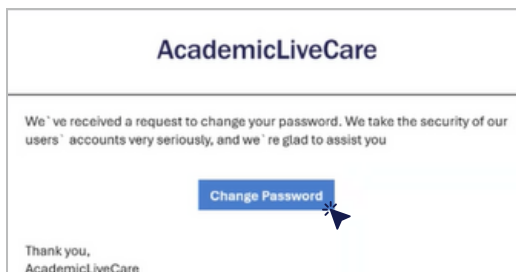
Use your school email address and password to log in. For security purposes, you may be prompted to reset your password.



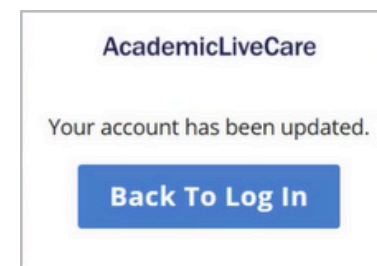
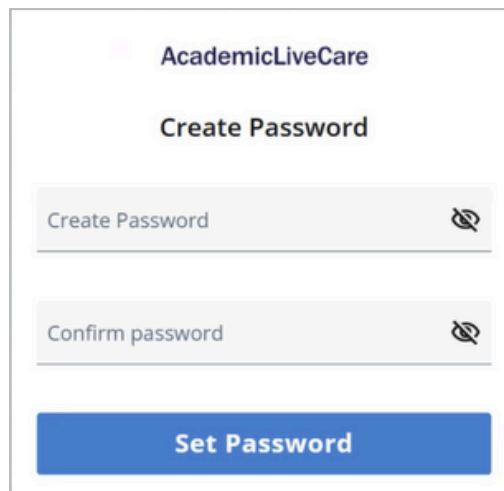
TIP: You must use your name and school email address tied to your student account.

Step 3: Verify Your Email

An email will be sent to the school email you used. Click on Change Password.



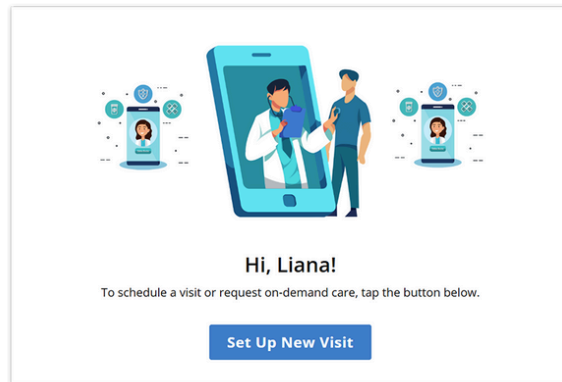
Step 4: Set your new password to activate your account.



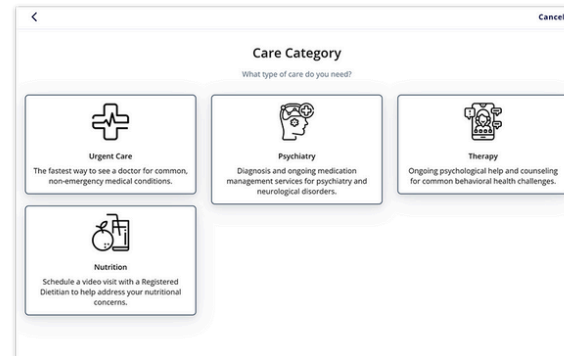
Now you're ready to get care!

Step 1: Start a New Visit

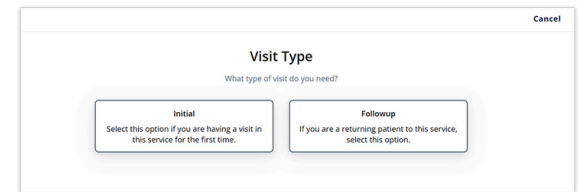
Choose who the visit is for and enter your location.

**Step 2: Schedule a Visit**

Choose the type of care you are seeking. If choosing Urgent Care, select your language and skip to Step 5.

**Step 3: For Therapy, Psychiatry or Nutrition Visits**

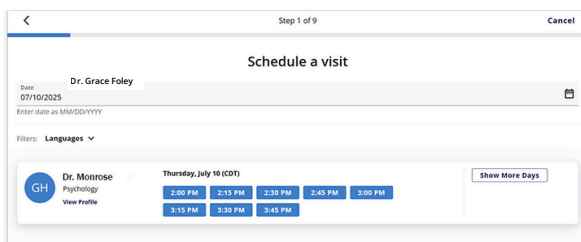
Indicate if your visit is an Initial or Follow-Up Appointment.

**Step 4:****a. Therapy, Psychiatry, or Nutrition Visits**

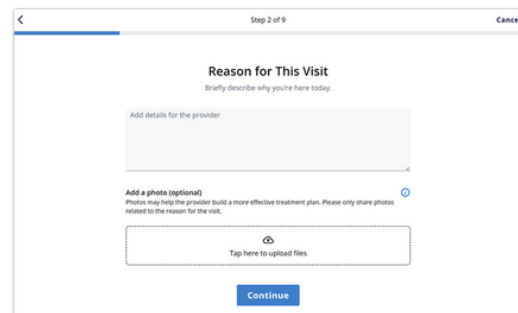
Choose the provider, date, and time that works best for your schedule.

b. Urgent Care

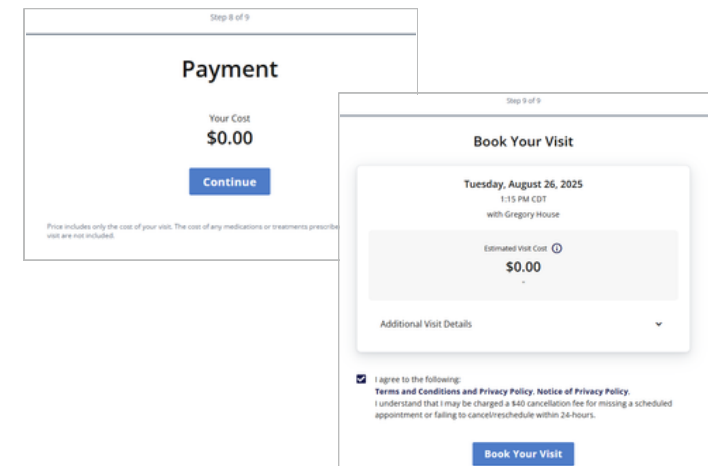
You will schedule and be paired with the next available doctor.

**Step 5: Enter Visit Details**

Provide details about your visit, such as the reason you're seeking care.

**Step 6: Book Your Visit**

There is no cost to you for this service; click Continue to finalize and book your visit.



You will receive a text and email when the provider is ready to see you. Typically, within a few minutes for urgent care or just before a scheduled visit.