Pediatric Essential Health Benefits (EHB)
Frequently Asked Questions (FAQs)

What are Pediatric Dental and Pediatric Vision Benefits (Essential Health Benefits)?

This benefit provides coverage for insured persons under the age of 19 (age limits may vary by state). Pediatric dental/Pediatric vision coverage is embedded in the medical policy and is a requirement of PPACA (Patient Protection and Affordable Care Act). Benefits are administered by UnitedHealthcare (UHC) Specialty.

Pediatric Dental

Is the Pediatric Dental information in the brochure the same for all states, Customer Service phone number, etc.?

The information provided in the brochure is not the same for all states; however, the customer service numbers are the same. Please refer to the Pediatric Dental and Pediatric Vision benefit sections in your school's student health plan brochure for additional information on Pediatric Dental and Pediatric Vision benefits.

Is there a website Members/Non-members can visit to search for dental providers prior to enrolling?

Yes, the link to search for dental providers is **http://www.yourdentalplan.com/dentistsearch**.

When I called UnitedHealthcare Dental (877-816-3596), they needed a member ID number to proceed. Where do I find my member ID number?

The member ID number used by UHC Dental is your SR ID number with two leading zeros. You can find your member ID number on your Dental ID card. If you don't have your Dental ID card, you can provide your name and date of birth instead.

How do I access pediatric dental care?

Once you have located a provider for pediatric dental care, you will schedule an appointment by calling the office of your choice and providing them with your coverage information, such as: name, member ID number and group number, all located on your Dental ID Card.

How do I get a new Dental ID card?

UHC Dental prints and distributes the cards for the dental coverage. You can contact UHC Dental at 1-877-816-3596 or visit their website **www.myuhc.com** to request a Dental ID card.

Pediatric Vision

How do I find pediatric vision providers on the website?

The provider link for members to search vision providers is **www.myuhcvision.com**.

How do I access pediatric vision care?

Once you have located a provider for pediatric vision care, you will schedule an appointment by calling the office of your choice and providing them with your coverage information, such as: name, policy number and group name, all located on your Medical ID Card. With the UHCSR mobile app, you can also email or fax a copy of your ID card to the provider.

How do I get a Vision ID card?

Your UHCSR medical card also serves as the Pediatric Vision card and includes all the information a provider needs in order to verify benefits and file the claim(s). The medical card is available via your My Account page at **www.uhcsr.com** or through the UHCSR mobile app. If you prefer a hard copy card you can submit a request for one through your My Account.

What benefits are covered and what is not?

Please refer to the Pediatric Vision section in your school's student medical plan brochure.

General Questions

What is the age limit for Pediatric Dental and Pediatric Vision Benefits Essential Health Benefits?

Pediatric Dental and Pediatric Vision Essential Health Benefits (EHB) expire on the last day of the month of the member's 19th birthday for most states. Please review your brochure for your state requirements.

What is the enrollment period?

Separate enrollment is not required for Pediatric Dental and Pediatric Vision Benefits

Is there a separate premium for Pediatric Dental and Vision EHB?

There is no additional cost for Pediatric Dental and Pediatric Vision EHB; this cost is included in your medical premium.

Where can I review policy details before I enroll?

Policy brochures can be found by clicking the "Find My School's Plan" link on the Student Resources website, **www.uhcsr.com**. Type in the name of your school (or the policy number) and click Search. This will pull up a link to your school's page where you'll find your plan information. Simply choose the policy you're interested in (if more than one appears) and click the appropriate link. The documents are stored as Adobe Acrobat.pdf files for easy reading and/or printing.

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