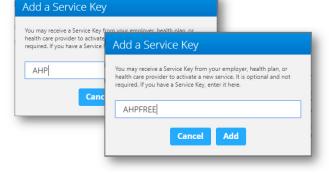
AHP Live Care User Guide



Please visit ahplivecare.com or download the AmWell mobile app. Click Sign Up to create an account or Log In if you have an account.



2 Enter the service key you've been assigned (AHPFREE if you are enrolled in SHIP or AHP if you are not enrolled in SHIP).



Save

Cancel

▼

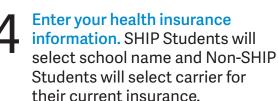
My Location

Texas

I am currently located in:

us identify which care specialists are available to assist you.

dit Health Insurance Informatio	n recommend that rivate email
Southern Methodist University SHIP	eceive private mation by email.
Subscriber ID	
Are you the Primary Subscriber? Yes O No	Edit
Cancel Save	our gender and h heips your (ders give you
Nternate Address: Phone:	accurate, effective health care. Your home address is used to help you find providers in your area.
fealth Insurance Information	Edit
vesth Plan: Ubscriber ID:	Providers may use this information to submit claims for care you receive online Please make sure this information is complete, accurate and up to date.





5 Your landing page will reflect all services available to you at the time of log in. Select the care applicable to your needs.

Cer Stanted Visit Pharmacy Payment Payment Payment Your Cost: \$49,00 Compose Code Apply Credit Card Information Use card entring in #34 Security Code Use a different card		
Your Cost: \$49.00 Coupon Code Apply Credit Card Information • Use credit card ending in 6934 Security Code	✓ Your Visit ✓ Pharmacy Payment	
Credit Card Information Use credit card ending in 6934 Security Code	rment	
Use credit card ending in 6934 Security Code	st: \$49.00 Coupon Code Apply	
Security Code	Information	
Use a different card		
	erent card	
Cancel Continue	Cancel Continue	
Please Access or Support Call 855-818-DDCS © 2014 American Hell All optic reserved. © 2007-2014 American Hell Corporation OT compared 2013 American Hella Association. In rights reserved. American Hell provides the heating and terbinary services the Debug Case. American Hell Is an independent company. Rease are associated company. For a gala American Hella Structure Case of the Structure Case o	CPT copyright 2013 American Medical Association. All rights reserved. Is the hosting and software services for Online Care. American Mell is an independent company. Please see www.americanwell	

Fill out the intake form step-by-step.

What's Next?

7

Now, it's time for your appointment!

- Your provider will thoroughly review your intake form before starting your visit.
- While you wait, a brief overview surrounding telehealth will play, easing you into the care environment, making you feel right at home with telehealth.
- Your provider will take progress notes during your visit and wrap up your visit details once your visit has ended.
- A visit summary will be sent to you via a secure message, accessible any time via the secure inbox, located right on your dashboard.

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