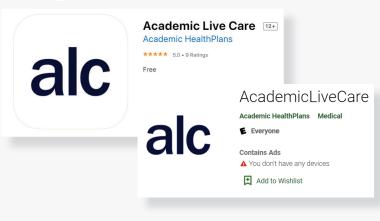


A Telehealth Solution

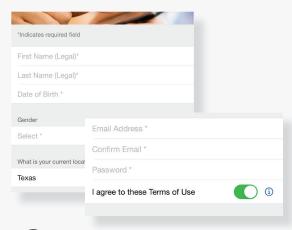
How to Sign Up



Download the AcademicLiveCare app on your mobile device. It is available on the AppStore and GooglePlay.



2 Sign Up for AcademicLiveCare using your school email address or Log In if you already have an account.



Complete your profile and agree to

the Terms of Use.

Optional Information

(i)

Add another service key +

Continue

When prompted to enter a Service Key, please click 'Continue' as you do not need a service key.

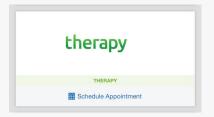


Now that your account has been created, you're ready to Get Care!

How to Get Care

Your Home Page will reflect all services available to you. Select the care applicable to your needs.

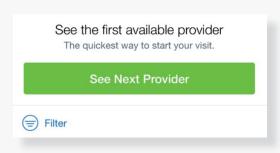




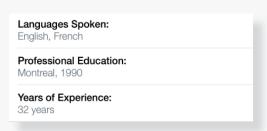




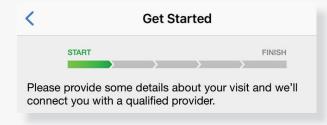
For Medical/Urgent Care, you have two options. Proceed to your appointment by choosing the first available provider or find a specific provider by using the search and filters tools.

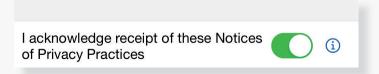






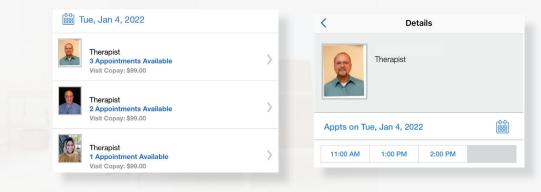
Provide details about your visit and acknowledge that you have read the Notice of Privacy Practies.

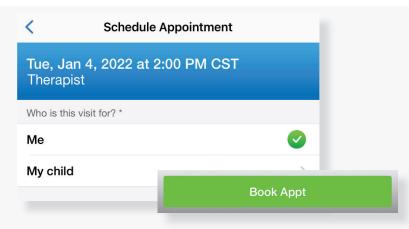




How to Schedule an Appointment

For all other care, schedule a virtual visit by selecting a provider to see a list of available appointment times. Or, find a specific provider by using the search and filter tools.





Review your appointment details and click Book Appt to confirm your visit.

Now, it's time for your appointment!

- · Your provider will thoroughly review your intake form before starting your visit.
- While you wait, a brief overview will play, easing you into the care environment, making you feel right at home with telehealth.
- Your provider will take progress notes during your visit and wrap up your visit details once your visit has ended.
- A visit summary will be sent to you via a secure message, accessible any time via the secure inbox, located right on your dashboard.



