AcademicLiveCare | Mobile User Guide

alc

A Telehealth Solution for University of Colorado Boulder

How to Sign Up

1 Visit cub.myahpcare.com/telehealth to view all benefits included in your telehealth solution. Scroll down to the bottom of the page and click 'Sign up in the App.'
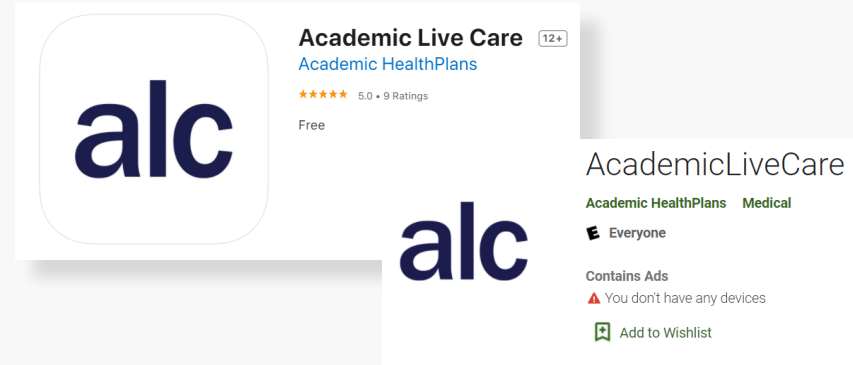
2 Download the AcademicLiveCare app on your mobile device. It is available on the AppStore and GooglePlay.
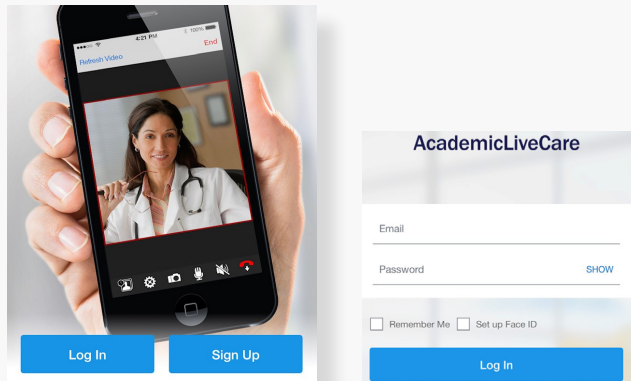
3 Sign Up for AcademicLiveCare using your school email address or Log In if you already have an account.
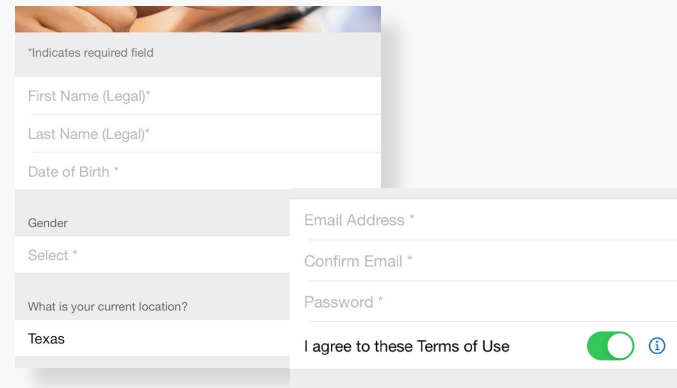
4 Complete your profile and agree to the Terms of Use.
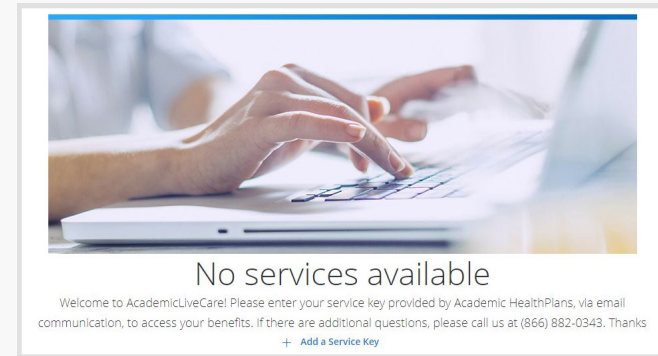
5 When prompted to enter a Service Key, enter **ALC** and press 'Continue'. The service key unlocks all AcademicLiveCare services available to you. When a service key is not entered, an error message will appear after sign-up is complete. If you see this message, click Add a Service Key and enter **ALC**.

6 Now that your account has been created, you're ready to Get Care!
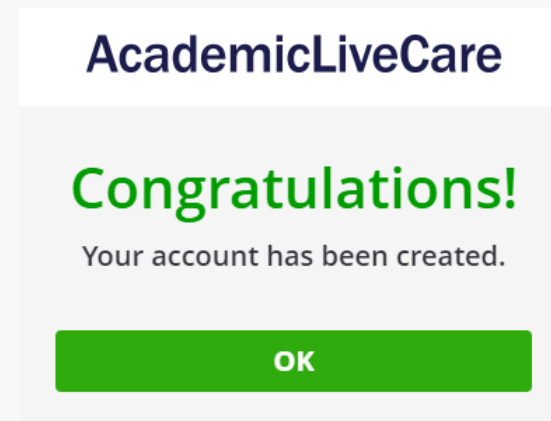
How to Get Care

Your Home Page will reflect all services available to you. Select the care applicable to your needs.

medical	therapy	psychiatry	diet & nutrition	breastfeeding support
🕐 Visit Now	THERAPY 📅 Schedule Appointment	PSYCHIATRY 📅 Schedule Appointment	NUTRITION & WEIGHT LOSS 📅 Schedule Appointment	📅 Schedule Appointment

For Medical/Urgent Care, see the first available provider or find a specific provider by using the search and filters tools. Once a provider is selected, the cost of the visit will be shown, however this amount will be made $0.00 once your Coupon Code is applied.

See the first available provider
The quickest way to start your visit.

See Next Provider

≡ Filter

Jennifer Marshall
Family Physician
Available Now

Mary Jones
Family Physician
Available Now

Martha Ballard
Internist
Available Now

Jason Bartlett
Family Physician
Available Now

Visit Copay:
$59.00

Languages Spoken:
English, French

Professional Education:
Montreal, 1990

Years of Experience:
32 years

Provide details about your visit and acknowledge that you have read the Notice of Privacy Practies.

< **Get Started**

START   FINISH

Please provide some details about your visit and we'll connect you with a qualified provider.

I acknowledge receipt of these Notices of Privacy Practices 🟢 ⓘ

On the payment screen, enter Coupon Code **ALCCUB23** and click 'Apply' to make the cost of your visit free. Click 'Start Visit' to be connected to the provider.

Cancel   **Payment Info**

START   FINISH

You're about to be connected with a highly qualified provider. Please enter your payment information below.
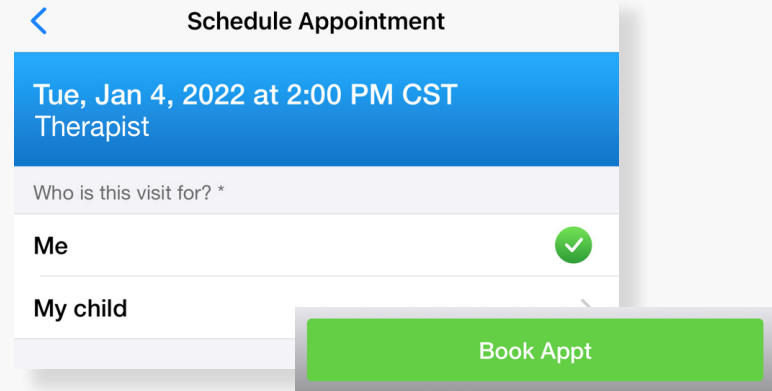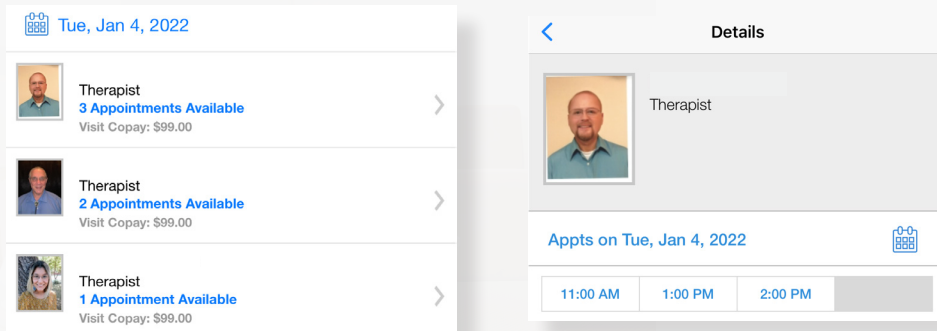
Your Cost: $0.00

[   ] **Apply**

Coupon applied
Price includes only the cost of your visit. The cost of any medications or treatments prescribed as a result of your visit is not included.

How to Schedule an Appointment

For all other care, schedule a virtual visit by selecting a provider to see a list of available appointment times. Or, find a specific provider by using the search and filter tools.

📅 **Tue, Jan 4, 2022**

Therapist **3 Appointments Available** Visit Copay: $99.00		›
Therapist **2 Appointments Available** Visit Copay: $99.00		›
Therapist **1 Appointment Available** Visit Copay: $99.00		›

‹ **Details**

Therapist

Appts on Tue, Jan 4, 2022 📅

11:00 AM	1:00 PM	2:00 PM	

‹ **Schedule Appointment**

Tue, Jan 4, 2022 at 2:00 PM CST
Therapist

Who is this visit for? *

Me ✓

My child ›

Book Appt

Review your appointment details and click Book Appt to confirm your visit.

At the time of your appointment, right before you are connected to the provider, you will be asked to provide details about your visit.

Enter your Coupon Code **ALCCUB23** and click 'Apply' to make the cost of your visit free.

Your Cost: **$0.00**

[Apply]

Coupon applied
Price includes only the cost of your visit. The cost of any medications or treatments prescribed as a result of your visit is not included.
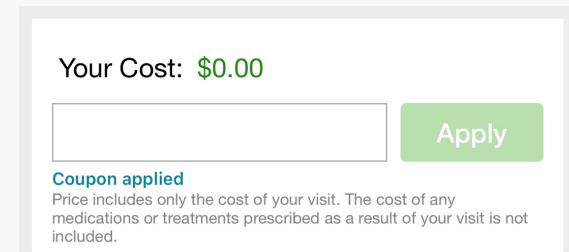
Now, it's time for your appointment!

- Your provider will thoroughly review your intake form before starting your visit.
- While you wait, a brief overview will play, easing you into the care environment, making you feel right at home with telehealth.
- Your provider will take progress notes during your visit and wrap up your visit details once your visit has ended.
- A visit summary will be sent to you via a secure message, accessible any time via the secure inbox, located right on your dashboard.

Available on the **App Store**   GET IT ON **Google play**

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