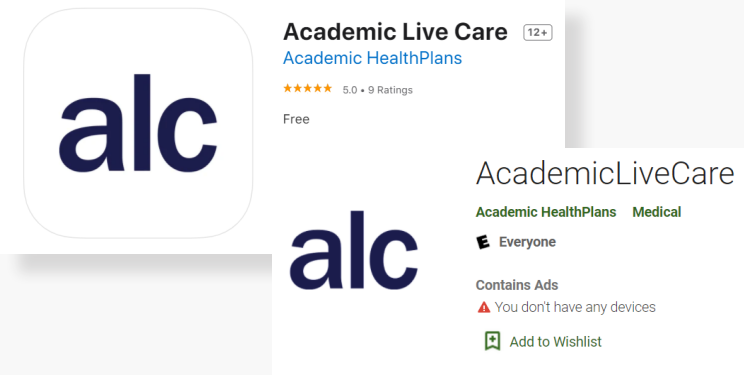


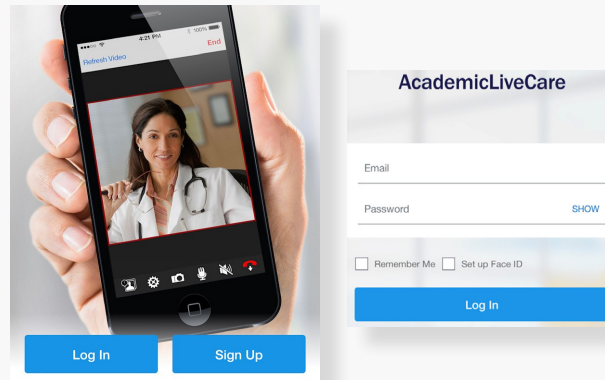
SERVICE KEY  
ALC

COUPON CODE  
ALCNMU

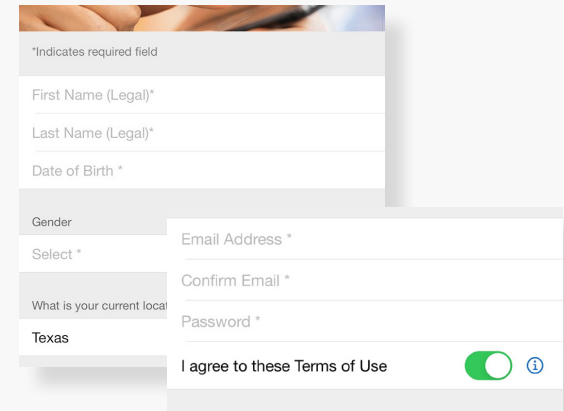
### How to Sign Up



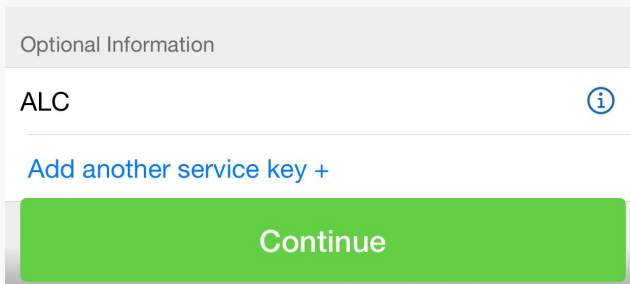
1 Download the AcademicLiveCare app on your mobile device. It is available on the AppStore and GooglePlay.



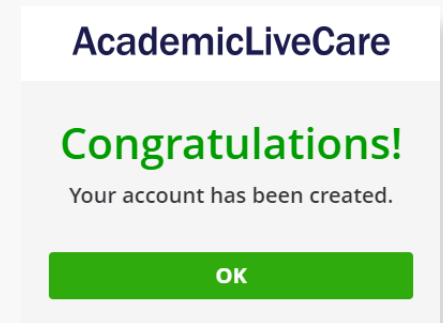
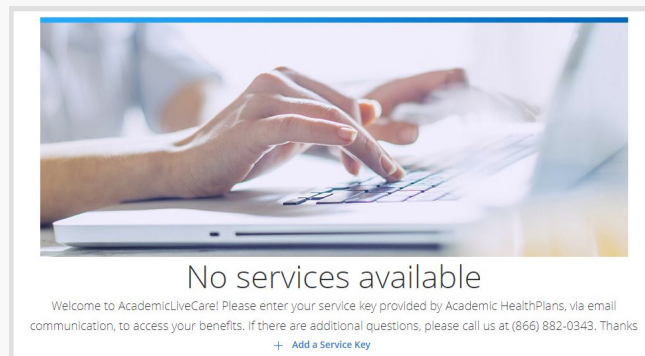
2 Sign Up for AcademicLiveCare using your school email address or Log In if you already have an account.



3 Complete your profile and agree to the Terms of Use.



4 When prompted to enter a Service Key, enter **ALC** and press 'Continue'. The service key unlocks all AcademicLiveCare services available to you. When a service key is not entered, an error message will appear after sign-up is complete. If you see this message, click [Add a Service Key](#) and enter **ALC**.



5 Now that your account has been created, you're ready to Get Care!

# How to Get Care

Your [Home Page](#) will reflect all services available to you. Select the care applicable to your needs.

**medical**  
Visit Now

**therapy**  
THERAPY  
Schedule Appointment

**psychiatry**  
PSYCHIATRY  
Schedule Appointment

**diet & nutrition**  
NUTRITION & WEIGHT LOSS  
Schedule Appointment

**breastfeeding support**  
Schedule Appointment

For [Medical/Urgent Care](#), see the first available provider or find a specific provider by using the search and filters tools. Once a provider is selected, the cost of the visit will be shown, however this amount will be made \$0.00 once your [Coupon Code](#) is applied.

See the first available provider  
The quickest way to start your visit.

See Next Provider

Filter

**Jennifer Marshall**  
Family Physician  
Available Now

**Mary Jones**  
Family Physician  
Available Now

**Martha Ballard**  
Internist  
Available Now

**Jason Bartlett**  
Family Physician  
Available Now

**Visit Copay:**  
\$59.00

**Languages Spoken:**  
English, French

**Professional Education:**  
Montreal, 1990

**Years of Experience:**  
32 years

Provide details about your visit and acknowledge that you have read the Notice of Privacy Practices.

Get Started

START FINISH

Please provide some details about your visit and we'll connect you with a qualified provider.

I acknowledge receipt of these Notices of Privacy Practices  ⓘ

On the payment screen, enter [Coupon Code ALCNMU](#) and click 'Apply' to make the cost of your visit free. Click 'Start Visit' to be connected to the provider.

Cancel **Payment Info**

START FINISH

You're about to be connected with a highly qualified provider. Please enter your payment information below.

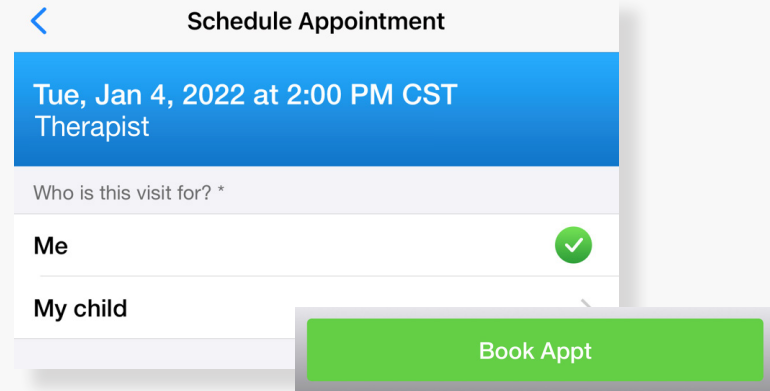
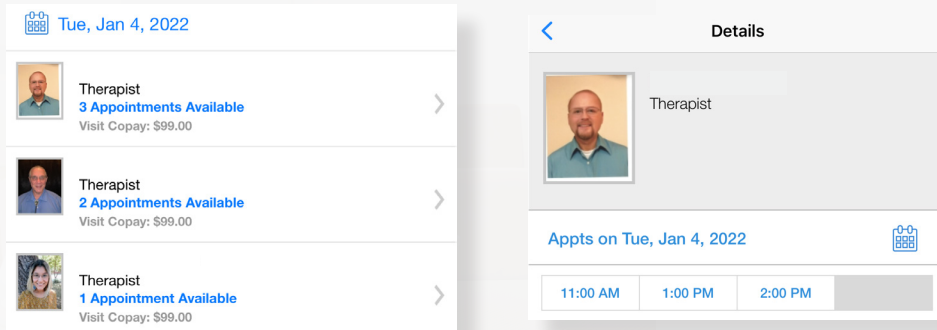
Your Cost: **\$0.00**

Apply

**Coupon applied**  
Price includes only the cost of your visit. The cost of any medications or treatments prescribed as a result of your visit is not included.

# How to Schedule an Appointment

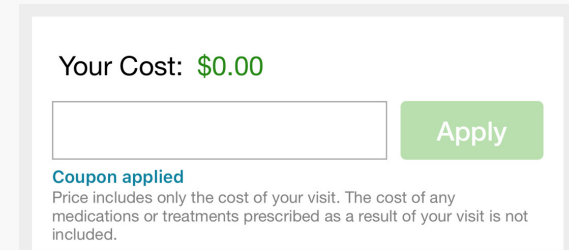
For **all other care**, schedule a virtual visit by selecting a provider to see a list of available appointment times. Or, find a specific provider by using the search and filter tools.



Review your appointment details and click **Book Appt** to confirm your visit.

At the time of your appointment, right before you are connected to the provider, you will be asked to provide details about your visit.

Enter your **Coupon Code ALCNMU** and click 'Apply' to make the cost of your visit free.



Now, it's time for your appointment!

- Your provider will thoroughly review your intake form before starting your visit.
- While you wait, a brief overview will play, easing you into the care environment, making you feel right at home with telehealth.
- Your provider will take progress notes during your visit and wrap up your visit details once your visit has ended.
- A visit summary will be sent to you via a secure message, accessible any time via the secure inbox, located right on your dashboard.



For support, call (866) 882-0343.

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