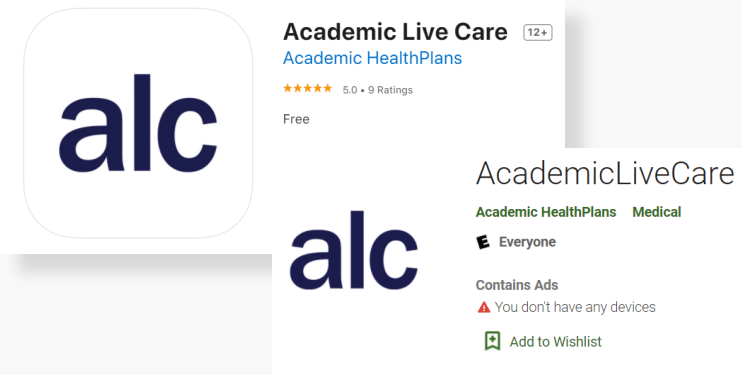


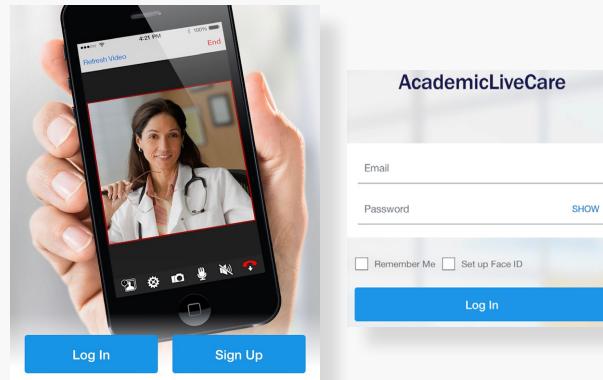
SERVICE KEY  
SMUCMPS24

COUPON CODE  
SMUCMPS24

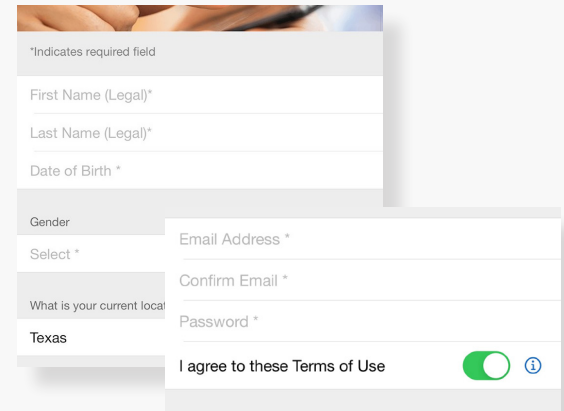
### How to Sign Up



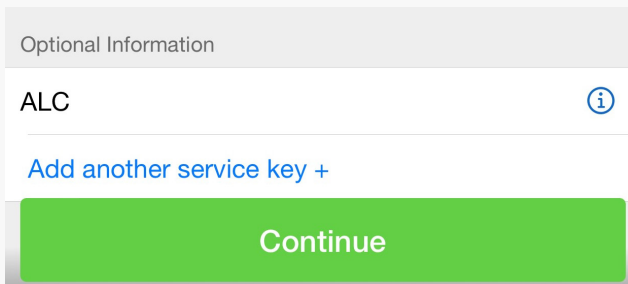
**1** Download the AcademicLiveCare app on your mobile device. It is available on the AppStore and GooglePlay.



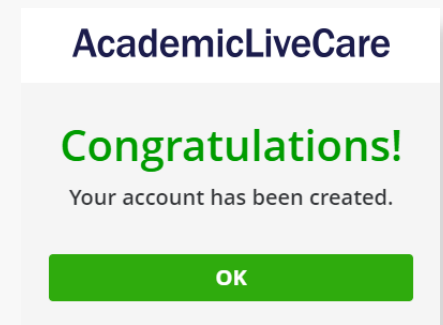
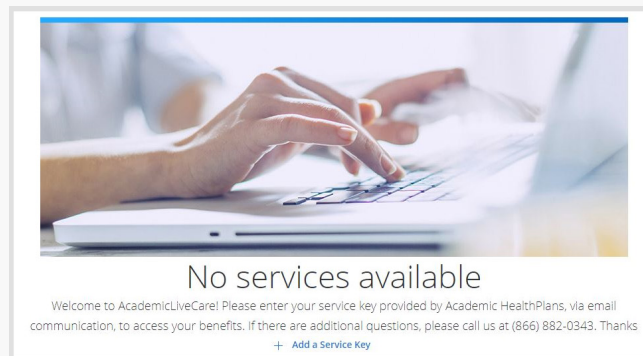
**2** Sign Up for AcademicLiveCare using your school email address or Log In if you already have an account.



**3** Complete your profile and agree to the Terms of Use.



**4** When prompted to enter a Service Key, enter **SMUCMPS24** and press 'Continue'. The service key unlocks all AcademicLiveCare services available to you. When a service key is not entered, an error message will appear after sign-up is complete. If you see this message, click [Add a Service Key](#) and enter **SMUCMPS24**.



**5** Now that your account has been created, you're ready to Get Care!

# How to Get Care

Your [Home Page](#) will reflect all services available to you. Select the care applicable to your needs.

medical

🕒 Visit Now

therapy

THERAPY

📅 Schedule Appointment

psychiatry

PSYCHIATRY

📅 Schedule Appointment

diet & nutrition

NUTRITION & WEIGHT LOSS





📅 Schedule Appointment

For [Medical/Urgent Care](#), see the first available provider or find a specific provider by using the search and filters tools. Once a provider is selected, the cost of the visit will be shown, however this amount will be made \$0.00 once your [Coupon Code](#) is applied.

See the first available provider  
The quickest way to start your visit.

See Next Provider

Filter

-  **Jennifer Marshall**  
Family Physician  
Available Now
-  **Mary Jones**  
Family Physician  
Available Now
-  **Martha Ballard**  
Internist  
Available Now
-  **Jason Bartlett**  
Family Physician  
Available Now

**Visit Copay:**  
\$59.00

**Languages Spoken:**  
English, French

**Professional Education:**  
Montreal, 1990

**Years of Experience:**  
32 years

Provide details about your visit and acknowledge that you have read the [Notice of Privacy Practices](#).

Get Started

START → → → FINISH

Please provide some details about your visit and we'll connect you with a qualified provider.

I acknowledge receipt of these Notices of Privacy Practices  ⓘ

On the payment screen, enter [Coupon Code SMUCMPS24](#) and click 'Apply' to make the cost of your visit free. Click 'Start Visit' to be connected to the provider.

Cancel **Payment Info**

START → → → FINISH

You're about to be connected with a highly qualified provider. Please enter your payment information below.

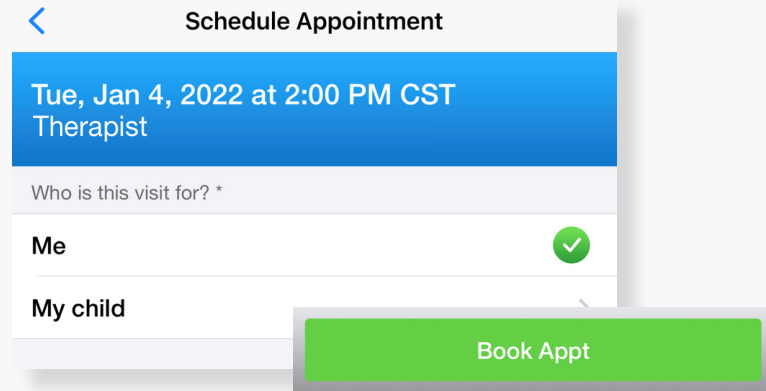
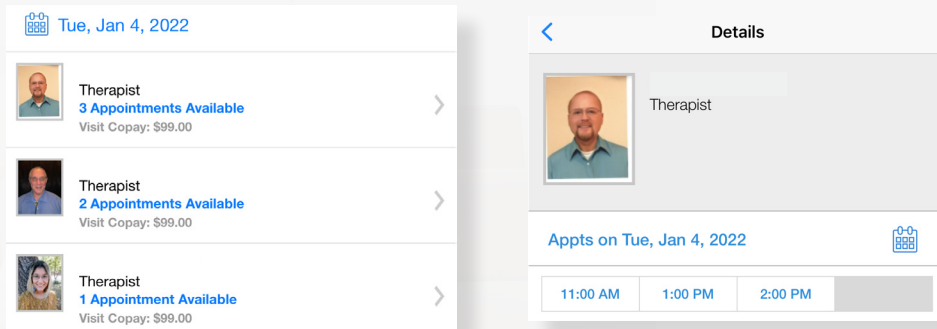
Your Cost: **\$0.00**

Apply

**Coupon applied**  
Price includes only the cost of your visit. The cost of any medications or treatments prescribed as a result of your visit is not included.

# How to Schedule an Appointment

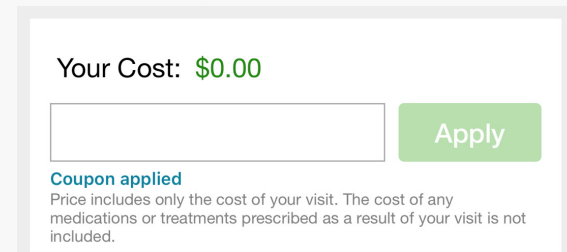
For **all other care**, schedule a virtual visit by selecting a provider to see a list of available appointment times. Or, find a specific provider by using the search and filter tools.



Review your appointment details and click **Book Appt** to confirm your visit.

At the time of your appointment, right before you are connected to the provider, you will be asked to provide details about your visit.

Enter your **Coupon Code SMUCMPS24** and click 'Apply' to make the cost of your visit free.



Now, it's time for your appointment!

- Your provider will thoroughly review your intake form before starting your visit.
- While you wait, a brief overview will play, easing you into the care environment, making you feel right at home with telehealth.
- Your provider will take progress notes during your visit and wrap up your visit details once your visit has ended.
- A visit summary will be sent to you via a secure message, accessible any time via the secure inbox, located right on your dashboard.



For support, call (866) 882-0343.

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