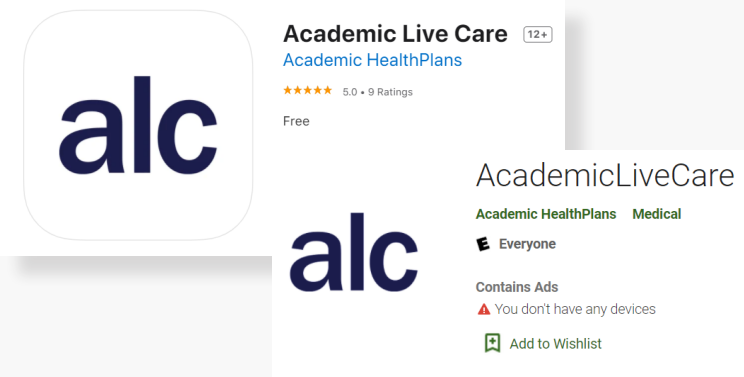


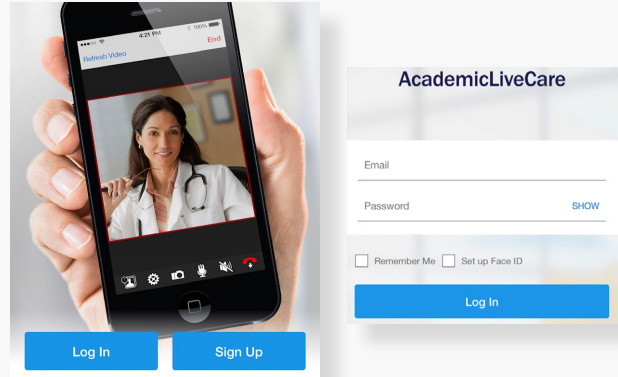
SERVICE KEY
ALC

COUPON CODE
ALCSWC24

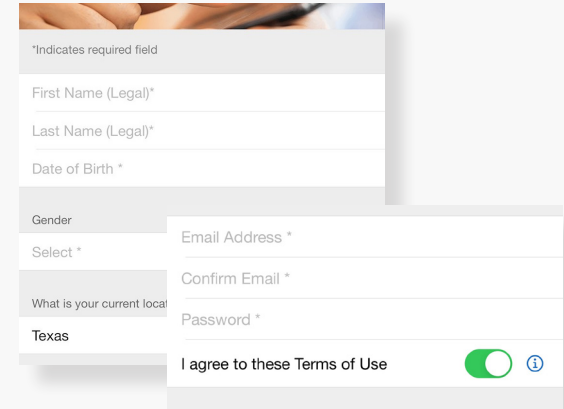
How to Sign Up



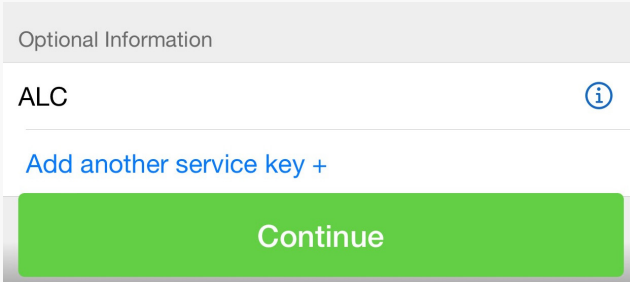
1 Download the AcademicLiveCare app on your mobile device. It is available on the AppStore and GooglePlay.



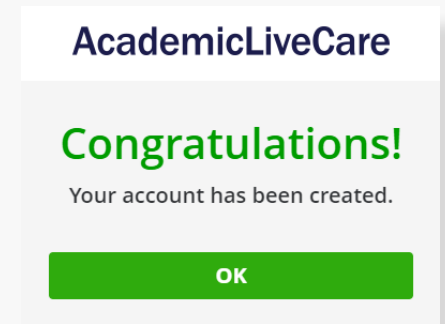
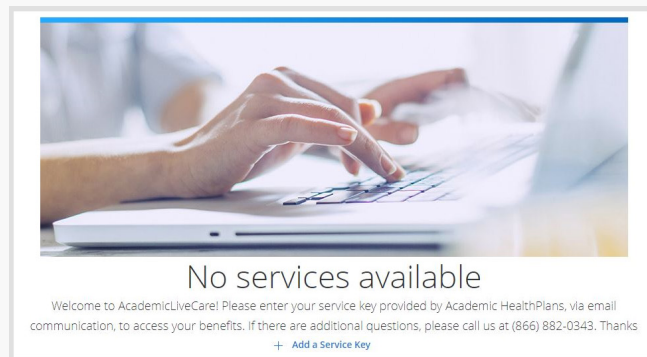
2 Sign Up for AcademicLiveCare using your school email address or Log In if you already have an account.



3 Complete your profile and agree to the Terms of Use.



4 When prompted to enter a Service Key, enter **ALC** and press 'Continue'. The service key unlocks all AcademicLiveCare services available to you. When a service key is not entered, an error message will appear after sign-up is complete. If you see this message, click [Add a Service Key](#) and enter **ALC**.



5 Now that your account has been created, you're ready to Get Care!

How to Get Care

Your [Home Page](#) will reflect all services available to you. Select the care applicable to your needs.

The image shows four service category cards arranged horizontally. Each card has a title, a colored bar at the bottom, and a button. The 'medical' card has a blue bar and a 'Visit Now' button. The 'therapy' card has a green bar and a 'Schedule Appointment' button. The 'psychiatry' card has an orange bar and a 'Schedule Appointment' button. The 'diet & nutrition' card has a purple bar and a 'Schedule Appointment' button.

For [Medical/Urgent Care](#), see the first available provider or find a specific provider by using the search and filters tools. Once a provider is selected, the cost of the visit will be shown, however this amount will be made \$0.00 once your [Coupon Code](#) is applied.

This screenshot shows the provider selection interface. On the left, a box says 'See the first available provider' with a 'See Next Provider' button and a 'Filter' icon. In the center, a list of four providers is shown, each with a profile picture, name, title, and 'Available Now' status, followed by a green arrow button. On the right, a 'Visit Copay' section shows '\$59.00'. Below that, 'Languages Spoken' lists 'English, French'. 'Professional Education' lists 'Montreal, 1990'. 'Years of Experience' lists '32 years'.

Provide details about your visit and acknowledge that you have read the Notice of Privacy Practices.

This screenshot shows the 'Get Started' form. At the top, there is a progress bar with 'START' and 'FINISH' markers. Below the progress bar, the text reads: 'Please provide some details about your visit and we'll connect you with a qualified provider.' At the bottom, there is a checkbox area with the text 'I acknowledge receipt of these Notices of Privacy Practices' and a green toggle switch that is currently turned on.

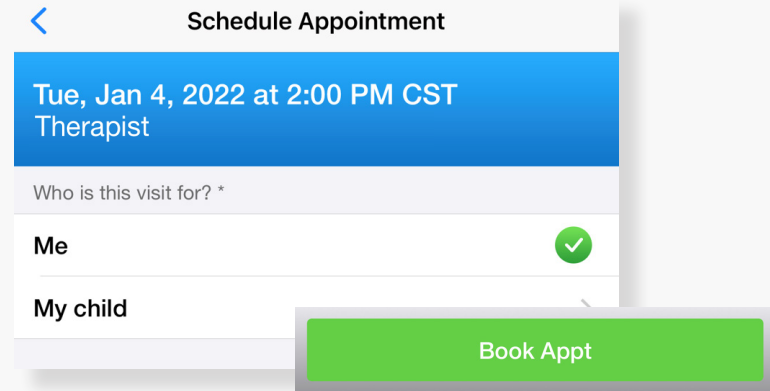
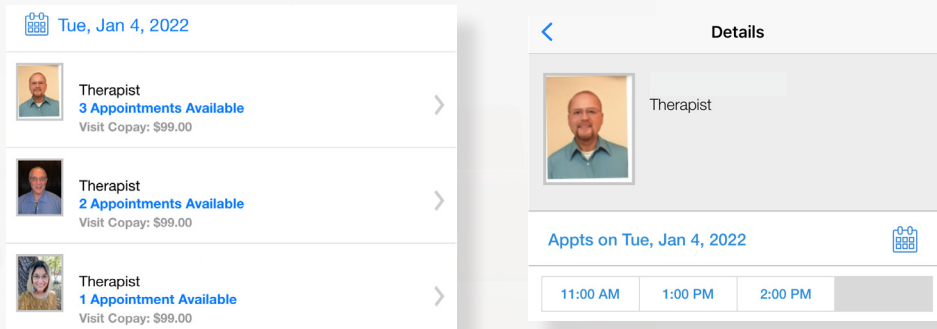
On the payment screen, enter [Coupon Code ALCSWC24](#) and click 'Apply' to make the cost of your visit free. Click 'Start Visit' to be connected to the provider.

This screenshot shows the 'Payment Info' screen. At the top left is a 'Cancel' button. Below it is a progress bar with 'START' and 'FINISH' markers. The main text says: 'You're about to be connected with a highly qualified provider. Please enter your payment information below.'

This screenshot shows the cost confirmation screen. At the top, it says 'Your Cost: \$0.00'. Below this is a text input field and a green 'Apply' button. Underneath the input field, it says 'Coupon applied' and 'Price includes only the cost of your visit. The cost of any medications or treatments prescribed as a result of your visit is not included.'

How to Schedule an Appointment

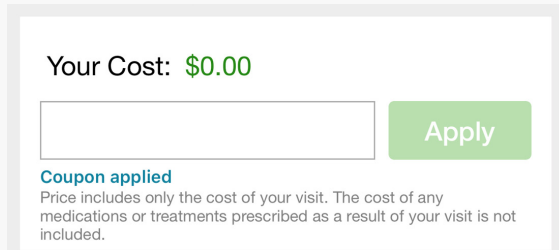
For **all other care**, schedule a virtual visit by selecting a provider to see a list of available appointment times. Or, find a specific provider by using the search and filter tools.



Review your appointment details and click **Book Appt** to confirm your visit.

At the time of your appointment, right before you are connected to the provider, you will be asked to provide details about your visit.

Enter your **Coupon Code ALCSWC24** and click 'Apply' to make the cost of your visit free.



Now, it's time for your appointment!

- Your provider will thoroughly review your intake form before starting your visit.
- While you wait, a brief overview will play, easing you into the care environment, making you feel right at home with telehealth.
- Your provider will take progress notes during your visit and wrap up your visit details once your visit has ended.
- A visit summary will be sent to you via a secure message, accessible any time via the secure inbox, located right on your dashboard.



For support, call (866) 882-0343.

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