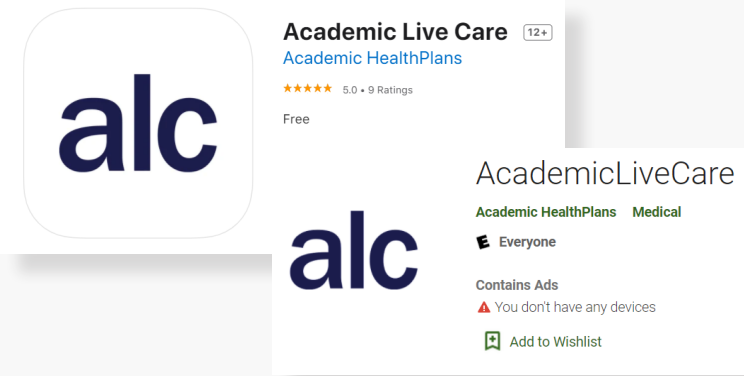


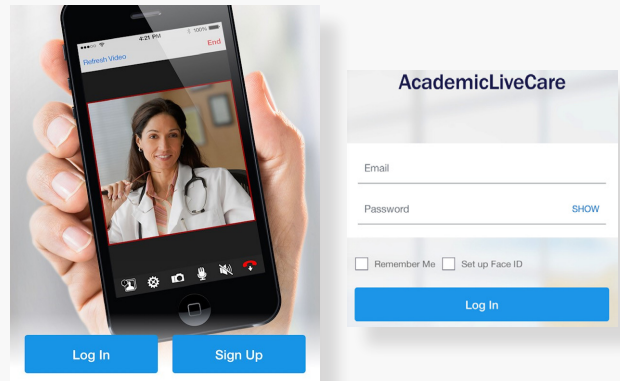
SERVICE KEY
ALC

COUPON CODE
TWUHOUSTON

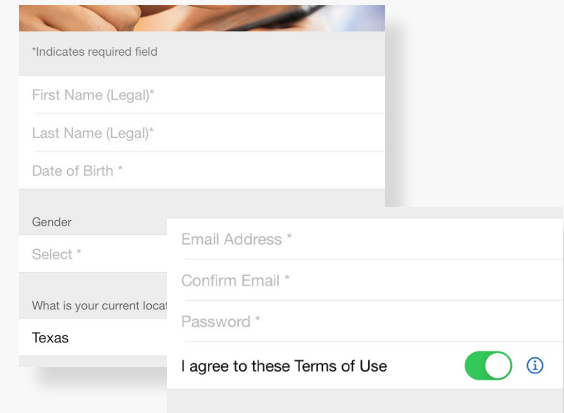
How to Sign Up



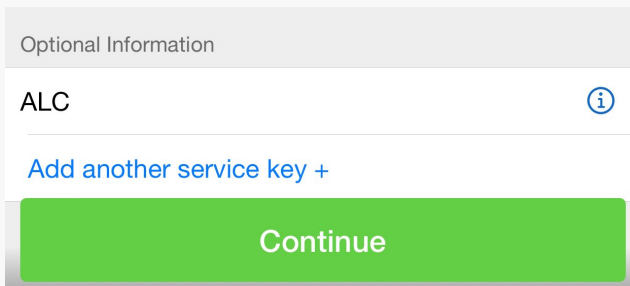
1 Download the AcademicLiveCare app on your mobile device. It is available on the AppStore and GooglePlay.



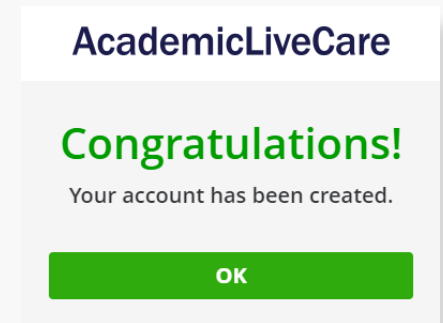
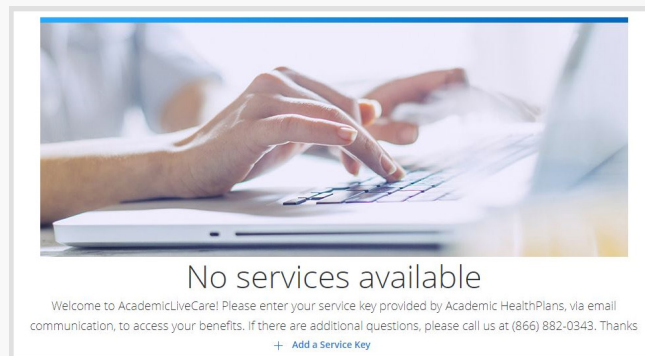
2 Sign Up for AcademicLiveCare using your school email address or Log In if you already have an account.



3 Complete your profile and agree to the Terms of Use.



4 When prompted to enter a Service Key, enter **ALC** and press 'Continue'. The service key unlocks all AcademicLiveCare services available to you. When a service key is not entered, an error message will appear after sign-up is complete. If you see this message, click [Add a Service Key](#) and enter **ALC**.



5 Now that your account has been created, you're ready to Get Care!

How to Get Care

Your [Home Page](#) will reflect all services available to you. Select the care applicable to your needs.

The image shows four service category cards arranged horizontally. Each card has a title at the top, a sub-label in a colored bar, and a button at the bottom.

- medical**: Sub-label "Visit Now", button "Visit Now".
- therapy**: Sub-label "THERAPY", button "Schedule Appointment".
- psychiatry**: Sub-label "PSYCHIATRY", button "Schedule Appointment".
- diet & nutrition**: Sub-label "NUTRITION & WEIGHT LOSS", button "Schedule Appointment".

For [Medical/Urgent Care](#), see the first available provider or find a specific provider by using the search and filters tools. Once a provider is selected, the cost of the visit will be shown, however this amount will be made \$0.00 once your [Coupon Code](#) is applied.

This block contains two screenshots from the application. The left screenshot shows a provider selection screen with the text "See the first available provider. The quickest way to start your visit." and a green "See Next Provider" button. Below it is a "Filter" button. The right screenshot shows a list of four providers, each with a profile picture, name, title, and "Available Now" status, followed by a green arrow button. Below the list is a "Visit Copy" section with the following details: \$59.00, Languages Spoken: English, French, Professional Education: Montreal, 1990, and Years of Experience: 32 years.

Provide details about your visit and acknowledge that you have read the Notice of Privacy Practices.

The screenshot shows a "Get Started" screen with a progress bar from "START" to "FINISH". Below the progress bar is the text: "Please provide some details about your visit and we'll connect you with a qualified provider." At the bottom, there is a checkbox area with the text "I acknowledge receipt of these Notices of Privacy Practices" and a green toggle switch that is currently turned on.

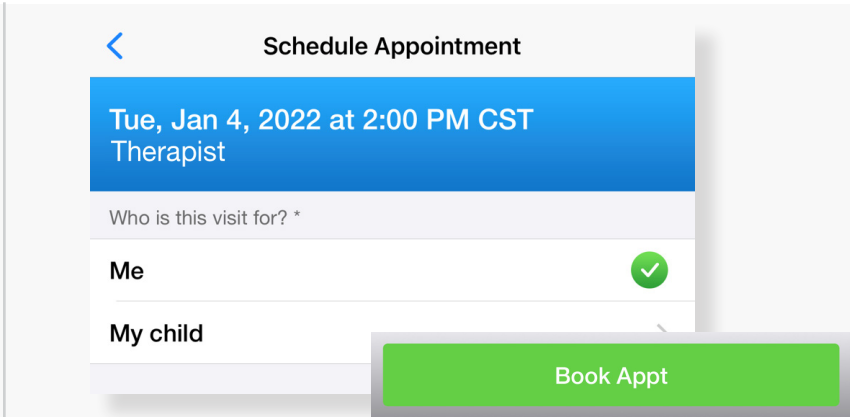
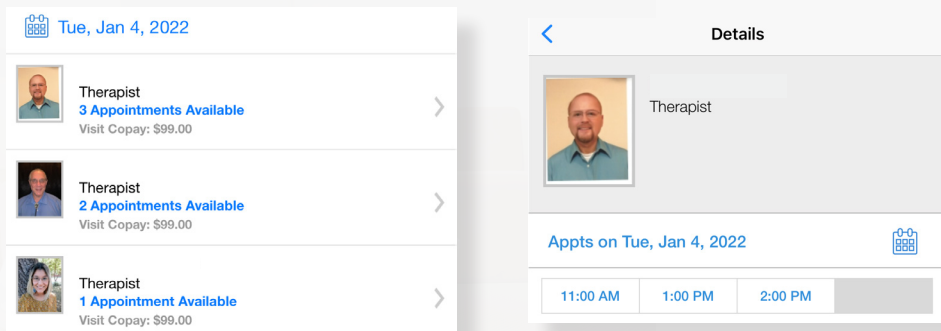
On the payment screen, enter [Coupon Code TWUHOUSTON](#) and click 'Apply' to make the cost of your visit free. Click 'Start Visit' to be connected to the provider.

The screenshot shows a "Payment Info" screen with a "Cancel" button at the top left. Below the title is a progress bar from "START" to "FINISH". The main text reads: "You're about to be connected with a highly qualified provider. Please enter your payment information below."

The screenshot shows a screen with the text "Your Cost: \$0.00" in green. Below this is a text input field and a green "Apply" button. Underneath the input field, it says "Coupon applied" in blue, followed by the text: "Price includes only the cost of your visit. The cost of any medications or treatments prescribed as a result of your visit is not included."

How to Schedule an Appointment

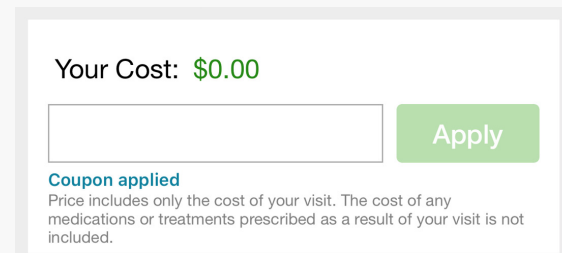
For **all other care**, schedule a virtual visit by selecting a provider to see a list of available appointment times. Or, find a specific provider by using the search and filter tools.



Review your appointment details and click **Book Appt** to confirm your visit.

At the time of your appointment, right before you are connected to the provider, you will be asked to provide details about your visit.

Enter your **Coupon Code TWUHOUSTON** and click 'Apply' to make the cost of your visit free.



Now, it's time for your appointment!

- Your provider will thoroughly review your intake form before starting your visit.
- While you wait, a brief overview will play, easing you into the care environment, making you feel right at home with telehealth.
- Your provider will take progress notes during your visit and wrap up your visit details once your visit has ended.
- A visit summary will be sent to you via a secure message, accessible any time via the secure inbox, located right on your dashboard.



For support, call (866) 882-0343.

