AcademicLiveCare | Mobile User Guide

A Telehealth Solution for Vanderbilt University

COUPON CODE

SERVICE KEY

ALCVANDY2324 ALC How to Sign Up Academic Live Care 12+ *Indicates required field Academic HealthPlans AcademicLiveCare ★★★★★ 5.0 • 9 Ratings alc Free Email AcademicI iveCare Gende Password SHOW Academic HealthPlans Medical alc E Everyone Remember Me Set up Face ID Confirm Email ' Contains Ads What is your current loca A You don't have any devices Texas Add to Wishlist i I agree to these Terms of Use Sign Up Sign Up for AcademicLiveCare using Download the AcademicLiveCare app on your mobile Complete your profile and agree to your school email address or Log In if you the Terms of Use. device. It is available on the AppStore and GooglePlay. already have an account. **AcademicLiveCare Optional Information** (i) ALC **Congratulations!**

Add another service key +

Continue



Welcome to AcademicLiveCare! Please enter your service key provided by Academic HealthPlans, via email communication, to access your benefits. If there are additional guestions, please call us at (866) 882-0343. Thanks + Add a Service Key

When prompted to enter a Service Key, enter ALC and press 'Continue'. The service key unlocks all AcademicLiveCare services available to you. When a service key is not entered, an error message will appear after sign-up is complete. If you see this message, click Add a Service Key and enter **ALC**.

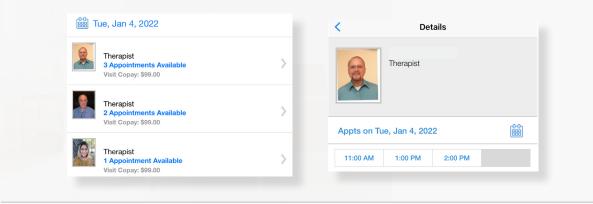
Now that your account has been created, you're ready to Get Care!

Your account has been created.

OK

How to Schedule an Appointment

For care, schedule a virtual visit by selecting a provider to see a list of available appointment times. Or, find a specific provider by using the search and filter tools.



Schedule Appointn	nent
Tue, Jan 4, 2022 at 2:00 PM Therapist	CST
Who is this visit for? *	
Me	\checkmark
My child	×
	Book Appt

Review your appointment details and click Book Appt to confirm your visit.

At the time of your appointment, right before you are connected to the provider, you will be asked to provide details about your visit.

Enter your Coupon Code **ALCVANDY2324** and click 'Apply' to make the cost of your visit free.

Your Cost: \$0.00	
	Apply
Coupon applied Price includes only the cost of your visit. The co medications or treatments prescribed as a result included	

Now, it's time for your appointment!

- Your provider will thoroughly review your intake form before starting your visit.
- While you wait, a brief overview will play, easing you into the care environment, making you feel right at home with telehealth.
- Your provider will take progress notes during your visit and wrap up your visit details once your visit has ended.
- A visit summary will be sent to you via a secure message, accessible any time via the secure inbox, located right on your dashboard.

