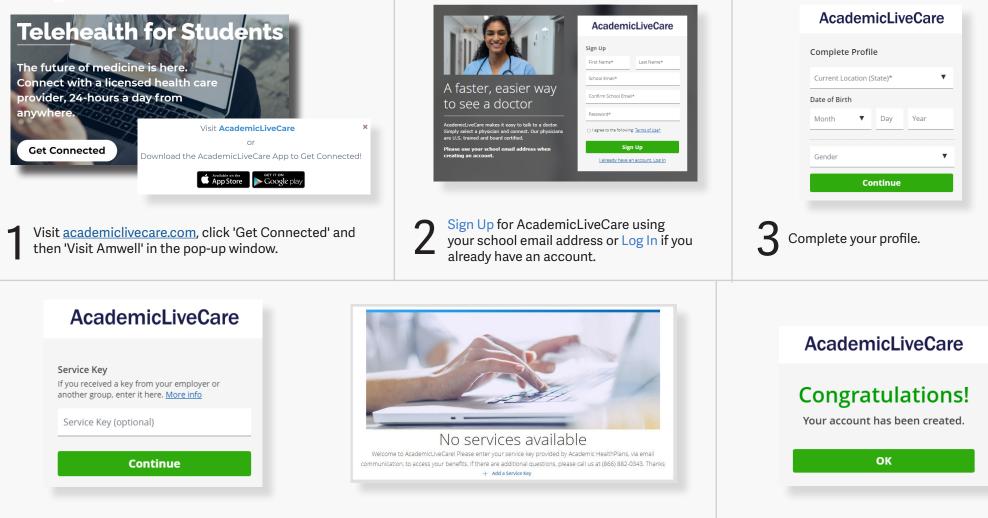
AcademicLiveCare | User Guide

A Telehealth Solution for Northern Michigan University



How to Sign Up



When prompted to enter a Service Key, enter **ALC** and press 'Continue'. The service key unlocks all AcademicLiveCare services available to you. When a service key is not entered, an error message will appear after sign-up is complete. If you see this message, click Add a Service Key and enter **ALC**.

Now that your account has been created, you're ready to Get Care!

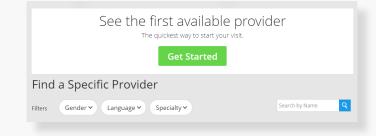
How to Get Care

Your Home Page will reflect all services available to you. Select the care applicable to your needs.



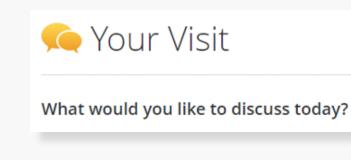
medical	therapy	psychiatry		breastfeeding
Welcome to AcademicLiveCare!	Our psychologists and counselors are here to help you with life's	Our psychiatrists are here to help you with life's challenges	Our nutritionists are here to help you with all your dietary and	See a lactation consultant for common questions and issues
Visit Now	Schedule Appointment	Schedule Appointment	Eschedule Appointment	E Schedule Appointment

For Medical/Urgent Care, click 'Get Started' to see the first available provider or find a specific provider by using the search and filter tools.

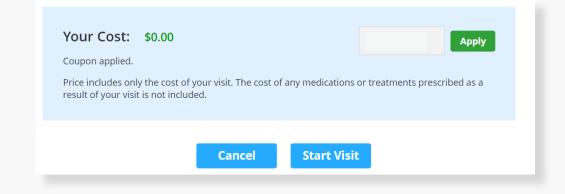




Provide details about your visit and acknowledge that you have read the Notice of Privacy Practies and agree to the Terms of Use.



On the payment screen, enter Coupon Code **ALCNMU** and click 'Apply' to make the cost of your visit free. Click 'Start Visit' to be connected to the provider.



How to Get Care

For all other care, schedule a virtual visit by selecting your preferred date to see a list of available providers and appointment times. Or, find a specific provider by using the search and filter tools.	psychiatry	Review your appointment details and click Schedule Appointment to confirm your visit		
Schedule an Appointment	Our psychologists and counselors are here to help you with life's	Our psychiatrists are here to help you with life's challenges breastfeeding support Support See a lactation consultant for common questions and issues	Appointment Details	
Le Choose by Provider			Cancel Schedule Appointment	
Find a Specific Provider Filters Gender Language Speciality Speciality Search by Name Q				
At the time of your appointment, right before you are connected to the p you will be asked to provide details about your visit.	Your Cost: \$0.00 Coupon applied.	Аррју		
Enter Coupon Code ALCNMU and click 'Apply' to make the cost of your Click 'Start Visit' to be connected to the provider.	Price includes only the cost of y result of your visit is not include	our visit. The cost of any medications or treatments prescribed as a ed. Cancel Start Visit		

Now, it's time for your appointment!

- Your provider will thoroughly review your intake form before starting your visit.
- While you wait, a brief overview will play, easing you into the care environment, making you feel right at home with telehealth.
- Your provider will take progress notes during your visit and wrap up your visit details once your visit has ended.
- A visit summary will be sent to you via a secure message, accessible any time via the secure inbox, located right on your dashboard.