

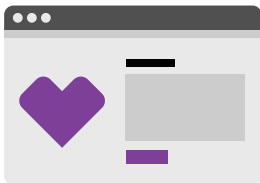


# We're here for you

## **COVID-19 resources for students and schools**

As a part of CVS Health®, Aetna is committed to supporting you during the COVID-19 outbreak. With retail stores in communities throughout the country, and the ability to reach millions of consumers with innovative, local solutions, we're in a unique position to help.

Please be assured that we are ready and able to take care of our student members during this challenging time.



For the latest information, visit  
our **COVID-19 support site**.



## Offering extra benefits to protect students

The health and well-being of our students is our top priority. So we're offering extra benefits to help you stay protected.



### Student resources

We're keeping you up to date with the evolving ways we're providing support and flexibility during the COVID-19 pandemic.

**Visit our COVID-19 resource center to learn more.**



### Free Rx delivery\*

We're offering free home delivery for prescription medications from CVS Pharmacy® stores. To enroll, you can call us at **1-888-792-3862 (TTY: 711)**. Or log in to your website at [AetnaStudentHealth.com](https://www.aetna.com/StudentHealth)



### Free telemedicine\*\*

We're offering no-cost\*\*\* telemedicine visits until June 4. See an in-network provider right from your home for general medical, behavioral health and dermatology.



### Free COVID-19 testing\*\*

Students can get free COVID-19 testing and doctor visits. You'll have \$0 cost-share for any diagnostic testing and doctor visits related to COVID-19.



### No cost-sharing for inpatient admission\*\*\*

We're waiving member cost-sharing for inpatient admission for the treatment of COVID-19 or associated health complications.



### Coverage while traveling

For students traveling outside of the United States, we'll cover eligible plan medical services at in-network benefits levels until July 31, 2020.††



### Free crisis support

To help you get through this, we've opened crisis response lines for all students — just call **1-833-327-AETNA (2386) (TTY: 711)**. All Aetna and CVS Caremark® student members also have access to the Aetna Nurse Medical Line at **1-800-556-1555 (TTY: 711)**.



### Resources For Living® program

For those concerned about COVID-19 and anxious about what to do, the Resources For Living program is now available for all students, whether you are an Aetna member or not. Resources For Living provides confidential and timely connection to support resources in people's local communities. Students can call **1-833-327-2386 (TTY: 711)** to speak with a Resources For Living consultant.

\*Free one- to two-day prescription shipping applies to orders from March 9, 2020, to May 31, 2020. There may be a cost to some employers.

\*\*There may be a cost to some plans.

\*\*\*The waiving of cost-share (not just copays) is for par providers only.

† This policy applies to all Aetna-insured commercial and Medicare Advantage plans and is effective immediately through June 1, 2020. Self-insured plan sponsors can opt out of this program.

†† Students who receive covered medical services in other countries can submit the bill and proof of what they paid to get reimbursed for their out-of-pocket costs. Payments are subject to federal financial sanction laws.

**Student health insurance plans are insured by Aetna Life Insurance Company (Aetna). Self-insured plans are funded by the school and administered by Aetna Life Insurance Company. In MD and NJ, student medical insurance is insured by Aetna Health and Life Insurance Company (AHLIC). Aetna Student Health™ is the brand name for products and services provided by Aetna Life Insurance Company, Aetna Health and Life Insurance Company and their affiliates. Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice.**

Aetna, CVS Pharmacy® and CVS Caremark® are part of the CVS Health family of companies. For a complete list of other participating pharmacies, log in to [Aetna.com](https://www.aetna.com) and use our provider search tool.

While only your doctor can diagnose, prescribe or give medical advice, the Aetna Nurse Medical Line nurses can provide information on a variety of health topics.

[AetnaStudentHealth.com](https://www.aetna.com/StudentHealth.com)

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