## SUBJECT: Your HealthSmart claim has been processed and is ready to view!

Name,

HealthSmart has processed a recent claim for you and your **Explanation of Benefits (EOB)** is now available online. You can view, download and print your EOB at our secure member portal at <u>myHealth.healthsmart.com</u>.

If you have trouble accessing your account, the following **Self Service Tools** are available at <u>myHealth.healthsmart.com</u>.

- If you do not know your user name, select "I need my user name"
- If you do not know your password, select "I forgot my password"

Please note, this email is an automated notification, which is unable to receive replies. We're happy to help you with any questions or concerns you may have. Please submit them through the portal or contact Member Services at the phone number listed on the back of your member ID card.

Your Health Plan Administrator

