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Plan Benefits

Auburn University Student Health Plan/ Auburn University-Montgomery Student Athletic Plan

BlueCard® PPO

Effective July 1, 2023

BlueCross BlueShield of Alabama

Auburn University Student Health Plan/
Auburn University-Montgomery Student Athletic Plan
BlueCard® PPO
Effective July 1, 2023

BENEFIT	IN-NETWORK	OUT-OF-NETWORK
Benefit payments are based on the amount of the provider's charge that Blue Cross and/or Blue Shield plans recognize for payment of benefits. The allowed amount may vary depending upon the type provider and where services are received. **Services rendered at AUMC:** Any service available and rendered at the AUMC will not be subject to the policy year deductible **Domestic Students:** Global emergency services available to domestic students, insured spouse and insured minor child(ren) when 100 miles or more away from your campus address or 100 miles or more away from your permanent home address or while participating in a Study Abroad. **International Students:** Global emergency services are available to international students, insured spouse and insured minor child(ren), except in the student's home country.		
SUMMARY OF COST SHARING PROVISIONS (Includes Mental Health Disorders and Substance Abuse)		
Policy year deductibles and out-of-pocket maximums will be calculated in accordance with applicable Federal law.		
Policy Year Deductible July 1, 2023 – August 15, 2024 The in-network and out-of-network Plan Year deductibles are separate and do not apply to each other	$250 individual	$500 individual
Policy Year Out-of-Pocket Maximum July 1, 2023 – August 15, 2024	$7,150 individual; $14,300 family All deductibles, copays and coinsurance for in-network services and all deductibles, copay and coinsurance for out-of-network mental health disorders and substance abuse emergency services apply to the out-of-pocket maximum; available manufacturer or provider cost share assistance program payments made with respect to the specialty drugs on the Specialty Drug Coupon Program List do not apply to the in-network out-of-pocket maximum. After you reach your Plan Year Out-of-Pocket Maximum, applicable expenses for you will be covered at 100% of the allowed amount for remainder of policy year	There is no out-of-network out-of-pocket maximum.
INPATIENT HOSPITAL AND PHYSICIAN BENEFITS (Includes Mental Health Disorders and Substance Abuse)		
Precertification is required for inpatient admissions (except medical emergency services, maternity and as required by Federal law); notification within 48 hours for medical emergencies. Generally, if precertification is not obtained, no benefits are available. Call 1-800-248-2342 (toll-free) for precertification.		
Inpatient Hospital and Residential Treatment Facilities	Covered at 80% of the allowed amount, after a $250 hospital copay and subject to policy year deductible	Covered at 80% of the allowed amount, after a $250 hospital copay and subject to policy year deductible **Note:** In Alabama, available only for medical emergency services and accidental injury.
Inpatient Physician Visits and Consultations	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** covered at 50% of the allowed amount, subject to policy year deductible

BENEFIT	IN-NETWORK	OUT-OF-NETWORK
OUTPATIENT HOSPITAL BENEFITS (Includes Mental Health Disorders and Substance Abuse)		
Precertification is required for some outpatient hospital benefits; please see benefit booklet. Precertification is also required for provider-administered drugs; visit AlabamaBlue.com/ProviderAdministeredPrecertificationDrugList. If precertification is not obtained, no benefits are available.		
Outpatient Surgery (Including Ambulatory Surgical Centers)	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** not covered
Emergency Room (Medical Emergency)	Covered at 80% of the allowed amount, after $100.00 hospital copay and subject to policy year deductible; copay waived if admitted	Covered at 80% of the allowed amount, after $100.00 hospital copay and subject to in-network policy year deductible copay waived if admitted
Emergency Room (Accident) **Note:** If you have a medical emergency as defined by the plan after 72 hours of an accident, refer to **Emergency Room (Medical Emergency)** above.	Covered at 80% of the allowed amount, after $100.00 hospital copay and subject to policy year deductible copay waived if admitted	Covered at 80% of the allowed amount, after $100.00 hospital copay and subject to in-network policy year deductible for services rendered within 72 hours; copay waived if admitted; covered at 60% of the allowed amount, subject to the policy year deductible when services are rendered after 72 hours of the accident and not a medical emergency as defined by the plan
Emergency Room (Physician)	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 80% of the allowed amount, subject to policy year deductible
Chemotherapy, Dialysis, IV Therapy, Outpatient Diagnostic Lab, Pathology, Radiation Therapy & X-ray	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** not covered
Intensive Outpatient Services and Partial Hospitalization for Mental Health Disorders and Substance Abuse Services	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** not covered
PHYSICIAN BENEFITS (Includes Mental Health Disorders and Substance Abuse)		
Precertification is required for some physician benefits; please see benefit booklet. Precertification is also required for provider-administered drugs; visit AlabamaBlue.com/ProviderAdministeredPrecertificationDrugList. If precertification is not obtained, no benefits are available.		
Office Visits and Consultations	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** covered at 50% of the allowed amount, subject to policy year deductible
Student Health Center Services- AUMC (Auburn University Medical Center)/Warhawk Health Services For members age 18 and over, no benefits will be paid without a referral from the AUMC/Warhawk Health Services for outpatient treatment received from a provider other than the Student Health Center. No referral is required from the Student Health Center for the following: • Medical Emergency/Accident • Student Health Center is closed • Service is rendered at another facility during break or vacation periods • Medical care obtained when student is no longer able to use Student health Center due to a change in the student status • Maternity, obstetrical and gynecological care • Medical care received when the student is more than 50 miles from campus Student Health Center will offer services to eligible dependents 13 years and over	Covered at 100% of the allowed amount, after $25 office visit copay, not subject to policy year deductible; any other medical service available and rendered at AUMC/Warhawk Health Services will be covered at 100% of the allowed amount, not subject to the policy year deductible. See separate **Prescription Drug Benefits** below. Services for certain allergy injections, B12 injections and certain therapeutic services will be covered at 100% of the allowed amount, no copay and not subject to policy year deductible.	Not Covered

BENEFIT	IN-NETWORK	OUT-OF-NETWORK
Second Surgical Opinions	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** covered at 50% of the allowed amount, subject to policy year deductible
Urgent Care	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** covered at 50% of the allowed amount, subject to policy year deductible
Surgery & Anesthesia	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** covered at 50% of the allowed amount, subject to policy year deductible
Maternity Care	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** covered at 50% of the allowed amount, subject to policy year deductible
Chemotherapy, Diagnostic Lab, Dialysis, IV Therapy, Pathology, Radiation Therapy & X-ray	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** covered at 50% of the allowed amount, subject to policy year deductible
Applied Behavioral Analysis (ABA) Therapy Limited to ages 0-18 for autism spectrum disorders	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible
PREVENTIVE CARE BENEFITS		
Routine Immunizations and Preventive Services • See **AlabamaBlue.com/ PreventiveServices** and **AlabamaBlue.com/ StandardACAPreventiveDrugList** for listing of specific drugs, immunizations and preventive services or call our Customer Service Department for a printed copy • Certain immunizations may also be obtained through the Pharmacy Vaccine Network. See **AlabamaBlue.com/ VaccineNetworkDrugList** for more information	Covered at 100% of the allowed amount, no copay or deductible	Not Covered
Note: In some cases, office visit copays or facility copays may apply. Blue Cross and Blue Shield of Alabama will process these claims as required by Section 1557 of the Affordable Care Act.		

BENEFIT	IN-NETWORK	OUT-OF-NETWORK
PEDIATRIC VISION BENEFITS		
Benefits are available up to the end of the month in which the member turns 19. See your benefit booklet for visit and treatment limits.		
Pediatric Eye Exam Limited to one exam (including refraction) per member per policy year up to the end of the month in which the member turns 19.	Covered at 100% of the allowed amount, after $20.00 copay per visit	Covered at 50% of the allowed amount, subject to policy year deductible
Pediatric Eyeglass Lenses Limited to one per member per policy year	Covered at 100% of the allowed amount, after $40.00 copay per visit	Covered at 50% of the allowed amount, subject to policy year deductible
Additional Lens Limited to one per member per policy year. Includes polycarbonate lenses and lenses with standard scratch resistant coating	Covered at 100% of the allowed amount, no copay or deductible	Covered at 100% of the allowed amount, no copay or deductible
Pediatric Eye Glass Frames Limited to one pair of prescription glasses per member per policy year with a retail cost up to $130.	Covered at 100% of the allowed amount, no copay or deductible	Covered at 50% of the allowed amount, subject to policy year deductible
Pediatric Eye Glass Frames Limited to one pair of prescription glasses per member per policy year with a retail cost of $130-$160.	Covered at 100% of the allowed amount, after $15.00 copay	Covered at 50% of the allowed amount, subject to policy year deductible
Pediatric Eye Glass Frames Limited to one pair of prescription glasses per member per policy year with a retail cost of $160-$200.	Covered at 100% of the allowed amount, after $30.00 copay	Covered at 50% of the allowed amount, subject to policy year deductible
Pediatric Eye Glass Frames Limited to one pair of prescription glasses per member per policy year with a retail cost of $200-$250.	Covered at 100% of the allowed amount, after $50.00 copay	Covered at 50% of the allowed amount, subject to policy year deductible
Pediatric Eye Glass Frames Limited to one pair of prescription glasses per member per policy year with a retail cost greater than $250.	Covered at 60% of the allowed amount, no copay or deductible	Covered at 50% of the allowed amount, subject to policy year deductible
Pediatric Contact Lenses Fittings & Evaluation Limited to one per policy year	Covered at 100% of the allowed amount, no copay or deductible	Covered at 100% of the allowed amount, no copay or deductible
Pediatric Contact Lenses Limited to one 12-month supply per policy year	Covered at 100% of the allowed amount, after $40.00 copay	Covered at 50% of the allowed amount, subject to policy year deductible
PRESCRIPTION DRUG BENEFITS **(Includes Mental Health Disorders and Substance Abuse)**		
Precertification is required for some drugs; if precertification is not obtained, no benefits are available.		
Retail Prescription Prepaid Benefits Student Health Center-Warhawk Health Services does not have an on-site pharmacy	Covered at 100% of the allowed amount, subject to the following copays for a 30-day supply for each prescription: **Student Health Center-AUMC (Auburn University Medical Center):** **Tier 1 Drugs:** $10 copay per prescription **Tier 2 Drugs:** $10 copay per prescription **Tier 3 Drugs:** $45 copay per prescription **Tier 4 Drugs:** $75 copay per prescription **Tier 5 Drugs:** $45 copay per prescription **Tier 6 Drugs:** $75 copay per prescription	Not Covered

BENEFIT	IN-NETWORK	OUT-OF-NETWORK
The retail pharmacy network for the plan is **Prime Participating Retail Network** • Locate a **Prime Participating** Retail Network pharmacy at **AlabamaBlue.com/ PrimeParticipatingPharmacyLocator** Maintenance drugs - up to 90-day supply may be purchased but copay applies for each 30-day supply • View the maintenance drug list that applies to the plan at **AlabamaBlue.com/ MaintenanceDrugList** Prescription drugs (other than maintenance drugs) - up to a 30-day supply • Some copays combined for diabetic supplies • View the **Source+Rx 1.0** drug list that applies to the plan at **AlabamaBlue.com/ Source+Rx1DrugList6T** The only in-network pharmacy for some specialty drugs is the **Pharmacy Select Network** • Specialty drugs can be dispensed for up to a 30-day supply • View the Specialty Drug List at **AlabamaBlue.com/SelfAdministered SpecialtyDrugList** Some immunizations may be received from an in-network pharmacy that participates in the Pharmacy Vaccine Network. A list of the eligible vaccines these pharmacies may provide can be found at: **AlabamaBlue.com/ VaccineNetworkDrugList**.	Covered at 100% of the allowed amount, subject to the following copays for a 30-day supply for each prescription: **Prime Participating Retail Pharmacy Network:** **Tier 1 Drugs:** $20 copay per prescription **Tier 2 Drugs:** $20 copay per prescription **Tier 3 Drugs:** $60 copay per prescription **Tier 4 Drugs:** $90 copay per prescription **Tier 5 Drugs:** $60 copay per prescription **Tier 6 Drugs:** $90 copay per prescription Covered Insulin Products: $99.00 maximum cost share per 30-day supply.	
Select Generic Specialty and Biosimilar drugs Generic specialty and biosimilar drugs can be dispensed for up to a 30-day supply. The only in-network pharmacy for some generic specialty and biosimilar drugs is the Pharmacy Select Network. • View the Select Generic Specialty and Biosimilar Drug List that applies to the plan at AlabamaBlue.com/SelectGenericSpecialty andBiosimilarDrugList. Generic specialty and biosimilar drugs are not available through the Home Delivery Network.	100% of the allowed amount, no copay or deductible	Not covered

BENEFIT	IN-NETWORK	OUT-OF-NETWORK
Mail Order Pharmacy Benefits • Up to a 90-day supply with one copay • Mail Order Drugs are available through **Home Delivery Network** (Enroll online at **AlabamaBlue.com/ HomeDeliveryNetwork** Only maintenance drugs can be purchased through this mail order pharmacy service • View the maintenance drug list that applies to the plan at **AlabamaBlue.com/ MaintenanceDrugList** • View the **Source+Rx 1.0** drug list that applies to the plan at **AlabamaBlue.com/ Source+Rx1DrugList6T** **Note:** If you have less than a 90-day supply, you will pay the same copay as a 90-day supply when using this mail order program	Covered at 100% of the allowed amount, subject to the following copays: **Tier 1 Drugs:** $50 copay per prescription **Tier 2 Drugs:** $50 copay per prescription **Tier 3 Drugs:** $150 copay per prescription **Tier 4 Drugs:** $225 copay per prescription **Tier 5 Drugs:** Not applicable **Tier 6 Drugs:** Not applicable Covered Insulin Products: $99.00 maximum cost share per 30-day supply.	Not Covered
BENEFITS FOR OTHER COVERED SERVICES (Includes Mental Health Disorders and Substance Abuse)		
Precertification is required for some other covered services; please see your benefit booklet. If precertification is not obtained, no benefits are available.		
Allergy Testing & Treatment	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible
Ambulance Service	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 80% of the allowed amount, subject to policy year deductible
Participating Chiropractic Services	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** not covered
Durable Medical Equipment (DME)	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** covered at 50% of the allowed amount, subject to policy year deductible
Rehabilitative Occupational, Physical and Speech Therapy Occupational, physical and speech therapy limited to combined maximum of 30 visits per member per calendar year	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** covered at 50% of the allowed amount, subject to policy year deductible
Habilitative Occupational, Physical and Speech Therapy Occupational, physical and speech therapy limited to combined maximum of 30 visits per member per calendar year	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** covered at 50% of the allowed amount, subject to policy year deductible
Occupational, Physical and Speech Therapy for Autism Spectrum Disorders ages 0-18	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** covered at 50% of the allowed amount, subject to policy year deductible

BENEFIT	IN-NETWORK	OUT-OF-NETWORK
Skilled Nursing Facility	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible
Home Health and Hospice	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** not covered
Home Infusion	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible **In Alabama,** not covered
Medical Nutrition Therapy Services For adults and children, limited to 6 hours per member per calendar year	Covered at 80% of the allowed amount, subject to policy year deductible	Covered at 60% of the allowed amount, subject to policy year deductible
PEDIATRIC DENTAL BENEFITS		
Policy Year Deductible: $500 per individual for in and out-of-network service combined **Benefits are available up to the end of the month in which the member turns 19. See your benefit booklet for visit and treatment limits.**		
Diagnostic and preventive services Limited to members up to the end of the month in which the member turns 19	Covered at 50% of the allowed amount, subject to policy year deductible	Covered at 50% of the allowed amount, subject to policy year deductible
Basic services Limited to members up to the end of the month in which the member turns 19	Covered at 50% of the allowed amount, subject to policy year deductible	Covered at 50% of the allowed amount, subject to policy year deductible
Major services Limited to members up to the end of the month in which the member turns 19	Covered at 50% of the allowed amount, subject to policy year deductible	Covered at 50% of the allowed amount, subject to policy year deductible
Medically Necessary Orthodontic Services for congenital or hereditary conditions requiring medical treatment and/or corrective surgery Limited to members up to the end of the month in which the member turns 19	Covered at 50% of the allowed amount, subject to policy year deductible	Covered at 50% of the allowed amount, subject to policy year deductible
HEALTH MANAGEMENT BENEFITS (Includes Mental Health Disorders and Substance Abuse)		
Individual Case Management	Coordinates care in event of catastrophic or lengthy illness or injury. For more information, please call 1-800-821-7231.	
Chronic Condition Management	Coordinates care for chronic conditions such as asthma, diabetes, coronary artery disease, congestive heart failure, chronic obstructive pulmonary disease and other specialized conditions.	
Baby Yourself®	A maternity program; For more information, please call 1-800-222-4379. You can also enroll online at **AlabamaBlue.com/BabyYourself.**	
Contraceptive Management	Covers prescription contraceptives, which include: birth control pills, injectables, diaphragms, IUDs and other non-experimental FDA approved contraceptives; subject to applicable deductibles, copays and coinsurance.	
Air Medical Transport	Air medical transportation to a network hospital near home if hospitalized while traveling more than 150 miles from home; to arrange transportation, call AirMed at 1-877-872-8624.	

Useful Information to Maximize Benefits

- *To maximize your benefits, always use in-network providers for services covered by your health benefit plan. To find in-network providers, check a provider directory, provider finder website* ***(AlabamaBlue.com)*** *or call 1-800-810-BLUE (2583).*
- *In-network hospitals, physicians and other healthcare providers have a contract with a Blue Cross and/or Blue Shield Plan for furnishing healthcare services at a reduced price (examples: BlueCard® PPO, PMD). In-network pharmacies are pharmacies that participate with Blue Cross and Blue Shield of Alabama or its Pharmacy Benefit Manager(s). In Alabama, in-network services provided by mental health disorders and substance abuse professionals are available through the Blue Choice Behavioral Health Network. Sometimes an in-network provider may furnish a service to you that is not covered under the contract between the provider and a Blue Cross and/or Blue Shield Plan. When this happens, benefits may be denied or reduced. Please refer to your benefit booklet for the type of provider network that we determine to be an in-network provider for a particular service or supply.*
- *Out-of-network providers generally do not contract with Blue Cross and/or Blue Shield Plans. If you use out-of-network providers, you may be responsible for filing your own claims and paying the difference between the provider's charge and the allowed amount. The allowed amount may be based on the negotiated rate payable to in-network providers in the same area, the average charge for care in the area or in accordance with applicable Federal law.*
- *Please be aware that providers/specialists may be listed in a PPO directory or provider finder website, but not covered under this benefit plan. Please check your benefit booklet for more detailed coverage information.*
- *Bariatric Surgery, Gastric Restrictive procedures and complications arising from these procedures are not covered under this plan. Please see your benefit booklet for more detail and for a complete listing of all plan exclusions.*
- *As a participant in the student health plan, you have access to the following services and benefits when you are traveling over 100 miles from home or outside your community: Emergency Medical Evacuation, Repatriation and Emergency Family Assistance Services, Medical, Travel, Safety, and Legal Assistance and additional benefits. Please visit* ***aes.myahpcare.com*** *for more information.*
- *AHP Live Care is an independent company that Blue Cross and Blue Shield of Alabama has contracted with to allow you to see board certified professionals discreetly and on your terms at no additional cost. To access these services, please visit* ***ahplivecare.com*** *and use the service key and coupon code* ***AHPFREE****.*
- *Student Assistance Program allows 24/7 access, life and wellbeing resources, online and mobile tools are that are free, if you referred to outside resources, you will be responsible for any costs. For more information, please call 1(855)850-4301.*
- *Please refer to your benefit book or contact Blue Cross directly about coverage for your hospital charges and other related medical services. Approval for air medical transportation does not mean that hospitalization and other medical expenses will be covered. All coverage determinations for medical benefits are subject to the terms, conditions, limitations and exclusions of the health plan. Air medical transportation services are provided through a contract with AirMed International, LLC, an independent company that does not provide Blue Cross and Blue Shield of Alabama products. Blue Cross is not responsible for any mistakes, errors or omissions that AirMed, its employees or staff members make. Air medical transportation services terminate if coverage by your health plan ends.*

This is not a contract, benefit booklet or Summary Plan Description. Benefits are subject to the terms, limitations and conditions of the group contract (including your benefit booklet). Check your benefit booklet for more detailed coverage information. Please visit our website, AlabamaBlue.com.