

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to www.wellfleetstudent.com or call toll free 1-877-657-5030. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or

other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-800-318-2596 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	Combined In- <u>Network</u> and <u>Out-of-Network</u> <u>Provider</u> : \$ 500/ individual	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes. In- <u>Network Preventive care</u> , In- <u>Network</u> Physician and Specialist office visits, In- <u>Network</u> Urgent Care Centers, In- <u>Network</u> Outpatient Mental Health/Substance Use benefit, Zero Cost Medications and <u>Prescription Drugs</u> , Pediatric Vision, expenses are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	Combined In- <u>Network</u> and <u>Out-of-Network</u> <u>Provider</u> : \$8,150 individual	The out-of-pocket limit is the most you could pay in a year for covered services.
What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	Premiums, balance-billing charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. See Cigna OAP at <u>Cigna Health Care</u> <u>Provider Directory</u> or call 1-877-657-5030 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network</u> <u>provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical	Services You May	What You	u Will Pay Limitations, Exceptions, & Other Importa		
Event	Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit <u>Deductible</u> does not apply	50% coinsurance	none	
lf you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	\$25 <u>copay</u> /visit <u>Deductible does not apply</u>	50% <u>coinsurance</u>	none	
	Preventive care/screening/ immunization	No charge	50% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
lf you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	50% coinsurance	Preauthorization required but not for Laboratory Procedures.	
n you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	50% coinsurance	Preauthorization required.	
If you need drugs to treat your illness or	Tier 1	\$20 <u>copay</u> /prescription <u>Deductible</u> does not apply	20 <u>copay</u> /prescription 50% <u>coinsurance</u> package sizes	Your benefit is limited to a 30 day supply. For package sizes that exceed a 30-day supply, see the "Retail Pharmacy Supply Limits" section in the	
condition More information about prescription drug coverage is available	Tier 2	\$45 <u>copay</u> /prescription <u>Deductible</u> does not apply	\$45 <u>copay</u> /prescription 50% <u>coinsurance</u> <u>Deductible</u> does not apply	Certificate. <u>Out-of-Network Provider</u> benefits are provided on a reimbursement basis. <u>Claim</u> forms must be	
at <u>www.wellfleetstudent.c</u> om	wellfleetstudent.c Tier 3 \$60 copay/prescription \$60 copay/prescription	\$60 <u>copay</u> /prescription 50% <u>coinsurance</u> <u>Deductible</u> does not apply	received within 90 days. No <u>cost sharing</u> applies to Affordable Care Act (ACA) <u>Preventive Care</u> medications filled at a participating <u>network</u> pharmacy. and Zero Cost Drugs.		
	Specialty drugs	\$60 <u>copav</u> /prescription <u>Deductible</u> does not apply	\$60 <u>copay</u> /prescription % <u>coinsurance</u> <u>Deductible</u> does not apply	Your benefit is limited to a 30 day supply. <u>Out-of-Network Provider</u> benefits are provided on a reimbursement basis. <u>Claim</u> forms must be received within 90 days.	

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.wellfleetstudent.com</u>.

Common Medical Event	Services You May Need	What You In-Network Provider (You will pay the least)	ı Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% <u>coinsurance</u>	50% <u>coinsurance</u>	none
	Physician/surgeon fees	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Preauthorization Required.
Karan maad immadiata	Emergency room care	\$150 <u>copay</u> /visit 20% <u>coinsurance</u>	\$150 <u>copay</u> /visit 20% <u>coinsurance</u>	Benefits will be payable for services received in a hospital emergency department or independent freestanding emergency department
If you need immediate medical attention	Emergency medical transportation	20% coinsurance	20% coinsurance	Including ground and/or air, water transportation.
	Urgent care	\$25 <u>copay</u> /visit <u>Deductible</u> does not apply	50% coinsurance	Treatment for non-life-threatening conditions.
If you have a hospital	Facility fee (e.g., hospital room)	20% coinsurance	50% coinsurance	Subject to Semi-Private room rate unless intensive care unit is required. <u>Preauthorization</u> required.
stay	Physician/surgeon fees	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Preauthorization required.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office visits: \$25 <u>copay</u> /visit <u>Deductible</u> does not apply Outpatient Services, except <u>emergency services</u> and <u>prescription drugs</u> : 20% <u>coinsurance/Deductible</u>	Office visits: 50% <u>coinsurance</u> Outpatient Services, except <u>emergency services</u> and <u>prescription drugs</u> : 50% <u>coinsurance</u>	If you need drugs to treat your condition, see the benefits for <u>prescription drugs</u> . For <u>emergency</u> <u>services</u> , refer to the benefits for <u>emergency room</u> <u>care</u> , <u>emergency medical</u> <u>transportation</u> and/or <u>urgent care</u> .
	Inpatient services	does not apply 20% <u>coinsurance</u>	50% coinsurance	Preauthorization required.
	Office visits	\$25 <u>copay</u> /visit Deductible does not apply	50% coinsurance	Cost sharing does not apply for preventive services. Maternity care may include tests and services
lf you are pregnant	Childbirth/delivery professional services	20% coinsurance	50% coinsurance	described elsewhere in the SBC (i.e., ultrasound). Up to 48 hours for normal vaginal delivery and 96 hours (not including the day of surgery) for a
n you are pregnant	Childbirth/delivery facility services	20% coinsurance	50% coinsurance	caesarean section delivery unless the caesarean section delivery is the result of <u>Complications of</u> <u>Pregnancy</u> . <u>Preauthorization</u> required for all inpatient maternity care after the initial 48/96 hours.

Common Medical	Services You May	What You	ı Will Pay	Limitations, Exceptions, & Other Important		
Event	Need	In-Network Provider	Out-of-Network Provider	Information		
	Home health care	(You will pay the least) 20% <u>coinsurance</u>	(You will pay the most) 50% <u>coinsurance</u>	Preauthorization required. Limited to 60 visits per Policy Year.		
	Rehabilitation services	Inpatient Facility: 20% <u>coinsurance</u> Outpatient: 20% <u>coinsurance</u>	Inpatient Facility: 50% <u>coinsurance</u> Outpatient: 50% <u>coinsurance</u>	erequired.Outpatient Includes Physical, Occupational, and Speech therapies. Limited to 35 visits for each therapy for Physical, Occupational, and Speech therapy. The Maximum Visits do not apply to Rehabilitation Services for a Mental Health Disorder or Substance Use Disorder.Includes Physical, Occupational and Speech Therapies. Limited to 35 visits for each therapy for Physical, Occupational and Speech Therapies. Limited to 35 visits for each therapy for Physical, Occupational, and Speech therapy. The Maximum Visits do not apply to Habilitation		
If you need help recovering or have other special health needs	ing or have	50% <u>coinsurance</u>	Therapies. Limited to 35visits for each therapy for Physical, Occupational, and Speech therapy. The			
	Skilled nursing care	20% coinsurance	50% coinsurance	<u>ce</u> <u>Preauthorization</u> required.		
	Durable medical equipment	20% coinsurance	50% <u>coinsurance</u>	Preauthorization is required for over \$500.		
	Hospice services	20% coinsurance	50% coinsurance	none		

Common Medical	Services You May	What Yoเ	What You Will Pay Limitations, Exception			
Event	Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information		
	Children's eye exam	No charge <u>Deductible</u> does not apply	No charge <u>Deductible</u> does not apply	To the end of the month when the Insured Person turns age 19. Limited to 1 visit per Policy Year.		
lf your child needs dental or eye care	Children's glasses	No charge <u>Deductible</u> does not apply	No charge <u>Deductible</u> does not apply	To the end of the month when the Insured Person turns age 19. Limited to 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year.		
	Children's dental check-up	No charge	No charge	Limited to 2 exams every 12 months to the end of the month in which the Insured Person turns age 19. For Preventive Dental Care.		

## Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Acupuncture	<ul> <li>Dental care (Adult)</li> </ul>	Routine foot care		
Bariatric surgery	<ul> <li>Infertility treatment</li> </ul>	<ul> <li>Weight loss programs</li> </ul>		
Cosmetic surgery	Long-term care			

 Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

 • Chiropractic care – limited to 35 visits per Policy Year
 • Hearing aids - limited to 1 hearing aid per ear period
 • Non-emergency care when traveling outside the U. S. (\$10,000 maximum per Policy Year)

- Private-duty nursing (While confined)
- Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: <u>http://www.tdi.texas.gov/consumer/index.html</u>; or contact Wellfleet Insurance Company, toll free 1-877-657-5030. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: <u>http://www.tdi.texas.gov/consumer/index.html</u>.

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Not Applicable.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al (877) 657-5030. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa (877) 657-5030. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 (877) 657-5030. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' (877) 657-5030.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

	Peg is Having a Baby
(9	months of in-network pre-natal care and a
	hospital delivery)

The plan's overall deductible	\$500
Specialist coinsurance/copayment	\$25
Hospital (facility) coinsurance	20%
Other coinsurance	20%

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$500
Copayments	\$10
<u>Coinsurance</u>	\$2,400
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$2,970

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The <u>plan's</u> overall <u>deductible</u>	\$500		
Specialist coinsurance/copayment	\$25		
Hospital (facility) <u>coinsurance</u>	20%		
Other <u>coinsurance</u>	20%		
This EXAMPLE event includes services like:			

 Inis EXAMPLE event includes services like:

 Primary care physician office visits (including disease education)

 Diagnostic tests (blood work)

 Prescription drugs

 Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

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Cost Sharing	
Deductibles	\$500
Copayments	\$900
Coinsurance	\$100
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$1,520

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$500
Specialist coinsurance/copayment	\$25
Hospital (facility) coinsurance	20%
Other <u>coinsurance</u>	20%
This EXAMPLE event includes services Emergency room care (including medical	like:
supplies)	
Diagnostic test (x-ray)	
Durable medical equipment (crutches)	

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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## In this example, Mia would pay:

Cost Sharing	
<u>Deductibles</u>	\$500
Copayments	\$200
Coinsurance	\$300
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,000

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

#### NOTICE OF NON-DISCRIMINATION AND ACCESSIBIILITY REQUIREMENTS

The Company complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Company does not exclude people or treat them worse because of their race, color, national origin, age, disability, or sex.

The Company provides free aids and services to people with disabilities to communicate effectively with us, such as:

- 1. Qualified sign language interpreters
- 2. Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose first language is not English when needed to communicate effectively with us, such as:

- 1. Interpreters
- 2. information translated into other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that Wellfleet Insurance Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Civil Rights Coordinator PO Box 15369 Springfield, MA 01115-5369 (413) 733-4540 civilcoordinator@wellfleetinsurance.com

You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue SW., Room 509F, HHH Building Washington, DC 20201 800-868-1019; 800-537-7697 (TDD) Complaint forms are available at <a href="https://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

The Company complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

#### LANGUAGE ASSISTANCE PROGRAM

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Please call (877) 657-5030.

ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al (877) 657-5030.

請注意:如果您說中文 (Chinese),我們免費為您提供語言協助服務。請致電: (877) 657-5030.

XIN LƯU Ý: Nếu quý vị nói tiếng Việt (Vietnamese), quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi (877) 657-5030.

알림: 한국어(Korean)를 사용하시는 경우 언어지원서비스를 무료로 이용하실 수 있습니다. (877) 657-5030번으로 전화하십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog (Tagalog), may makukuha kang mga libreng serbisyo ng tulong sa wika. Mangyaring tumawag sa (877) 657-5030.

ВНИМАНИЕ: бесплатные услуги перевода доступны для людей, чей родной язык является **русском (Russian)**. Позвоните по номеру (877) 657-5030.

تنبيه: اذا تنك شدحتة قيبر عا (Arabic)، نافت امدخ قد عاسما التي غلا المي المحتم الله عاجر لا لاصتلاً ب 657-5030 (877).

ATANSYON: Si w pale **Kreyòl ayisyen (Haitian Creole)**, ou kapab benefisye sèvis ki gratis pou ede w nan lang pa w. Tanpri rele nan (877) 657-5030.

ATTENTION : Si vous parlez **français (French)**, des services d'aide linguistique vous sont proposés gratuitement. Veuillez appeler le (877) 657-5030.

UWAGA: Jeżeli mówisz po polsku (Polish), udostępniliśmy darmowe usługi tłumacza. Prosimy zadzwonić pod numer (877) 657-5030.

ATENÇÃO: Se você fala português (Portuguese), contate o serviço de assistência de idiomas gratuito. Ligue para (877) 657-5030.

ATTENZIONE: in caso la lingua parlata sia l'italiano (Italian), sono disponibili servizi di assistenza linguistica gratuiti. Si prega di chiamare il numero (877) 657-5030.

ACHTUNG: Falls Sie **Deutsch (German)** sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufen Sie (877) 657-5030 an.

注意事項:日本語(Japanese)を話される場合、無料の言語支援サービスをご利用いただけます。(877) 657-5030 にお電話ください。

## **یسارف** امشدنابز رگا : بنتوج **(Farsi)** دباشد می امشد ارتیاخ در ن ایگار طور مدبی نابز دادما ت امدخ ،ت اسر. 657-5030 (877) تماس بگیرید.

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CEEB TOOM: Yog koj hais Lus Hmoob (Hmong), muaj kev pab txhais lus pub dawb rau koj. Thov hu rau (877) 657-5030.

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PAKDAAR: Nu saritaem ti **llocano (llocano)**, ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Maidawat nga awagan iti (877) 657-5030.

DÍÍ BAA'ÁKONÍNÍZIN: Diné (Navajo) bizaad bee yániłti'go, saad bee áka'anída'awo'ígíí, t'áá jíík'eh, bee ná'ahóót'i'. T'áá shoodí kohjį' (877) 657-5030 hodíilnih.

OGOW: Haddii aad ku hadasho Soomaali (Somali), adeegyada taageerada luqadda, oo bilaash ah, ayaad heli kartaa. Fadlan wac (877) 657-5030

# ગુજરાતી (Gujarati) ચુના: જો તમે જરાતી બોલતા હો, તો િનઃલ્કુ ભાષા સહાય સેવાઓ તમારા માટ ઉપલબ્ધ છ. ફોન કરો (877) 657-5030

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