



# VISIT THE **AUBURN UNIVERSITY MEDICAL CENTER/ WARHAWK HEALTH SERVICES** FOR YOUR MEDICAL NEEDS



Services received at the Student Health Center (SHC) are covered at 100% after a \$25 copay. Students must first use the SHC for outpatient treatment and obtain referrals before using other providers and facilities outside of the SHC. A referral will be submitted to Blue Cross and Blue Shield of Alabama electronically by the SHC. Only one referral is required for each injury or sickness per plan coverage period. For members age 18 and over, no benefits will be paid without a referral from the SHC.

**Without a referral, medical services received outside of the SHC are not typically covered. The following are the only exceptions:**

- ▶ Medical emergency / Accident
- ▶ SHC is closed
- ▶ Medical care received at another facility during break or vacation periods
- ▶ Medical care received at a location more than 50 miles from campus
- ▶ Medical care obtained when student is no longer able to use the SHC due to a change in the student status
- ▶ Maternity, obstetrical and gynecological care
- ▶ All dental care or treatment



**BlueCross BlueShield  
of Alabama**

*We cover what matters.*

An independent licensee of the Blue Cross and Blue Shield Association

# GET THE MOST FROM YOUR STUDENT HEALTH INSURANCE PLAN!



**REGISTER FOR *my*BLUECROSS** to access the tools and services available to you


**Create your myBlueCross account.** To do this, visit **AlabamaBlue.com/Register** and enter the required information. You will need your group number to complete this part of the registration process. **Your group number is 63714.** Once you are registered and logged in, you can find your virtual ID card, access plan materials, find a doctor, view your claim statements and more!

\*To view your plan materials, visit **myahpcare.com**, search for Auburn/Auburn University at Montgomery and then click the "Benefits" tab.

## GET TO KNOW YOUR **BLUE CROSS ID CARD**

- 1** The contract holder's name will appear on the card, but any covered family member may use it.
- 2** The contract number is unique to the contract holder's health plan (with or without any covered family members).
- 3** The group number is unique to the Student Health Plan.
- 4** The effective date is the start of current plan benefits.
- 5** The health plan's in and out-of network deductibles and out-of-pocket maximums appear here.
- 6** The prescription drug plan's in-network deductible and out-pocket maximum along with the dental plan's deductible appear here (if applicable).

*The back of the ID card has our contact information for use by the contract holder and any covered family members plus contact information for use by providers.*

 <b>BlueCross BlueShield</b>		
<b>1</b> Subscriber Name <b>JANE SMITH</b>		In-Ntwk Ded: \$xxx
<b>2</b> Contract Number <b>ABC012345678</b>		Out-of-Ntwk Ded: \$xxx
<b>3</b> Group Number <b>01234</b>		In-Ntwk OOP: \$xxx
<b>4</b> Effective Date <b>01-01-2017</b>		Out-of-Ntwk OOP: \$xxx
Rx BIN Number <b>001234</b>		
<b>HEALTH DENTAL PAC</b>		In-Ntwk Drug Ded: \$xxx
		In-Ntwk Drug OOP: \$xxx
		Dental Ded: \$xxx
		