

Missouri State University

Now that you are enrolled, get your ID card! You will need the Member ID and Group Number that will be listed in your AHP Account.

Follow these simple steps:

1. Go to myahpcare.com/register.

Use your Missouri State email address when you do this! You will also need your Missouri State Student ID number to register.

2. Once you get into your AHP Account, locate your Member ID (SR ID) and Group Number.

3. Go to uhcsr.com and enter Missouri State University as your school's name. The first time, you will have to Create an Account. You will need that Member ID (SR ID) you got from the AHP Account in Step 2.

4. Once you get in, click on "ID Card" and you can view it, print it or request one by mail (make sure your mailing address is correct! If it is not, check with the school).

5. In your UHCSR account, you can also see detailed benefit information. Look around the website! There are tons of tools and resources here for you.

**Visit missouristate.myahpcare.com
for more information regarding your plan**

How will I know what I owe, and what my insurance pays when I see a Doctor?

Your claims are handled through a claims administrator, HealthSmart. When you visit In-Network providers, they will file claims for you! Every time you receive care and a claim is filed for services you received, a summary, also called an Explanation of Benefits (EOB), will be sent to you electronically.

If you do not want to receive your EOB's electronically, you still have the option to receive a paper copy. To receive paper EOB's, visit myhealth.healthsmart.com, click on "My Account" in the navigation bar, then select "Manage". Select "No" for Go Green, and "Save Preferences."

To create a HealthSmart account:

1. Go to myhealth.healthsmart.com. Click on create account.
2. Once you have created a HealthSmart account, you have access to all the tools to manage your health in one place: view claims, track your deductible & out-of-pocket costs, and find a provider. Login 24/7 at myhealth.healthsmart.com
3. You can also download the HealthSmart app; view mobile app information [here](#).

