

HCSC Statement on Member Coverage for COVID-19
March 6, 2020

HCSC is closely monitoring activity around the 2019 Novel Coronavirus (COVID-19). We are committed to helping our members, employer customers and our own employees stay informed about COVID-19 and assisting those who might be affected.

Effective immediately, HCSC will not require prior authorization and will not apply member co-pays or deductibles for testing to diagnose COVID-19 when medically necessary and consistent with Centers for Disease Control guidance. This will apply to all members insured by us. Many of our members are covered under a health plan that is self-insured by their employer. We are assisting employers in making decisions about their health plans. For questions about your coverage, members should call the number on the back of their ID card.

With regard to treatment for COVID-19, HCSC plans cover medically necessary health benefits, including physician services, hospitalization and emergency services consistent with the terms of your benefits. Any patient experiencing illness should contact their doctor. We stand ready to aid doctors, hospitals and federal, state and local public health organizations in serving our members and our communities.