

Step 1: Obtain your Medical ID Card



Health Plan: (80840) 911-87601-04
United Healthcare Options PPO

Group Number: 76570148

PASADENA CITY COLLEGE

Member ID#: [REDACTED]
Member Name: [REDACTED]
Policy: 5521922

UHC Global Network Provider Services: (877) 370-4094

Payer ID: USN01

UHC Global Provider Search: www.whyuhc.com/us1

Provider Claims Mailing Address: UHC Global P.O. Box 30526 Salt Lake City, UT 84130-0526

From: "enrollment@visit-aci.com" <enrollment@visit-aci.com>

Date:

To:

Subject: Enrollment Confirmation

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you for your insurance enrollment.

Name:

Member ID #:

Policy:

Effective Dates: January 7, 2022 to May 27, 2022

Obtaining Your ID Card / Confirmation of Coverage: To obtain your insurance identification Confirmation of Coverage (if applicable), click [HERE](#).

Please note that no ID card will be mailed to you. Please print or save your electronic ID with you at all times. You will need to enter the requested information to verify your identity.

1

Obtain your ID card before visiting a doctor

2

Method 1: Check your PCC email account for an email from "enrollment@visit-aci.com" OR with a subject of: "Enrollment Confirmation".

Benefit Information

[Plan Snapshot](#)

[Brochure](#)

[Master Policy](#)

[Prescription Drugs](#)

[Request My ID Card](#)

3

Method 2: If you cannot locate the email from step 2, please visit <https://pasadena.myahpcare.com/benefits>. Find the "Request My ID card" link in the Benefit Information Section

Request Insurance Identification Card

First Name*

[REDACTED]

Last Name*

[REDACTED]

Email*

[REDACTED]

Date of birth*

[REDACTED]

School Name*

pasadena

Submit

4

Submit a request for a new ID card using the form. A new ID card will be sent to you within 24hrs.

Step 2: Find a Network Provider



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2022-2023

Pasadena City College

Welcome to My AHP Care! Your one stop to find information about the insurance your school provides.

[Explore the Plan](#)

[Dental and Vision](#)

Already Enrolled?

[Access my Account](#)



Benefits

[Click Here for plan details](#)



Enroll/Cost

[Click Here for plan costs and to enroll in the plan](#)



Find a Provider

[Click Here to find a provider](#)

1

Once you have obtained your medical card, you can now proceed to finding a provider.

2

Go to: <https://pasadena.myahpcare.com> and select the “Find a Provider Tile”

Find a Provider

[Find a Provider](#)

Account Information

COVID-19 Resources

3

Find and select the “Find a Provider” link.

Options PPO Health Plan

With the **Options PPO Health Plan**, you can use any doctor, clinic, hospital or health care facility in our national network.

Seeing an out-of-network provider will likely cost you more.

[Search the network for your healthcare provider](#)



Health care providers who are in our network have agreed to charge lower prices, which helps lower your health care costs. Select a plan to see if your doctor, facility, or clinic is in the network.

[Search the network: Options PPO](#)

[Facilities not in network \(PDF\)](#)

4

Find and click on the “Search the network: Options PPO” link.

Step 2: Find a Network Provider

can we help you find near:

Pasadena, CA 91106

[Change Location >](#)

URGENT CARE

[Search](#)

Find Care by Category



People

Doctors, medical



Places

Hospitals, clinics, labs,



Services and
Treatments



Care by
Condition



Cost Estimates

Treatment for common

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Change the location to a zip nearby. Use the search bar to search or the buttons under the search bar to narrow your search results.

6

Once you have made an appointment, be sure to bring a copy of your insurance card to share with the provider so that they can bill your insurance company.

Carry this card at all times. To find a provider, verify coverage, or for language assistance, call Administrative Concepts, Inc. at (888) 585-9033.

Non - UHCG Claims Mailing Address:

Administrative Concepts, Inc. P.O.
Box 4000
Collegeville, PA 19426
Payor ID: 22384

Non-UHCG Network Providers: For questions about benefits or eligibility, call Administrative Concepts Inc. at (888) 585-9033. Coverage for medical treatment subject to patient's eligibility on the date of service, terms, limitations, and exclusions of the policy. File claims electronically to Payer ID above or mail claims to the address indicated above.

NOTICE: Possession of this card does not guarantee coverage or payment for a service or procedure.

Prescriptions:



EXPRESS SCRIPTS®

Rx Bin: 610014
Rx Group: PASADENACC22

(800) 400-0136
www.express-scripts.com

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If for any reason a provider is having difficulty verifying your coverage, please ask them to contact the insurance company using the phone number located on the back of your ID card.