

HELPFUL REMINDERS

- Always use participating network pharmacies to save more money. To find a network pharmacy, visit the Prescription Drug Information page on the Web site listed on your ID card. You can print a network pharmacy directory or use our pharmacy locator for the most up-to-date information. You can also call Caremark, the independent company your health plan has chosen to administer your pharmacy benefits, toll free at 1-888-963-7290.
- Show your ID card to the pharmacist before you receive your prescriptions.
- Completely fill out Part One of the prescription drug claim form and attach your prescription receipts.
 - Use a separate form for each family member. Don't attach more than one family member's receipts to one claim form.
 - Keep a copy for your records.
- Make sure your prescription receipts show the dates your prescriptions were filled; the name and address of your pharmacy; and the name, strength, quantity, and days supply you received. Your receipts should also show the National Drug Code (NDC) numbers for your prescriptions, your prescription numbers and the amounts you paid for them.
- If you need help or have questions, call the Customer Service number printed on your ID card or in your health benefits booklet or policy. You can also visit the Web site indicated on your ID card for assistance.
- Mail your prescription drug claim form to:

**Caremark
Prescription Drug Claim Processing Center
P.O. Box 52059
Phoenix, AZ 85072-2059**

SAVE MONEY WITH GENERICS! If you want to lower your prescription drug costs, consider using generic drugs. Generic drugs are widely recognized as quality medications. You can expect the same clinical results as brand-name drugs at a lower cost. The color and shape of a generic drug may be different from its brand-name counterpart, but the active ingredients are the same for both. Generic drugs must meet the same U.S. Food and Drug Administration (FDA) quality standards as brand-name drugs. The next time your doctor writes you a prescription, ask if a generic is available to help you save money. When you take your prescription to the pharmacy, tell your pharmacist you would like a generic drug.
