

# How To File A Claim 2019-2020



All medical claims from providers and students should be mailed to:

Commercial Travelers  
70 Genesee Street  
Utica, NY 13502

File claims within 30 days of Injury or first treatment for a Sickness or as soon as reasonably possible. Bills should be received by Commercial Travelers within 90 days of service. Bills submitted after one year will not be considered for payment except in the absence of legal capacity. If filing an intercollegiate sports injury claim, you must complete a claim form and mail it to the address above. Claim forms are available by calling Academic HealthPlans at 1-855-857-2678, or may be downloaded online at [sagu.myahpcare.com/claims](http://sagu.myahpcare.com/claims).

Claim Inquiries Please Contact:  
Commercial Travelers  
Medical Providers Call: 1-800-756-3702

If you have any questions regarding our Student  
Health Insurance Plan, call or email  
Academic HealthPlans at:



1-855-857-2678



support@ahpcare.com