



St. Edward's University Health & Counseling Center FAQ

Ascension Medical Group new partnership services for 2021

About us

St. Edward's University Health & Counseling Center (HCC) together with Ascension Medical Group Seton provides a convenient, low cost option for acute, preventive, and wellness focused primary care services for all currently enrolled students and St. Edward's University employees. Healthcare coordination can help you get healthy and stay healthy in all aspects of your life. The Ascension Medical Group Seton providers within the HCC can refer patients to specialists as needed and services provided at the HCC can also be shared with your personal primary care physician.

Where is the HCC located?

3001 South Congress, Lady Bird Johnson Hall #100, Austin, TX 78704

How do I contact HCC?

For health services call 512-324-4940 or fax 512-324-4941

What services will HCC provide?

Medical services

- Annual exams
- Sports physicals
- Acute illness and minor injury visits
- Immunizations
- Chronic disease management

Medication management services

- Medication reviews

Fitness and nutrition services

- Nutrition counseling

Laboratory services

- Blood sugar level testing
- Urinalysis
- Strep & mono test
- Pregnancy & STD testing
- Flu shot
- General labs

What are the HCC hours?

Monday - Friday 8 a.m.-5 p.m. *Last appointment is available at 4:30 p.m.

How do I schedule an in-person or virtual appointment?

You may schedule an in-person or virtual appointment by calling 512-324-4940 or visiting the [HCC website](#) for the online scheduling link (coming soon). For health concerns, we encourage you to first get started with a virtual care appointment. While virtual care appointments are available, options vary based on your health insurance provider.

What should I do if I need medical attention after the HCC has closed?

It depends on your symptoms. If it is an emergency, contact 911. If you need immediate medical attention, but are able to transport yourself, call the nearest ER. For non emergent medical concerns, Ascension Seton Express Cares are open 7 days a week in the greater Austin area for weekend and after hours appointments. For express care appointments, please call 833-589-0524. If it is something that can wait, consider scheduling an appointment for the next day.

Can I use the Student Health Insurance Plan (SHIP) or SEU employee insurance at HCC?

Yes, the HCC accepts both the Student Health Insurance Plan (SHIP) and the SEU employee insurance and has a discounted self-pay option. Non-SHIP students and SEU employees will be responsible for paying their private insurance's copay or the discounted self-pay option is available.