# HIPAA NOTICE OF PRIVACY RIGHTS

# THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

## PLEASE REVIEW IT CAREFULLY.

This Notice of Privacy Rights is provided to you in connection with your health insurance provided by Sirius America Insurance Company (referred to herein as "we," "our" or "us").

### I. <u>OUR DUTIES</u>

We are required, by Federal law, to maintain the privacy of Protected Health Information. Furthermore, we are required to provide you with notice of our legal duties and privacy practices with respect to Protected Health Information. "Protected Health Information" includes any identifiable information that we obtain from you or others relating to your physical or mental health, the health care you have received, or payment for your health care.

We are required to abide by the terms of this Notice of Privacy Rights currently in effect. We reserve the right to change the terms of this Notice of Privacy Rights and to make the new notice provisions effective for all Protected Health Information we maintain. In the event we change this Notice of Privacy Rights we will post the new notice to the Sirius America website.

### II. YOUR INDIVIDUAL RIGHTS

With respect to Protected Health Information, you have the following rights:

- 1. The right to request restrictions on certain uses and disclosures of Protected Health Information, including the uses and disclosures listed in this Notice of Privacy Rights as well as permitted disclosures. However, we are not required to agree to a requested restriction.
- 2. The right to reasonably request to receive confidential communication of Protected Health Information by alternative means or at alternative locations.
- 3. The right to inspect and copy your Protected Health Information in our records, <u>except</u> for:
  - Psychotherapy notes;
  - Information compiled in reasonable anticipation of, or for use in, a civil, criminal, or administrative action or proceeding;
  - Protected Health Information that is subject to a law prohibiting access to that information; <u>or</u>
  - Protected Health Information obtained from someone other than us, if such Protected Health Information is obtained under a promise of confidentiality and the access requested would be reasonably likely to reveal the source of the information.
- 4. We may also deny your request to inspect and copy your Protected Health Information <u>if</u>:

- A licensed health care professional determines that the access requested is reasonably likely to endanger your life or physical safety, or the life or physical safety of another person;
- The Protected Health Information makes reference to another person and a health care professional determines that the access requested is reasonably likely to cause substantial harm to such other person; or
- A licensed health care professional determines that the access requested by you or your personal representative is reasonably likely to cause substantial harm to you or another person.

In the event we deny access on one of the above four grounds, you have the right to have the denial reviewed in accordance with applicable law.

- 5. The right to amend your Protected Health Information contained in our records. However, we are not required to amend the information <u>if</u> the information: (i) was not created by us; (ii) is not part of your medical or billing records; (iii) is not available for inspection; <u>or</u> (iv) the information is accurate and complete.
- 6. The right to receive an accounting of disclosures of Protected Health Information made by us in the six (6) years prior to the date on which the accounting is requested, <u>except</u> for disclosures:
  - To carry out payment and health care operations as provided below;
  - For notification purposes, as provided by law;
  - For national security or intelligence purposes, as provided by law;
  - To correctional institutions or law enforcement officials, as provided by law; or
  - That occurred prior to July 1, 2017 (Effective Date of Notice).
- 7. The right to obtain a paper copy of this Notice of Privacy Rights upon request if you are viewing it electronically.

#### III. USES AND DISCLOSURES OF PROTECTED HEALTH INFORMATION

Under Federal law, we are permitted to use and disclose Protected Health Information, without your authorization, for the purposes of treatment, payment, and health operations.

- <u>Treatment:</u> We do not provide treatment.
- <u>Payment:</u> Payment refers to activities involving collection of premium and payment of claims. Examples of uses and disclosures for the purposes of payment include: (i) sharing Protected Health Information with other insurers to determine coordination of benefits, the administration of claims,

determining coverage, and providing benefits; and (ii) sharing Protected Health Information with third party administrators for the processing of claims.

• <u>Operations:</u> Operations refers to the business functions necessary for us to operate, such as quality assurance activities, audits, and complaint responses. Examples of uses and disclosures for operations purposes include: (i) using Protected Health Information for the purpose of underwriting and calculating premium rates; (ii) using Protected Health Information to perform legal, actuarial, and auditing services; (iii) disclosing Protected Health Information when responding to complaints; and (iv) use of Protected Health Information for general data analyses and long-term management and planning.

We may also use and disclose your Protected Health Information for other purposes permitted or required by law, including:

- To you, as the covered individual.
- To a personal representative designated by you to receive Protected Health Information or a personal representative designated by law such as the parent or legal guardian of a child, or the surviving family members or representative of the estate of a deceased individual.
- To the Secretary of the United States Department of Health and Human Services, or any employee thereof, as part of an investigation to determine our compliance with HIPAA and the HIPAA Privacy Rules.
- To a business associate as part of a contracted agreement to assist us with our business activities. We require these business associates to appropriately safeguard the privacy of your Protected Health Information.
- For any purpose required by law, provided the use or disclosure complies with and is limited to the relevant requirements of such law.
- To an appropriate government authority as required by law if we suspect child abuse or neglect, or if we believe you to be the victim of abuse, neglect, or domestic violence.
- To a health oversight agency for oversight activities authorized by law.
- In connection with judicial and administrative proceedings, including disclosures in response to a court order, subpoena or discovery request.
- As required for law enforcement purposes.
- To a coroner or medical examiner consistent with law.
- To cadaveric organ, eye or tissue donation programs.
- For specialized government functions (e.g., military and veterans activities, national security and intelligence).

• As required to comply with Workers' Compensation or other similar programs established by law.

The examples of permitted uses and disclosures listed above are not provided as an all inclusive list of the ways in which Protected Health Information may be used or disclosed. They are provided to describe in general the types of uses and disclosures that may be made.

Other uses and disclosures of your Protected Health Information may be made only with your written authorization unless otherwise permitted or required by law. You may revoke such authorization at any time by providing written notice to us that you wish to revoke an authorization. We will honor a request to revoke as of the day it is received and to the extent that we have not already used and disclosed your Protected Health Information in good faith based on your prior authorization.

#### IV. COMPLAINTS REGARDING YOUR PRIVACY RIGHTS

If you believe that your privacy rights have been violated, you may file a complaint with us or with the Secretary of the United States Department of Health and Human Services (the "Secretary"). The Secretary can be contacted at the following address: Hubert H. Humphrey Building, 200 Independence Avenue SW, Washington, DC 20201.

If you would like to file a complaint with us, address your complaint to us at the location listed in the section below entitled "Contact Us." You will not be retaliated against for filing a complaint.

#### V. <u>CONTACT US</u>

You may exercise the rights described in this Notice of Privacy Rights by contacting the office identified below. The contact is:

Legal Department Sirius America Insurance Company 140 Broadway, 32<sup>nd</sup> Floor New York, NY 10005

#### VI. <u>EFFECTIVE DATE</u>

The effective date of this Notice of Privacy Rights is July 1, 2017.