

## Health Questions?

Call 1-888-247-BLUE (2583)  
for 24/7 Nurse Care Line



### There when you need us.

Have a question about your health? Talk to a professionally trained, registered nurse 24 hours a day, seven days a week. They're ready when you are—whether between classes, after hours, or over the weekend.

### Choose the Right Option for You

Calling the 24/7 Nurse Care is a quick way to find out if you should see a doctor, go to an emergency room, or treat it yourself at home or on campus.

### We'll call you

Depending on your type of illness or injury, a registered nurse will call to see how you're responding to the treatment.

### Confidentiality

Your information is kept secure, in accordance with our policy on confidentiality.



### Quick Facts

#### Cost

\$0 for members

#### Hours

All day, all night.

#### Uses

Get expert guidance for treatment of:

- fever
- dizziness
- cuts
- general discomfort

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID Card (TTY: **711**).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: **711**).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: **711**).



MASSACHUSETTS

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