

Care after hours –  
when and where  
you need it –  
just got easier.

## Introducing Virtual Visits

Powered by  
**MDLIVE**<sup>®</sup>



### Convenient

Access where mobile app, online video or telephone is available



### Professional

Board-certified doctors, prescriptions sent electronically to your pharmacy of choice



### Cost effective

Potential to avoid high-cost urgent care and emergency room visits

**Virtual visits provide a live consultation between you and an MDLIVE doctor for many nonemergency medical and behavioral health needs.**

The Virtual Visits program offers you:

- Convenience, with MDLIVE doctors available after the Student Health Center closes<sup>1</sup>
- Seamless access to the Virtual Visits portal from Blue Access for Members<sup>SM</sup>

**For more information, call 888-680-8646<sup>2</sup> or visit [MDLIVE.com/bcbstx](https://MDLIVE.com/bcbstx).**

<sup>1</sup>Student Health Center hours vary by school. Check with your school for hours of operation.

<sup>2</sup>Students enrolled in the AcademicBlue Student Health Plan are responsible for any applicable copay. Students not enrolled in the AcademicBlue Student Health Plan should call MDLIVE for specific pricing.

Virtual visits may not be available on all plans. Non-emergency medical service in Idaho, Montana and New Mexico is limited to interactive audio/video (video only). Non-emergency medical service in Arkansas is limited to interactive audio/video (video only) for initial consultation.

MDLIVE is a separate company that operates and administers the virtual visits program for Blue Cross and Blue Shield of Texas.

AcademicBlue is offered by Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association. Blue Cross<sup>®</sup>, Blue Shield<sup>®</sup> and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.

Blue Cross and Blue Shield of Texas complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sexual orientation, gender identity or sex.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-710-6984 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-710-6984 (TTY: 711).