



What's Staying the Same vs What's Changing

Transition from Wellfleet to Blue Cross Blue Shield of Texas

University of Dallas is updating its Student Health Insurance Plan carrier for the 2026–2027 academic year. Below is a brief overview to help you know exactly what to expect.

What's Staying the Same

- Coverage requirements for enrolled students
- Medical care for illness, injury, and preventive services continues
- Mental health and wellness services remain available
- Prescription drug coverage is still included
- Coverage continues without interruption for enrolled students

What's Changing

- Changing from Wellfleet to Blue Cross Blue Shield of Texas (BCBSTX).
- New insurance ID cards for covered students
- Provider network may be different. Students should verify that their providers are in-network with BCBSTX.
- New member tools, including a BCBSTX online portal and mobile app
 - Find in-network providers
 - Review benefits and claims
 - Manage prescriptions

What Should Students Do Next

- Watch for your new BCBSTX ID card
- Confirm your doctors and pharmacy are in BCBSTX's network
- Download the Blue Cross Blue Shield of Texas mobile app
- Save updated member support contact information

For more information, contact help.ahpcare.com or visit udallas.myahpcare.com.

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