

We want to let you know about a change to the pharmacy network used by Express Scripts, which manages our UK prescription benefit.

Kroger has announced its intent to withdraw from the Express Scripts network beginning January 1, 2023. This is a nationwide issue involving Kroger and Express Scripts. UK was not involved in the decision.

We are exploring every option to see if a resolution might be possible to avoid any disruption to your options for receiving prescriptions.

In the meantime, to help you prepare for this change, Express Scripts has a [full list of in-network pharmacies](#) you can use to fill your prescriptions.

You can also call Express Scripts at 1-800-282-2881 if you have any questions. If you have general questions about your prescription benefit, you can call Know Your Rx at 855-218-5979 or email [KYRx@uky.edu](mailto:KYRx@uky.edu).

To transfer a prescription to a new pharmacy, you can:

- Take your prescription bottle to your new pharmacy, and they'll contact your current pharmacy to transfer your prescription.
- Call your new pharmacy and ask them to transfer your prescription.
- Ask your doctor to contact your new pharmacy with your prescription information.

### **UK Retail Pharmacies**

This may be a great time to explore the benefits of using one of the UK Retail Pharmacies. They offer a wide variety of services including free mail delivery for most prescriptions, eight full-service locations -- on campus and off, a Specialty Pharmacy, the only 24/7 pharmacy inside New Circle Road (inside Chandler Hospital), vaccinations, and more.

To transfer prescriptions to a UK Retail Pharmacy, [click this link](#) and fill out the short form. The pharmacy will handle the rest. Please consult the [Pharmacy website](#) for more details on services and a list of locations.

You can also call 833-333-UKRx (8579) to learn more about UK Retail Pharmacies.

Sincerely,

Richard Amos  
Chief Benefits Officer

