

Updates for the University of Kentucky Student Insurance Plan for the 20-21 year plan

Anthem Blue Cross has been selected as the new University of Kentucky Student Health Insurance Plan **claims payor** for the 2020-2021 Plan year. This decision was made to provide a better experience for students. This means you will have a new ID number, ID card, and address for sending claims to.

What's New?

- The [Sydney Health App](#) through Anthem is available via web and mobile. The app allows you to access an ID card, view plan benefits, claims details, and an Explanation of Benefits, and find in-network providers.
- Claims will now be viewed through the [Anthem member portal](#) via desktop or the [Sydney Health App](#).

What's remaining the same?

- **Anthem PPO** is the provider network for Medical and Pharmacy benefits. Anthem offers access to a wide provider network nationwide. Visit [anthem.com/find-care](https://www.anthem.com/find-care) to find an in-network doctor or hospital.
- Anthem value-added benefits include Vision and Hearing Discounts, special pricing on fitness club memberships, and discounts on many products and services promoting better health and well-being.
- **AHP** will continue to provide enrollment, waiver, billing, and Customer Care.

Students will be receiving new Anthem ID cards and will receive instructions on how to access their ID card online. Current ID cards will no longer be valid after August 14, 2020.

Open enrollment for the 2020-2021 Student Health Insurance Plan begins July 31, 2020.

If you are no longer a student meeting eligibility at University of Kentucky, please contact [AHP](#) or Chavae Mock, Student Health Plan Administrator, at studenthealthplan@uky.edu for coverage options.