UT Benefits
The University of Texas System

Student Health Insurance Program | Know Where To Go For Care

To learn more about your benefits, use the link **https://myahpcare.com/wp-content/uploads/UTS_PHF-26-27.pdf**

					
	BCBSTX 24/7 NURSELINE	**VIRTUAL CARE 24/7**	**PRIMARY PHYSICIAN VISIT**	**URGENT CARE CENTER** VISIT**	**EMERGENCY ROOM** VISIT**
MEMBER COST	FREE	FREE	$30 COPAY	$35 COPAY	$150 COPAY
AVERAGE WAIT TIME	NONE	SHORT	Determined by physician office	Often less than ER	Varies by demand or severity of need
WHICH ONE DO I USE?	Available 24/7 **REGISTERED NURSE** Questions & Concerns Health Advice Assess Severity Away from Home English or Spanish	Available 24/7 **MINOR ILLNESSES** Headaches Flu or Colds Fever Sore Throat Rashes Pink Eye Allergies **MEDICATION REFILLS** **BEHAVIORAL HEALTH** *(by appointment)*	Hours vary **PREVENTIVE CHECKUPS** Acute Conditions Chronic Conditions Referrals to Specialists	Hours vary **NON-EMERGENCY** Severe Flu Stomach Flu Migraine Headache Bronchitis Vomiting Asthma Back Pain Accidental Injuries Stitches UTIs STDs	Available 24/7 **LIFE-THREATENING ILLNESSES / SERIOUS ILLNESSES** Life-threatening issues Chest Pain Stroke / Heart Attack Bleeding Broken Bones Seizures Problems Breathing Fainting
FOR ADDITIONAL LIFE AND WELLBEING RESOURCES Academic Student Assistance Program(ASAP) 1 (855) 850-4301 or text "Hello" to 61295	Perfect for when you're **away from home, not feeling well**, and trying to determine if you should seek additional treatment.				*If you believe your life is in immediate danger, please call 9-1-1*
HOW TO CONTACT	24/7 Nurseline 1 (800) 581-0368	**UTSHIP BCBS Customer Service** **1(855)267-0214 | mybam.bcbstx.com**			

**You are responsible for any copays, deductibles, and coinsurance required by your health plan. Your provider may ask for payment at your visit or bill you after your claim is processed. Before receiving services, make sure you understand your coverage and choose in-network providers whenever possible to help lower your out-of-pocket costs. If you have questions about your benefits or costs, please contact BCBSTX Customer Service.