

# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2023/2024

#### **DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:**

EAST CENTRAL UNIVERSITY Ada, OK

("the Policyholder")

## **UNDERWRITTEN BY:**

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2324OKSHIP24 Group Number: ST1497SH Effective: 8/1/2023 - 7/31/2024

**ADMINISTERED BY:** 

Wellfleet Group, LLC



# Welcome Students...

We are pleased to provide you with this summary of the 2023 – 2024 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form OK SHIP Cert (2023). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <u>www.wellfleetstudent.com</u>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at the website listed on the cover. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

# **Important Contact Information & Resources**



## **Contact Us**

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

## **Plan Administration**

Enrollment, Eligibility, & Waivers Academic Health Plans 1452 Hughes RD Suite 350 Grapevine, TX 76051 ecok.myahpcare.com

#### Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com Monday–Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time Friday, 9:00 a.m. to 5:00 p.m.

#### Claims

Eastern Time

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



# PPO Network

Cigna.

Cigna www.mycigna.com

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## **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <u>http://wellfleetrx.com/students/formularies/</u> for more information.

Member Pharmacy Help (877) 640-7940



For further information about your plan please use the QR code below.





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# **General Information**

## **Am I Eligible**

#### **International Students**

All registered international students are eligible for coverage under the Policy. Eligible Students are required to have health insurance coverage and will be automatically enrolled in the Student Health Insurance Plan and the Premium will be added to the student's tuition fees unless proof of comparable coverage is provided by completing the online waiver at <u>ecok.myahpcare.com</u>.

#### Dependents

Dependents are not eligible for coverage under this plan

## How Do I Waive

To Waive:

- Go to ecok.myahpcare.com
- Click the Opt-Out/Waive tab and proceed as directed. You must fill in all of the required information on the waiver form. If any information is missing, your waiver will not be accepted.
- Click submit and review the information being provided is accurate.
- When your online waiver form is successfully submitted you will receive a confirmation e-mail

Deadline to waive coverage for Fall is 8/19/2023 Deadline to waive coverage for Spring is 1/19/2024.

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.			
Coverage Period	Coverage Start Date	Coverage End Date	Waiver Deadline Date
Fall	08/01/2023	12/31/2023	08/19/2023
Spring/Summer	01/01/2024	07/31/2024	01/19/2024

# **Effective Dates & Costs**

Plan Costs for Students			
	Fall	Spring/Summer	
Student*	\$706	\$706	

\*The above plan costs include an administrative service fee.

# **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

# **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible* Individual		
Combined In-network and Out-of-	\$250	
Network (*Deductible is waived if Covered		
Medical Expenses are incurred at		
the Student Health Center)		
	Medical Expenses that is applied to the Out	
	Cost sharing You incur for Covered Medical y the Out-of-Network Provider Deductible.	Expenses that is applied to the in-Network
Out-of-Pocket Maximum		
Individual	\$6	<i>5,</i> 600
Combined In-network and Out-of-		
Network	Medical Expenses that is applied to the Out	of Notwork Provider Out of Pocket
Maximum will be applied to satisfy	the In-Network Provider Out-of-Pocket Ma	ximum and cost sharing You incur for
Maximum will be applied to satisfy	the In-Network Provider Out-of-Pocket Ma pplied to the In-Network Provider Out-of-P	ximum and cost sharing You incur for
Maximum will be applied to satisfy Covered Medical expenses that is a	the In-Network Provider Out-of-Pocket Ma pplied to the In-Network Provider Out-of-P	ximum and cost sharing You incur for
Maximum will be applied to satisfy Covered Medical expenses that is a the Out-of-Network Provider Out-o Coinsurance	the In-Network Provider Out-of-Pocket Ma pplied to the In-Network Provider Out-of-Po f-Pocket Maximum.	ximum and cost sharing You incur for ocket Maximum will be applied to satisfy 60% of Usual & Customary (U&C) Charge 70% of (U&C) Charge
Maximum will be applied to satisfy Covered Medical expenses that is a the Out-of-Network Provider Out-o	the In-Network Provider Out-of-Pocket Ma pplied to the In-Network Provider Out-of-Po of-Pocket Maximum. 80% of the Negotiated Charge (NC)	ximum and cost sharing You incur for ocket Maximum will be applied to satisfy 60% of Usual & Customary (U&C) Charge 70% of (U&C) Charge Deductible, Coinsurance, and any
Maximum will be applied to satisfy Covered Medical expenses that is a the Out-of-Network Provider Out-o Coinsurance	the In-Network Provider Out-of-Pocket Ma pplied to the In-Network Provider Out-of-Po of-Pocket Maximum. 80% of the Negotiated Charge (NC) 100% of the (NC)	ximum and cost sharing You incur for ocket Maximum will be applied to satisfy 60% of Usual & Customary (U&C) Charge 70% of (U&C) Charge
Maximum will be applied to satisfy Covered Medical expenses that is a the Out-of-Network Provider Out-o Coinsurance Preventive Services Physician's Office Visits including	the In-Network Provider Out-of-Pocket Ma pplied to the In-Network Provider Out-of-Po of-Pocket Maximum. 80% of the Negotiated Charge (NC) 100% of the (NC) Deductible Waived	ximum and cost sharing You incur for ocket Maximum will be applied to satisfy 60% of Usual & Customary (U&C) Charge 70% of (U&C) Charge Deductible, Coinsurance, and any Copayment are not applicable
Maximum will be applied to satisfy Covered Medical expenses that is a the Out-of-Network Provider Out-o Coinsurance Preventive Services	the In-Network Provider Out-of-Pocket Ma pplied to the In-Network Provider Out-of-Pocket Maximum. 80% of the Negotiated Charge (NC) 100% of the (NC) Deductible Waived \$30 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses	ximum and cost sharing You incur for ocket Maximum will be applied to satisfy 60% of Usual & Customary (U&C) Charge 70% of (U&C) Charge Deductible, Coinsurance, and any Copayment are not applicable 60% of (U&C) Charge after Deductible for
Maximum will be applied to satisfy Covered Medical expenses that is a the Out-of-Network Provider Out-o Coinsurance Preventive Services Physician's Office Visits including	the In-Network Provider Out-of-Pocket Ma pplied to the In-Network Provider Out-of-Po of-Pocket Maximum. 80% of the Negotiated Charge (NC) 100% of the (NC) Deductible Waived \$30 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible waived	ximum and cost sharing You incur for ocket Maximum will be applied to satisfy 60% of Usual & Customary (U&C) Charge 70% of (U&C) Charge Deductible, Coinsurance, and any Copayment are not applicable 60% of (U&C) Charge after Deductible for Covered Medical Expenses
Maximum will be applied to satisfy Covered Medical expenses that is a the Out-of-Network Provider Out-o Coinsurance Preventive Services Physician's Office Visits including Specialists/Consultants Emergency Services in an	the In-Network Provider Out-of-Pocket Ma pplied to the In-Network Provider Out-of-Po of-Pocket Maximum. 80% of the Negotiated Charge (NC) 100% of the (NC) Deductible Waived \$30 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible waived \$50 Copayment per visit after Deductible	ximum and cost sharing You incur for ocket Maximum will be applied to satisfy 60% of Usual & Customary (U&C) Charge 70% of (U&C) Charge Deductible, Coinsurance, and any Copayment are not applicable 60% of (U&C) Charge after Deductible for Covered Medical Expenses Paid the same as In-Network Provider
Maximum will be applied to satisfy Covered Medical expenses that is a the Out-of-Network Provider Out-o Coinsurance Preventive Services Physician's Office Visits including Specialists/Consultants Emergency Services in an emergency department	the In-Network Provider Out-of-Pocket Ma pplied to the In-Network Provider Out-of-Pocket Maximum. 80% of the Negotiated Charge (NC) 100% of the (NC) Deductible Waived \$30 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible waived \$50 Copayment per visit after Deductible then the plan pays 100% of the (NC) for	ximum and cost sharing You incur for ocket Maximum will be applied to satisfy 60% of Usual & Customary (U&C) Charge 70% of (U&C) Charge Deductible, Coinsurance, and any Copayment are not applicable 60% of (U&C) Charge after Deductible for Covered Medical Expenses
Maximum will be applied to satisfy Covered Medical expenses that is a the Out-of-Network Provider Out-of Coinsurance Preventive Services Physician's Office Visits including Specialists/Consultants Emergency Services in an emergency department for Emergency Medical	the In-Network Provider Out-of-Pocket Ma pplied to the In-Network Provider Out-of-Po of-Pocket Maximum. 80% of the Negotiated Charge (NC) 100% of the (NC) Deductible Waived \$30 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible waived \$50 Copayment per visit after Deductible	ximum and cost sharing You incur for ocket Maximum will be applied to satisfy 60% of Usual & Customary (U&C) Charge 70% of (U&C) Charge Deductible, Coinsurance, and any Copayment are not applicable 60% of (U&C) Charge after Deductible for Covered Medical Expenses Paid the same as In-Network Provider
Maximum will be applied to satisfy Covered Medical expenses that is a the Out-of-Network Provider Out-of Coinsurance Preventive Services Physician's Office Visits including Specialists/Consultants Emergency Services in an emergency department	the In-Network Provider Out-of-Pocket Ma pplied to the In-Network Provider Out-of-Po of-Pocket Maximum. 80% of the Negotiated Charge (NC) 100% of the (NC) Deductible Waived \$30 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible waived \$50 Copayment per visit after Deductible then the plan pays 100% of the (NC) for Covered Medical Expenses Copayment waived if admitted	ximum and cost sharing You incur for ocket Maximum will be applied to satisfy         60% of Usual & Customary (U&C) Charge         70% of (U&C) Charge         Deductible, Coinsurance, and any         Copayment are not applicable         60% of (U&C) Charge after Deductible for         Covered Medical Expenses         Paid the same as In-Network Provider         subject to (U&C) Charge.
Maximum will be applied to satisfy Covered Medical expenses that is a the Out-of-Network Provider Out-of Coinsurance Preventive Services Physician's Office Visits including Specialists/Consultants Emergency Services in an emergency department for Emergency Medical	the In-Network Provider Out-of-Pocket Ma pplied to the In-Network Provider Out-of-Po of-Pocket Maximum. 80% of the Negotiated Charge (NC) 100% of the (NC) Deductible Waived \$30 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible waived \$50 Copayment per visit after Deductible then the plan pays 100% of the (NC) for Covered Medical Expenses	ximum and cost sharing You incur for ocket Maximum will be applied to satisfy 60% of Usual & Customary (U&C) Charge 70% of (U&C) Charge Deductible, Coinsurance, and any Copayment are not applicable 60% of (U&C) Charge after Deductible for Covered Medical Expenses Paid the same as In-Network Provider

## **Schedule of Benefits**

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET
- 6. UNLESS OTHERWISE SPECIFIED BELOW ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK
	INPATIENT SERVICES	
Hospital Care Includes Hospital Room and Board Expenses and Hospital Miscellaneous Expenses.	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Subject to Semi-Private room rate unless intensive care unit is required.		
Room and Board includes intensive care.		
Pre-Certification Required		
Preadmission Testing	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Visits while Confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Skilled Nursing Facility Benefit Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Inpatient Rehabilitation Facility Expense Benefit Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Registered Nurse Services for private duty nursing while Confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physical Therapy while Confined (inpatient)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

## MENTAL HEALTH DISORDER AND SUBSTANCE USE DISORDER BENEFITS

In accordance with the federal Mental Health Parity and Addiction Equity Act of 2008 (MHPAEA), the cost sharing requirements, day or visit limits, and any Pre-certification requirements that apply to a Mental Health Disorder and Substance Use Disorder will be no more restrictive than those that apply to medical and surgical benefits for any other Covered Sickness.

Covered Sickness.		
Inpatient Mental Health Disorder and Substance Use Disorder Benefit Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Mental Health Disorder and Substance Use Disorder Benefit including Autism Spectrum Disorders and Applied Behavioral Analysis. Physician's Office Visits including, but not limited to, Physician visits; individual and group therapy; medication management All Other Outpatient Services including, but not limited to, Intensive Outpatient Programs (IOP); partial hospitalization; Electronic Convulsive Therapy (ECT); Repetitive Transcranial Magnetic Stimulation (rTMS); Psychiatric and Neuro Psychiatric testing	\$30 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived 80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	PROFESSIONAL AND OUTPATIENT SERVIC	ES
Surgical Expenses		
Inpatient and Outpatient Surgery includes: Pre-Certification Required Surgeon Services Anesthetist Assistant Surgeon	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Organ Transplant Surgery travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less while at the transplant facility. Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Reconstructive Surgery Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Other Professional Services		
Gender Affirming Treatment Benefit Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Home Health Care Expenses Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Home Health Care Expenses Maximum visits per Policy Year	30	30
Hospice Care Coverage	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Office Visits		
Physician's Office Visits including Specialists/Consultants	\$30 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Telemedicine or Telehealth Services	\$30 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Allergy Testing and Treatment, including injections	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit Maximum visits per Policy Year	30	30
Shots and Injections unless considered Preventive Services	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Tuberculosis screening (TB), Titers, QuantiFERON B tests including shots (other than covered under Preventive Services)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

EMERGENCY	SERVICES, AMBULANCE AND NON-EMERG	SENCY SERVICES	
Emergency Services in an emergency department for Emergency Medical Conditions.	\$50 Copayment per visit after Deductible then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses Copayment waived if admitted	Paid the same as In-Network Provider subject to Usual and Customary Charge.	
Urgent Care Centers for non-life- threatening conditions	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Emergency Ambulance Service ground and/or air, water transportation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.	
Non-Emergency Ambulance Expenses ground and/or air (fixed wing) transportation Pre-Certification Required for non- emergency air Ambulance (fixed wing)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
DIAGNOS	TIC LABORATORY, TESTING AND IMAGIN	G SERVICES	
Diagnostic Imaging Services Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
CT Scan, MRI and/or PET Scans Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Laboratory Procedures (Outpatient)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Chemotherapy and Radiation Therapy Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Infusion Therapy Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
REHABILITATION AND HABILITATION THERAPIES			
Cardiac Rehabilitation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Pulmonary Rehabilitation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	

Rehabilitation Therapy including, Physical Therapy, and Occupational Therapy and Speech Therapy	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Rehabilitation Therapy Maximum Visits for each therapy per Policy Year for Physical Therapy, and Occupational Therapy and Speech Therapy Combined with Habilitation Services Therapy.	30	30
The Maximum Visits do not apply to Rehabilitation Therapy for a Mental Health Disorder or Substance Use Disorder.		
Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Habilitation Services Maximum Visits for each therapy per Policy Year for Physical Therapy, and Occupational Therapy and Speech Therapy Combined with Rehabilitation Therapy	30	30
The Maximum Visits do not apply to Habilitation Services for a Mental Health Disorder or Substance Use Disorder		
	OTHER SERVICES AND SUPPLIES	
Covered Clinical Trials	Same as any other Covered Sickness	
Diabetic Services and Supplies (including equipment and training) Refer to the Prescription Drug provision for diabetic supplies covered under the Prescription Drug benefit.	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Dialysis Treatment	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Durable Medical Equipment Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Enteral Formulas and Nutritional Supplements See the Prescription Drug section of this Schedule when purchased at a pharmacy.	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Hearing Aids and Audiological Services Limited to 1 hearing aid per ear every 48 month period. Up to 4 additional ear molds per Policy Year for Insured Persons up to 2 years of age	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic Devices Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Private Duty Nursing Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Private Duty Nursing Maximum visits per Policy Year	85	85
Student Health Center/Infirmary Expense Benefit	100% of the Negotiated Charge for Cove Deductible Waived	ered Medical Expenses
Sports Accident Expense Benefit - incurred as the result of the play or practice of Intercollegiate sports Up to \$2,500 per Accident	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Non-emergency Care While Traveling Outside of the United States	60% of Actual Charge after Deductible fo Subject to \$10,000 maximum per Policy	•
	PEDIATRIC DENTAL AND VISION CAR	E
Pediatric Dental Care Benefit (to the end of the month in which the Insured Person turns age 19)	See the Pediatric Dental Care Benefit description in the Certificate for further information.	
Preventive Dental Care Limited to 2 dental exams every 12 months	100% of Usual and Customary Charge for Covered Medical Expenses	
The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:		
Emergency Dental	80% of Usual and Customary Charge afte Expenses	er Deductible for Covered Medical

Routine Dental Care	50% of Usual and Customary Charge after D Expenses	eductible for Covered Medical
Endodontic Services	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Prosthodontic Services	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Periodontic Services	50% of Usual and Customary Charge after De Expenses	eductible for Covered Medical
Medically Necessary Orthodontic Care	50% of Usual and Customary Charge after De Expenses	eductible for Covered Medical
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
Pediatric Vision Care Benefit (including low vision services) (to the end of the month in which the Insured Person turns age 19)	100% of Usual and Customary Charge after I Expenses	Deductible for Covered Medical
Limited to 1 vision examination per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year		
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
	MISCELLANEOUS DENTAL SERVICES	
Accidental Injury Dental Treatment	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Sickness Dental Expense Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Treatment for Temporomandibular Joint (TMJ) Disorders	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Dental Anesthesia Benefit	Same as any other Covered Sickness	1

PRESCRIPTION DRUGS Prescription Drugs Retail Pharmacy				
Your benefit is limited to a 30 day supply. Coverage for more than a 30 day supply only applies if the smallest package size exceeds a 30 day supply. See "Retail Pharmacy Supply Limits" section for more information.				
TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are	\$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$15 Copayment then the plan pays 60% of Actual Charge for Covered Medical Expenses Deductible Waived		
provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.				
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.				
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$30 Copayment then the plan pays 60% of Actual Charge for Covered Medical Expenses		
	Deductible Waived	Deductible Waived		
More than a 60 day supply filled at a Retail pharmacy	\$45 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$45 Copayment then the plan pays 60% of Actual Charge for Covered Medical Expenses		
	Deductible Waived	Deductible Waived		
TIER 2 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$30 Copayment then the plan pays 60% of Actual Charge for Covered Medical Expenses		
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived	Deductible Waived		
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.				

More than a 30 day supply but less	\$60 Copayment then the plan pays 100%	\$60 Copayment then the plan pays
than a 61 day supply filled at a Retail pharmacy	of the Negotiated Charge for Covered Medical Expenses	60% of Actual Charge for Covered Medical Expenses
pharmacy		Wedlear Expenses
	Deductible Waived	Deductible Waived
More than a 60 day supply filled at a	\$90 Copayment then the plan pays 100%	\$90 Copayment then the plan pays
Retail pharmacy	of the Negotiated Charge for Covered	60% of Actual Charge for Covered
	Medical Expenses	Medical Expenses
	Deductible Waived	Deductible Waived
TIER 3	\$60 Copayment then the plan pays 100%	\$60 Copayment then the plan pays
(Including Enteral Formulas)	of the Negotiated Charge for Covered	60% of Actual Charge for Covered
For each fill up to a 30 day supply	Medical Expenses	Medical Expenses
filled at a Retail Pharmacy		
	Deductible Waived	Deductible Waived
Out-of-Network Provider benefits are		
provided on a reimbursement basis. Claim forms must be submitted to Us		
as soon as reasonably possible. Refer		
to Proof of Loss provision contained in		
the General Provisions.		
See the Enteral Formula and		
Nutritional Supplements section of		
this Schedule for supplements not		
purchased at a pharmacy.		
More than a 30 day supply but less	\$120 Copayment then the plan pays 100%	\$120 Copayment then the plan pays
than a 61 day supply filled at a Retail	of the Negotiated Charge for Covered	60% of Actual Charge for Covered
pharmacy	Medical Expenses	Medical Expenses
	Deductible Waived	Deductible Waived
More than a 60 day supply filled at a	\$180 Copayment then the plan pays 100%	\$180 Copayment then the plan pays
Retail pharmacy	of the Negotiated Charge for Covered	60% of Actual Charge for Covered
	Medical Expenses	Medical Expenses
	Deductible Waived	Deductible Waived
Specialty Prescription Drugs	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·
For each fill up to a 30 day supply.	\$60 Copayment then the plan pays 100%	\$60 Copayment then the plan pays
<b>.</b> . <b>.</b>	of the Negotiated Charge for Covered	60% of Actual Charge for Covered
Out-of-Network Provider benefits are	Medical Expenses	Medical Expenses
provided on a reimbursement basis.		
Claim forms must be submitted to Us	Deductible Waived	Deductible Waived
as soon as reasonably possible. Refer		
to Proof of Loss provision contained in the General Provisions.		
	1	1

More than a 30 day supply but less than a 61 day supply	\$120 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$120 Copayment then the plan pays 60% of Actual Charge for Covered Medical Expenses
	Deductible Waived	Deductible Waived
More than a 60 day supply	\$180 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$180 Copayment then the plan pays 60% of Actual Charge for Covered Medical Expenses
	Deductible Waived	Deductible Waived
Zero Cost Drugs		
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	100% of Actual Charge for Covered Medical Expenses Deductible Waived
Orally administered anti-cancer Prescrip	otion Drugs (including Specialty Drugs)	
Benefit	Greater of: • Chemotherapy Benefit; or • Infusion Therapy Benefit	
Diabetic Supplies (for prescription supp	lies purchased at a pharmacy)	
Benefit	Paid the same as any other Retail Pharmacy Prescription Drug Fill except, that the Insured Person's out-of-pocket costs for covered prescription insulin drugs will not exceed \$30 per 30-day supply and \$90 per 90-day supply for each covered insulin prescription regardless of the amount or type of insulin that is needed to fill the Insured Person's prescription. MANDATED BENEFITS	
Bone Density Test Benefit	Same as any other Covered Sickness, unless considered a Preventive Service	
Mammography Screening Benefit Subject to the age limits shown in the Certificate	Covered Medical Expenses	100% of Usual and Customary Charge for Covered Medical Expenses Deductible waived if applicable
Prostate Cancer Screening	Covered same as any other Sickness, unless considered a Preventive Service. Deductible waived if applicable	

## **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

## **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by the Student Health Center or by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits or as part of the Student Health Center benefits provided by this plan.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, while serving in the military or an auxiliary unit or Loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - o committing or attempting to commit a felony,
  - engaged in an illegal occupation, or
  - o participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials. See the Other Benefits section for more information.

- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial
  navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular
  published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home, the diagnosis, and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

## **Activities Related**

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any club sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of Intercollegiate Athletic (NAIA) or any other sports association in excess of \$2,500 per Intercollegiate sports Accident.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles).

## Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling, or any
  screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered
  under the Certificate.
- Treatment for obesity. Surgery for removal of excess skin or fat.

## **Family Planning**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
  - o In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
  - Costs for an ovum donor or donor sperm;
  - Sperm storage costs;
  - Cryopreservation and storage of embryos;
  - Ovulation induction and monitoring;
  - Artificial insemination;
  - Hysteroscopy;

- Laparoscopy;
- Laparotomy;
- Ovulation predictor kits;
- Reversal of tubal ligations;
- Reversal of vasectomies;
- Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
- $\circ$  Cloning; or
- Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.
- Elective abortions unless the mother's life or health is endangered.

#### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

#### Dental

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

#### Hearing

 Charges for hearing exams, hearing screening, and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

#### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

#### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e., over-the-counter drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;

- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Fertility drugs;
- Sexual enhancements drugs;
- Vision correction products.

# **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

# **VISION DISCOUNT PROGRAM**

For Vision Discount Benefits please go to: www.wellfleetstudent.com

# **24 Hour Nurseline**

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card.

(800) 634-7629



## 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.