

# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2023/2024

DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:

## **UNIVERSITY OF REDLANDS**

Redlands, CA ("the Policyholder")

## **UNDERWRITTEN BY:**

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2324CASHIP98 Group Number: ST1383SH Effective: 08/10/2023 - 08/09/2024

**ADMINISTERED BY:** 

Wellfleet Group, LLC dba Wellfleet Administrators, LLC



CASHIP98 08.15.23

# Welcome Students...

We are pleased to provide you with this summary of the 2023 – 2024 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form CA SHIP Cert (2023). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <a href="http://www.wellfleetstudent.com">www.wellfleetstudent.com</a>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at the website listed on the cover. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

#### PENDING STATE APPROVAL

The Plan described in "Benefits at a Glance" is awaiting approval by the CA Department of Insurance. If the Plan is changed during the approval process, a revision of this document will be provided. This is not an insurance policy and your receipt of this document does not constitute the issuance or delivery of a policy of insurance.

# **Important Contact Information & Resources**



## **Contact Us**

Wellfleet Group, LLC dba Wellfleet Administrators, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

# **Plan Administration**

## Enrollment, Eligibility, & Waivers

Academic HealthPlans, Inc DBA: Academic Health Insurance Services P.O. Box 1605 Colleyville, TX 76034 (800) 537-1777 redlands.mycare26.com

#### Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC dba Wellfleet Administrators, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com Monday–Thursday, 8:30 a.m. to 7:00 p.m.

Eastern Time

Friday, 9:00 a.m. to 5:00 p.m. Eastern Time

#### Claims

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



# PPO Network

Cigna.

Cigna www.mycigna.com



## **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <u>http://wellfleetrx.com/students/formularies/</u> for more information.

Member Pharmacy Help (877) 640-7940



For further information about your plan please use the QR code below.



# **Table of Contents**

Welcome Students	2
Important Contact & Resources	3
General Information	5
Am I Eligible?	5
How Do I Waive?	5
Effective Dates & Costs	6
Plan Benefits	6
Exclusions and Limitations	
Value Added Services	21

# **General Information**

All Full-Time Students taking 9 or more credit hours who are registered and actively attending classes at the University of Redlands are required to have health insurance coverage. You will be automatically enrolled in the Student Health Insurance Plan, and the premium will be added to your tuition fees, unless you can provide proof of comparable coverage and submit a waiver by the Waiver Deadline Date.

#### Dependents

Dependents are not eligible.

## How Do I Waive?

#### To Waive:

- Go to <u>redlands.mycare26.com</u>.
- Click the Opt-Out tab and proceed as directed. You must fill in all of the required information on the waiver form. If any information is missing, your waiver will not be accepted.
- Click submit and review the information being provided is accurate.
- When your online waiver form is successfully submitted you will receive a confirmation email.

The deadline to waive coverage for Annual coverage is 09/20/2023.

# **Effective Dates & Costs**

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.			
Coverage Period	Coverage Start Date	Coverage End Date	Waiver Deadline Date
Annual	08/10/2023	08/09/2024	9/20/2023
Spring/Summer (New Student Only	<b>/)</b> 01/01/2023	08/09/2024	1/17/2024

Plan Costs for Students		
	Annual	Spring/Summer (New Student Only)
Student*	\$1,593	\$966

\*The above plan costs include an administrative service fee.

# **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or Out-of-Network air Ambulance Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center without Your consent, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

# **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Combined In-Network and Out-of-Network Individual	\$250	
Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Deductible will be applied to satisfy the In-Network Deductible. Cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Deductible will be applied to satisfy the Out-of-Network Provider Deductible.		
Out-of-Pocket Maximum Individual	um \$6,350 No Maximum	
Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the In-Network Provider Out-of-Pocket Maximum and cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum.		

Coinsurance	80% of the Negotiated Charge (NC)	60% of Usual & Customary (U&C) Charge
Preventive Services	100% of the (NC) Deductible Waived	60% of (U&C) Charge Deductible, Coinsurance, and any Copayment are applicable
Physician Office Visits including Specialist and Consultant visits *Check below for additional copayments if applicable	\$20 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible Waived	60% of (U&C) Charge after Deductible for Covered Medical Expenses
Emergency Services in an emergency department for Emergency Medical Conditions.	\$50 Copayment per visit after Deductible then the plan pays 100% of the (NC) for Covered Medical Expenses	Paid the same as In-Network Provider subject to (U&C) Charge.
Urgent Care Centers for non- life-threatening conditions	80% of the (NC) after Deductible for Covered Medical Expenses	60% of (U&C) Charge after Deductible for Covered Medical Expenses

# **Schedule of Benefits**

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.
- 6. UNLESS OTHERWISE SPECIFIED BELOW, ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK
	INPATIENT SERVICES	
Hospital Care Includes Hospital Room and Board Expenses and Hospital Miscellaneous Expenses.	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Subject to Semi-Private room rate unless intensive care unit is required.		
Room and Board includes intensive care.		
Pre-Certification Required		
Preadmission Testing	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Physician's Visits while Confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Skilled Nursing Facility Benefit Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Inpatient Rehabilitation Facility Expense Benefit Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Registered Nurse Services for private duty nursing while Confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physical Therapy while Confined (inpatient)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
In accordance with the federal Mental He requirements, day or visit limits, and any Disorder will be no more restrictive than	Pre-certification requirements that apply	to a Mental Health and Substance Use
Inpatient Mental Health and	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Substance Use Disorder Benefit	Deductible for Covered Medical	after Deductible for Covered Medical
Pre-Certification Required	Expenses	Expenses
Inpatient Treatment for Mental Health, including Gender Dysphoria and Behavioral Health Treatment for Pervasive Developmental Disorder or Autism and Substance Use Disorders.		
This includes inpatient Psychiatric and Residential Treatment Centers		
Outpatient Mental Health and		
Substance Use Disorder Benefit		
For the Treatment of Mental Health, including Gender Dysphoria and Behavioral Health Treatment for Pervasive Developmental Disorder or Autism and Substance Use Disorders.		
Outpatient Office Visits (including but not limited to the following: Physician visits, individual and group therapy, hormone therapy, medication management)	\$20 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Outpatient Services, other than Office Visits. Outpatient services includes, but not limited to the following: Intensive Outpatient Programs (IOP); Partial Hospitalization, Electronic Convulsive Therapy (ECT), Repetitive Transcranial Magnetic Stimulation (rTMS); Psychiatric and Neuro Psychiatric testing; and *Gender Affirming Treatment surgery. *Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Community Based Care Program	100% of the Negotiated Charge	Paid the same as In-Network Provider
(CARE)		subject to Usual and Customary Charge.
	Deductible waived if applicable	
Mobile Crisis Services/988 Center	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
	PROFESSIONAL AND OUTPATIENT SERVIC	ČES
Surgical Expenses		
Inpatient and Outpatient Surgery includes: Pre-Certification Required Surgeon Services Anesthetist Assistant Surgeon	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Abortion Expense	100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived, if applicable	100% of Usual and Customary Charge for Covered Medical Expenses Deductible Waived, if applicable
Bariatric Surgery Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Organ Transplant Surgery travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less while at the transplant facility. Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Reconstructive Surgery	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for Covered Medical
Pre-Certification Required	Expenses	Expenses
Other Professional Services		
Gender Affirming Treatment Benefit	See benefits for Mental Health and Subs	tance Use Disorder
Pre-Certification Required		1
Home Health Care Expenses Pre-Certification required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Hospice Care Coverage	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Office Visits		
Physician's Office Visits including	\$20 Copayment per visit then the plan	60% of Usual and Customary Charge
Specialists/Consultants	pays 100% of the Negotiated Charge for Covered Medical Expenses	after Deductible for Covered Medical Expenses
For Mental Health and Substance Use		
Disorder see the Mental Health and	Deductible Waived	
Substance Use Disorder Benefit section		
Telemedicine or Telehealth Services	\$20 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	Deductible Waived	
Acupuncture Services (Medically	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Necessary Treatment only)	Deductible for Covered Medical Expenses	after Deductible for Covered Medical Expenses
Acupuncture Services	30	30
Maximum visits per Policy Year		
Allergy Testing and Treatment, including injections	100% of the Negotiated Charge for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	Deductible Waived	
Chiropractic Care Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit Maximum visits per Policy Year	30	30
Shots and Injections unless considered	100% of the Negotiated Charge for	60% of Usual and Customary Charge
Preventive Services	Covered Medical Expenses	after Deductible for Covered Medical Expenses
	Deductible Waived	

Tuberculosis screening (TB), Titers, QuantiFERON B tests including shots (other than covered under Preventive Services)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
EMERGENCY	SERVICES, AMBULANCE AND NON-EMERG	ENCY SERVICES
Emergency Services in an emergency department for Emergency Medical Conditions.	\$50 Copayment per visit after Deductible then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Urgent Care Centers for non-life- threatening conditions	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Emergency Ambulance Service ground and/or air, water transportation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Non-Emergency Ambulance Expenses ground and/or air (fixed wing) transportation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Required for non- emergency air Ambulance (fixed wing)		
DIAGNOS	TIC LABORATORY, TESTING AND IMAGING	S SERVICES
Diagnostic Imaging Services Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
CT Scan, MRI and/or PET Scans Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Laboratory Procedures (Outpatient)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chemotherapy and Radiation Therapy Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infusion Therapy Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	HABILITATION AND HABILITATION THERA	
Cardiac Rehabilitation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Pulmonary Rehabilitation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Rehabilitation Therapy including, Physical Therapy, and Occupational Therapy and Speech Therapy	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Rehabilitation Therapy Maximum Visits for each therapy per Policy Year for Physical Therapy, and Occupational Therapy and Speech Therapy	30	30
Combined with Habilitation Services Therapy		
The Maximum Visits do not apply to Rehabilitation Therapy for a Mental Health Disorder or Substance Use Disorder.		
Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Habilitation Services Maximum Visits for each therapy per Policy Year for Physical Therapy, and Occupational Therapy and Speech Therapy	30	30
Combined with Rehabilitation Therapy		
The Maximum Visits do not apply to Habilitation Services for a Mental Health Disorder or Substance Use Disorder.		
	OTHER SERVICES AND SUPPLIES	
Covered Clinical Trials	Same as any other Covered Sickness	
Diabetic Services and Supplies (including equipment and training)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Refer to the Prescription Drug provision for diabetic supplies covered under the Prescription Drug benefit.		
Dialysis Treatment	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Durable Medical Equipment	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for Covered Medical
Pre-Certification Required	Expenses	Expenses
Enteral Formulas and Nutritional	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for Covered Medical
Supplements	Expenses	Expenses
See the Prescription Drug section of		
this Schedule when purchased at a		
pharmacy.		
Infertility Treatment	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Pre-Certification Required	Deductible for Covered Medical Expenses	after Deductible for Covered Medical Expenses
Standard Fertility Preservation Expense	Same as any other Covered Sickness	
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic Devices	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Pre-Certification Required	Deductible for Covered Medical Expenses	after Deductible for Covered Medical Expenses
Outpatient Private Duty Nursing	80% of the Negotiated Charge after	60% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered Medical
Pre-Certification Required	Expenses	Expenses
Sports Accident Expense Benefit -	80% of the Negotiated Charge after	60% of Usual and Customary Charge
incurred as the result of the play or	Deductible for Covered Medical	after Deductible for Covered Medical
practice of Intercollegiate sports or club sports	Expenses	Expenses
Non-emergency Care While Traveling Outside of the United States	60% of Actual Charge after Deductible for Covered Medical Expenses	
PED	IATRIC AND ADULT DENTAL AND VISION	CARE
Pediatric Dental Care Benefit (to the		s below and Pediatric Dental Care Benefit
end of the month in which the Insured Person turns age 19)	description for further information.	
Type A Services: Diagnostic and Preventive Dental Care	100% of Usual and Customary Charge fo	or Covered Medical Expenses
Preventive Dental Care Limited to 2 dental exams every 12 months		
The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:		
Type B Services: Basic Restorative Care	50% of Usual and Customary Charge for	Covered Medical Expenses
Type C Services: Major Restorative Care	50% of Usual and Customary Charge for	Covered Medical Expenses

Medically Necessary Orthodontic Care	50% of Usual and Customary Charge for Covered Medical Expenses			
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived			
Pediatric Vision Care Benefit (to the end of the month in which the Insured Person turns age 19)	See the Pediatric Vision Care Benefit description for further information.			
Limited to 1 vision examination per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year.	100% of Usual and Customary Charge for Covered Medical Expenses			
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived			
Adult Vision Care (age 19 and older) Routine Eye Examination once every 12 months	100% of Usual and Customary Charge for Covered Medical Expenses Deductible Waived			
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions				
MISCELLANEOUS DENTAL SERVICES				
Accidental Injury Dental Treatment	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Sickness Dental Expense Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Treatment for Temporomandibular Joint (TMJ) Disorders	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Surgical Services Directly Affecting the Upper or Lower Jawbone Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Dental Anesthesia	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses		

## PRESCRIPTION DRUGS

## Prescription Drugs Retail Pharmacy

No cost sharing applies to ACA Preventive Care medications filled at a participating network pharmacy.

Your benefit is limited to a 30-day supply. Coverage for more than a 30-day supply only applies if the smallest package size exceeds a 30-day supply. See "Retail Pharmacy Supply Limits" section for more information.

exceeds a 30-day supply. See "Retail Pha	exceeds a 30-day supply. See "Retail Pharmacy Supply Limits" section for more information.			
TIER 1	\$20 Copayment then the plan pays	\$20 Copayment then the plan pays 60%		
(Including Enteral Formulas)	100% of the Negotiated Charge for	of Actual Charge for Covered Medical		
For each fill up to a 30-day supply filled	Covered Medical Expenses	Expenses		
at a Retail pharmacy				
	Deductible Waived	Deductible Waived		
Out-of-Network Provider benefits are				
provided on a reimbursement basis.				
Claim forms must be submitted to Us				
as soon as reasonably possible. Refer to				
Proof of Loss provision contained in the				
General Provisions.				
See the Enteral Formula and Nutritional				
Supplements section of this Schedule				
for supplements not purchased at a				
pharmacy.				
More than a 30-day supply but less	\$40 Copayment then the plan pays	\$40 Copayment then the plan pays 60%		
than a 61-day supply filled at a Retail	100% of the Negotiated Charge for	of Actual Charge for Covered Medical		
pharmacy	Covered Medical Expenses	Expenses		
	Deductible Waived	Deductible Waived		
More than a 60-day supply filled at a	\$60 Copayment then the plan pays	\$60 Copayment then the plan pays 60%		
Retail pharmacy	100% of the Negotiated Charge for	of Actual Charge for Covered Medical		
	Covered Medical Expenses	Expenses		
	Deductible Waived	Deductible Waived		
TIER 2	\$50 Copayment then the plan pays	\$50 Copayment then the plan pays 60%		
(Including Enteral Formulas)	100% of the Negotiated Charge for	of Actual Charge for Covered Medical		
For each fill up to a 30-day supply filled	Covered Medical Expenses	Expenses		
at a Retail pharmacy				
	Deductible Waived	Deductible Waived		
Out-of-Network Provider benefits are				
provided on a reimbursement basis.				
Claim forms must be submitted to Us				
as soon as reasonably possible. Refer to				
Proof of Loss provision contained in the				
General Provisions.				
See the Enteral Formula and Nutritional				
Supplements section of this Schedule				
for supplements not purchased at a				
pharmacy.				

More than a 30-day supply but less than a 61-day supply filled at a Retail pharmacy	\$100 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$100 Copayment then the plan pays 60% of Actual Charge for Covered Medical Expenses
	Deductible Waived	Deductible Waived
More than a 60-day supply filled at a Retail pharmacy	\$150 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$150 Copayment then the plan pays 60% of Actual Charge for Covered Medical Expenses
	Deductible Waived	Deductible Waived
TIER 3 (Including Enteral Formulas) For each fill up to a 30-day supply filled at a Retail Pharmacy	\$75 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$75 Copayment then the plan pays 60% of Actual Charge for Covered Medical Expenses
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived	Deductible Waived
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30-day supply but less than a 61-day supply filled at a Retail pharmacy	\$150 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$150 Copayment then the plan pays 60% of Actual Charge for Covered Medical Expenses
	Deductible Waived	Deductible Waived
More than a 60-day supply filled at a Retail pharmacy	\$225 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$225 Copayment then the plan pays 60% of Actual Charge for Covered Medical Expenses
	Deductible Waived	Deductible Waived
Specialty Prescription Drugs	1	1
For each fill up to a 30-day supply. Out-of-Network Provider benefits are	\$75 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$75 Copayment then the plan pays 60% of Actual Charge for Covered Medical Expenses
provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived	Deductible Waived

More than a 30-day supply but less than a 61-day supply	\$150 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$150 Copayment then the plan pays 60% of Actual Charge for Covered Medical Expenses	
	Deductible Waived	Deductible Waived	
More than a 60-day supply	\$225 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$225 Copayment then the plan pays 60% of Actual Charge for Covered Medical Expenses	
	Deductible Waived	Deductible Waived	
Specialty Prescription Drugs will not exce the Deductible (if applicable) and Out-of Specialty Prescription Drugs when Your p <u>www.wellfleetstudent.com</u> for the applie manufacturer for covered Specialty Press Pocket Maximum. Any amounts paid by applied to the deductible (if applicable) a	ment Assistance Program uthorization May Be Required: Amounts Yo eed the applicable Tier's cost share per 30 c Pocket Maximum. Copayment Assistance prescription is filled at a participating netwo cable Specialty Prescription Drugs. Copaym cription Drugs will not be applied towards t You for a covered Specialty Prescription Dr and Out-of-Pocket Maximum. For details, co	day supply and will be applied towards may be available to You for certain ork pharmacy. Visit ent Assistance dollars paid by the drug the Deductible (if applicable) or Out-of- rug after Copayment Assistance will be	
Program at 636-271-5280. For each fill up to a 30 day supply.	75% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered	
Zero Cost Drugs			
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	100% of Actual Charge for Covered Medical Expenses Deductible Waived	
Orally administered anti-cancer Prescrip	tion Drugs (including Specialty Drugs)		
Benefit	Same as any other Prescription Drug. The total amount of Copayments and Coinsurance an Insured Person must pay will not exceed \$250 for an individual prescription of up to a 30-day supply.		
Diabetic Supplies (for prescription supp			
Benefit	Paid the same as any other Retail Pharma	acy Prescription Drug Fill.	
	MANDATED BENEFITS		
AIDS Vaccine	Same as any other Preventive Service		
Alzheimer's Disease Coverage	Same as any other Covered Sickness		
Behavioral Health Treatment for Pervasive Developmental Disorder or Autism	See benefits for Mental Health and Subst	ance Use Disorder	
Diethylstilbestrol (DES) Coverage	Same as any other Covered Sickness		
Osteoporosis	Same as any other Preventive Service		
Special Shoe Benefit	Same as any other Covered Sickness		

# **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

### **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the sickness
  or injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician
  or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a licensed midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Expenses paid by Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid or Medi-Cal.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - o committing or attempting to commit a felony,
  - engaged in an illegal occupation, or
  - participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials. See the Other Services and Supplies section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan.
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home, the diagnosis, and Treatment of

obstructive sleep apnea.

• Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

#### **Activities Related**

• Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.

#### Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling, or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity except surgery for morbid obesity (bariatric surgery). Surgery for removal of excess skin or fat.

#### **Family Planning**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - o Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - o Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
  - o In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
  - Costs for an ovum donor or donor sperm;
  - o Sperm storage costs, except as specifically provided under the Standard Fertility Preservation Expense benefit;
  - Cryopreservation and storage of embryos, except as specifically provided under the Standard Fertility Preservation Expense benefit;
  - Ovulation induction and monitoring;
  - Artificial insemination;
  - Hysteroscopy;
  - Laparoscopy;
  - Laparotomy;
  - Ovulation predictor kits;
  - Reversal of tubal ligations;
  - Reversal of vasectomies;
  - Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
  - o Cloning; or
  - Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.

#### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

#### Dental

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

#### Hearing

 Charges for hearing screening, hearing aids and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

#### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma, or otherwise covered under the Gender Transition Benefit.

#### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e., over-the-counter drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Sexual enhancements drugs;
- Vision correction products.

# **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

# **VISION DISCOUNT PROGRAM**

For Vision Discount Benefits please go to: www.wellfleetstudent.com

# **24 Hour Nurseline**

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card.

(800) 634-7629



# 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.